

# AI Test Results from testers.ai



The Wