

# AI Test Results from testers.ai



The 'Home' page of the WorkJam app presents a concerning picture from a quality perspective. A non-dismissible modal prevents page interaction, severely impacting usability. The presence of an outdated copyright year and a potentially outdated mediaelementplayer library raises questions about maintenance and security. The lack of explicit cookie consent and a privacy policy link on initial load represents a significant GDPR compliance risk. Multiple accessibility issues, including a missing modal on mobile view, unlabeled buttons, and a cookie consent popup lacking ARIA attributes, highlight a need for improved adherence to WCAG guidelines. Ambiguous hrefs for 'Company' and 'Solutions' menu items further degrade usability. Without user panel feedback, it's difficult to ascertain the user satisfaction, but the presence of these bugs suggests a need for immediate remediation.

### Best Aspects

The app has a functional 'Home' page, which is a start.

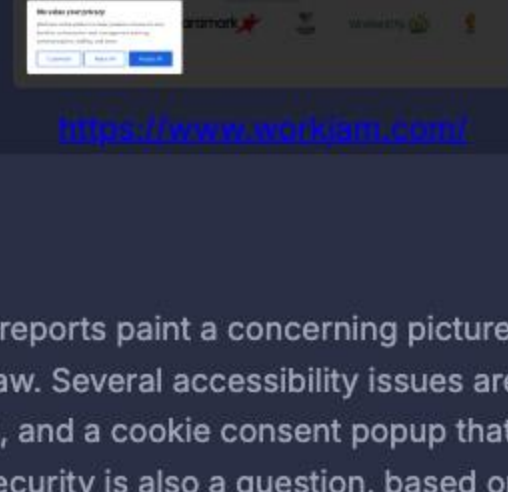
### Areas for Improvement

The 'Home' page is plagued by usability and accessibility flaws and faces serious GDPR compliance concerns due to a lack of user consent options.

## Quality Summary

### HOME

0.72 seconds



https://www.workjam.com

### Detailed Analysis

Analyzing the WorkJam app's 'Home' page, the bug reports paint a concerning picture of quality. The presence of a non-dismissible modal directly hinders user interaction, a severe usability flaw. Several accessibility issues are apparent, specifically a missing modal on mobile view, unlabeled buttons in the Frontline Factor Modal, and a cookie consent popup that needs proper ARIA attributes, indicating a lack of attention to WCAG compliance, which is not good. Security is also a question, based on the outdated mediaelementplayer Library, and the overall impression is further diminished by an outdated copyright year. Perhaps the most critical area of concern is around data privacy and GDPR compliance, as it is not managing user consent well, or directing them to a policy on initial load. The 'Company' and 'Solutions' menu items use ambiguous hrefs of '#', further detracting from a polished user experience. With no panel feedback available, the objective bug reports provide a strong basis for an initial quality assessment and highlights areas of weakness.

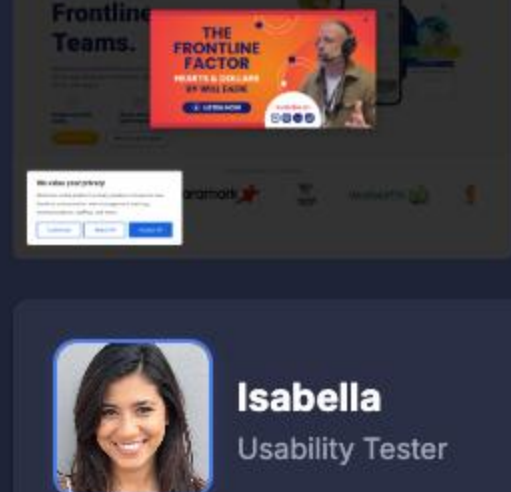
### Key Suggestions

- Conduct a thorough accessibility audit of the 'Home' page to identify and resolve all WCAG violations.
- Implement a robust cookie consent mechanism with clear options for users to accept or reject cookies.
- Review and update all third-party libraries to ensure they are secure and up-to-date.
- Conduct User testing with the home page.

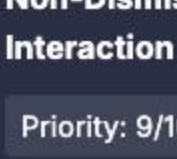
### Priority Improvements

1. Implement a dismissible mechanism for the modal on the 'Home' page to restore user interaction.
2. Add explicit cookie consent and a clear link to the privacy policy on the initial page load to comply with GDPR.
3. Resolve accessibility issues by adding ARIA attributes to the cookie consent popup, labeling unlabeled buttons in the Frontline Factor Modal, and ensuring the modal is visible on mobile view.
4. Update the mediaelementplayer library to the latest version to address potential security vulnerabilities.
5. Replace ambiguous hrefs ('#') for 'Company' and 'Solutions' menu items with valid and functional links.

## Issues Found by AI Testers



### HOME



**Isabella**  
Usability Tester

#### Non-Dismissible Modal Prevents Page Interaction

Priority: 9/10 Confidence: 9/10

general accessibility

#### Why is this a bug?

A modal titled "We value your privacy" appears on the page and cannot be dismissed without selecting an option (Customize, Reject All, or Accept All). This prevents users from accessing the rest of the content on the page, hindering their ability to use the website and violating accessibility principles that require users to be able to control their experience and navigate content freely. Users with disabilities who rely on assistive technologies may find it impossible to proceed further into the website.

#### Suggested Fix

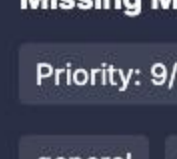
Implement a clear and accessible way for users to dismiss the modal without being forced to make a selection, such as providing a close button or allowing the modal to be dismissed by pressing the 'Esc' key. Ensure that the options provided in the modal have sufficient color contrast for readability, in line with WCAG guidelines.

#### Why Fix This?

Prevents users from accessing website content and violates accessibility guidelines.

#### Route To

Frontend Engineer, Accessibility Specialist



**Adeela**  
Mobile Responsive Tester

#### Missing Modal on Mobile View

Priority: 9/10 Confidence: 9/10

general functionality

#### Why is this a bug?

The modal, which is prominently displayed in the large browser view, is completely absent in the mobile view. This results in a loss of information and functionality offered by the modal, which likely contains important promotions, updates, or user guidance. The absence of this modal on mobile devices hinders the user experience.

#### Suggested Fix

Ensure the modal is responsive and displays correctly on mobile devices. If the modal content is too large, consider a simplified version or alternative display method that is suitable for smaller screens.

#### Why Fix This?

The missing modal might be a source of promotion of something of importance for new users, also will likely degrade the user experience on mobile devices and potentially cause users to miss out on crucial information or promotions.

#### Route To

Frontend Engineer



**Aisha**  
Tester for Missing Aspects

#### Cookie consent popup lacks proper ARIA attributes

Priority: 7/10 Confidence: 8/10

WCAG accessibility

#### Why is this a bug?

The cookie consent popup ("We value your privacy") appears to be missing necessary ARIA attributes to properly convey its purpose and state to assistive technologies. Specifically, it needs 'aria-labelledby' or 'aria-label' to associate the popup with its content and 'role="dialog"' or 'role="alertdialog"' to identify it as a dialog. This impacts users who rely on screen readers, making it difficult to understand the purpose of the modal and interact with the options. Without proper ARIA attributes, screen reader users will not be able to understand the role of this element. The buttons need to be evaluated for contrast as well.

#### Suggested Fix

Add appropriate ARIA attributes to the cookie consent popup, including 'role="dialog"' and 'aria-labelledby' referencing the text within the popup, and provide sufficient contrast for the buttons.

#### Why Fix This?

Without ARIA attributes, the modal is not accessible to screen reader users. This violates WCAG guidelines and creates a barrier for users with disabilities.

#### Route To

Frontend Engineer



**Pete**  
Privacy and Security Tester

#### Lack of Explicit Cookie Consent and Privacy Policy Link on Initial Load

Priority: 7/10 Confidence: 7/10

GDPR Data Collection Transparency

User Consent Management

#### Why is this a bug?

The webpage doesn't present an obvious cookie consent banner or a direct link to the privacy policy upon the initial page load. While there's a link to "Legal Information" under "Company", it's not immediately clear that this section contains the privacy policy. This lack of upfront transparency could be a violation of GDPR's requirement for explicit user consent and clear communication about data collection practices. The presence of a link to cookieless.com implies the use of cookies, but this is not explicitly surfaced to the user upon initial visit. It's also worth noting that the "Legal Information" link might not be as prominent as a typical "Privacy Policy" link should be.

#### Suggested Fix

Implement a clear and prominent cookie consent banner on the initial page load that informs users about the use of cookies and requests their consent. Additionally, include a direct and visible link to the privacy policy in the footer or header of the webpage.

#### Why Fix This?

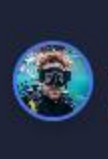
Failing to obtain explicit user consent for cookies and provide easy access to the privacy policy can lead to GDPR non-compliance, resulting in potential fines and reputational damage. It also undermines user trust and transparency.

#### Route To

Frontend Engineer and Legal/Compliance team

## AI Generated Functional Test Results

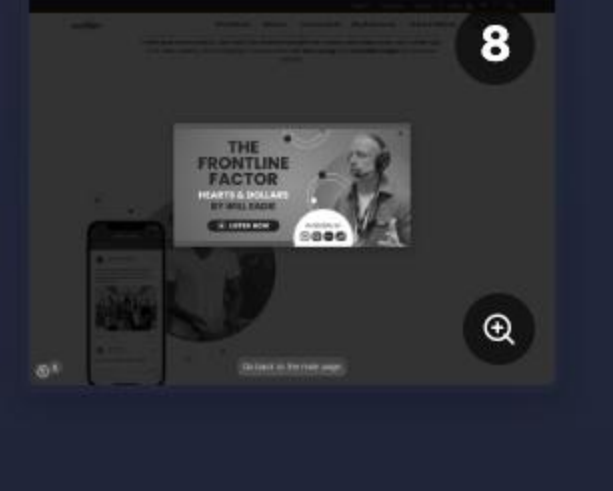
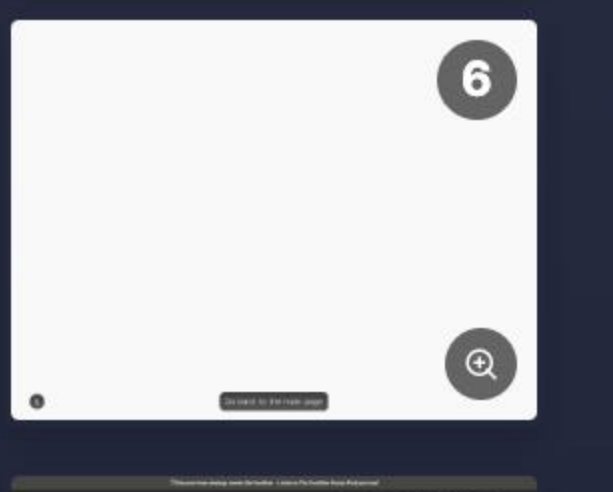
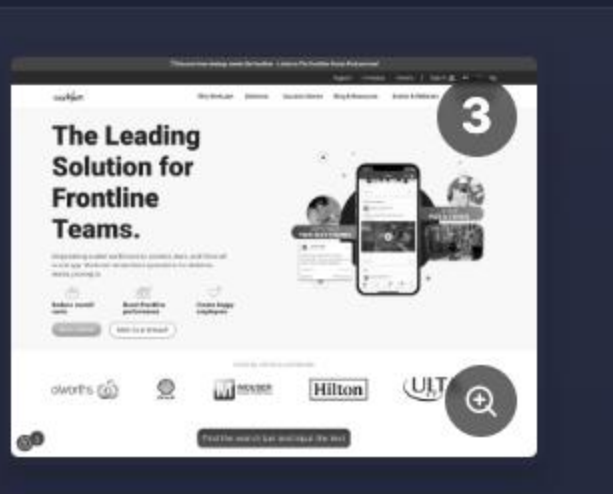
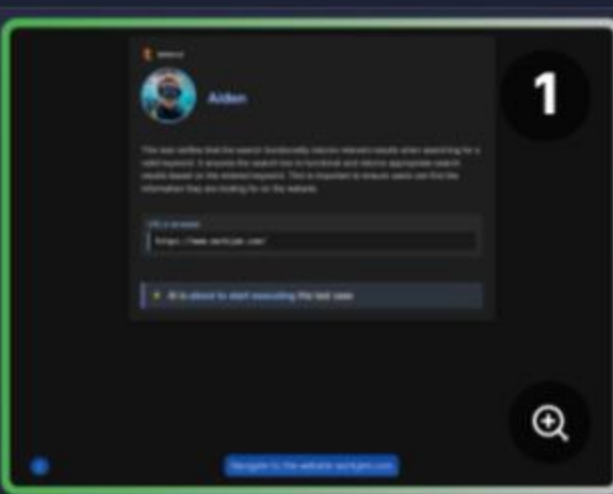
Start Page: HOME



**Alden**  
Demo\_Tests

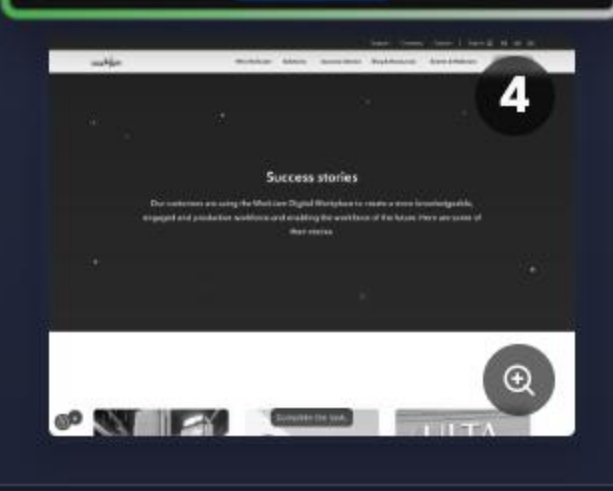
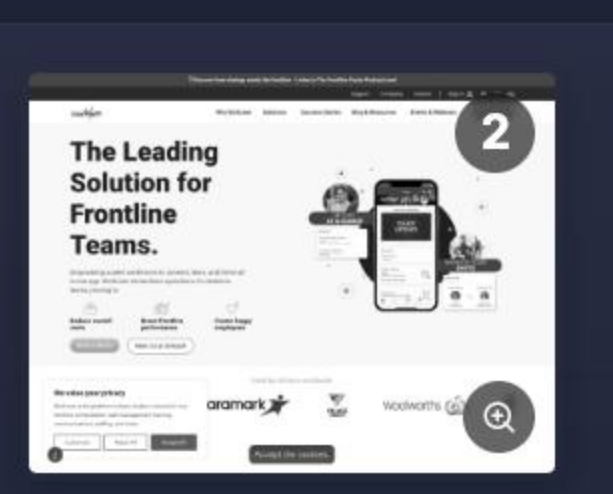
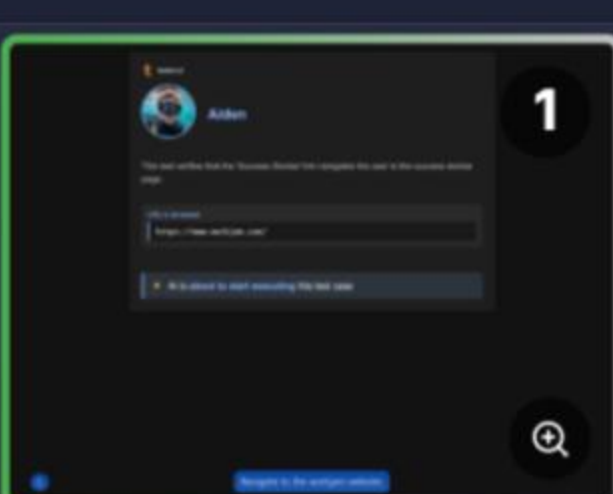
### Search for a valid keyword and verify results

This test verifies that the search functionality returns relevant results when searching for a valid keyword. It ensures the search box is functional and returns appropriate search results based on the entered keyword. This is important to ensure users can find the information they are looking for on the website.



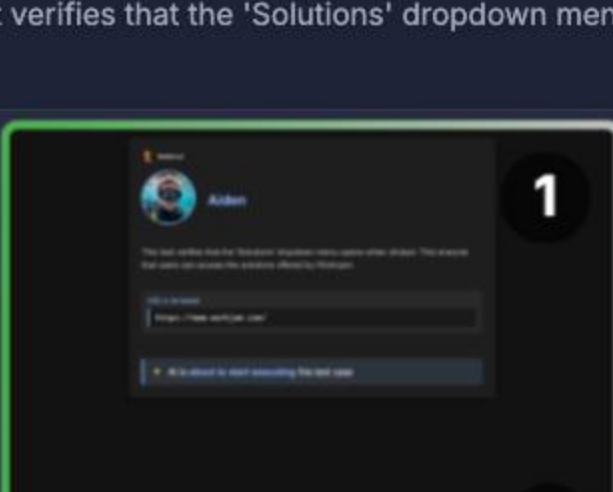
✓ Click the 'Success Stories' link in the header

This test verifies that the 'Success Stories' link navigates the user to the success stories page.



✓ Click Solutions dropdown

This test verifies that the 'Solutions' dropdown menu opens when clicked. This ensures that users can access the solutions offered by WorkJam.



## User Persona Feedback Summary



### HOME



The website aims to promote WorkJam as the leading solution for frontline team management, highlighting its features, benefits, and success stories.

### Overall Score

★★★★★

The website provides a comprehensive overview of WorkJam and its benefits. However, the design could be improved for better usability and accessibility. The content is generally relevant but could be more targeted to specific user roles.

### Visual Design

★★★★★

The site looks professional, but some of the images feel a bit generic. I'd like to see more visuals that showcase the product in action and demonstrate its impact on frontline teams.

### Usability

★★★★★

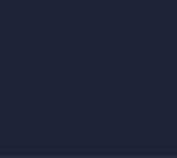
The website is generally easy to use, but some sections could be more streamlined. For example, the booking a demo process could be simplified.

### Content Quality

★★★★★

The written is informative and well-written, but it could be more targeted to specific user roles. I would like to see more case studies and testimonials from companies in my industry.

### Individual User Persona Feedback



**Aisha Patel, 35**

Persona: HR Manager at a large retail chain with over 500 frontline employees. She is responsible for improving employee engagement and reducing turnover.

#### Overall Rating

★★★★★

*The website provides a good overview of WorkJam's features and benefits. However, I would like to see more specific examples of how WorkJam can help retail businesses like mine improve employee engagement and reduce turnover.*

#### Actions Performed

- Explore Features
- Book a Demo

#### Suggestions

- Add more case studies from the retail industry
- Provide more information about pricing and implementation
- Offer a feature comparison with other solutions



**David Chen, 45**

Persona: IT Director at a hospitality group with multiple locations. He is responsible for evaluating and implementing technology solutions that improve operational efficiency.

#### Overall Rating

★★★★★

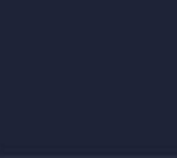
*The website provides a good overview, but I need more technical details and specifics about integrations before I can seriously consider WorkJam. I'm looking for proof that this will play well with our current systems.*

#### Actions Performed

- Explore Integrations
- Review Success Stories

#### Suggestions

- Create a comprehensive technical documentation portal.
- Provide detailed API specs and integration guides.
- Highlight security certifications and compliance details.



**Maria Rodriguez, 28**

Persona: Frontline employee at a fast-food chain, working part-time while attending college. She's looking for ways to manage her work schedule and access pay information easily.

#### Overall Rating

★★★★★

*This website seems promising! The features for flexible scheduling and getting paid early sound really helpful. If this app makes my work life easier, I'm all for it.*

#### Actions Performed

- Explore Express Pay
- Check out Flexible Scheduling

#### Suggestions

- Provide more information on how WorkJam protects my personal data.
- Include testimonials from other frontline employees.
- Make it easier to find and download the app.

Print Report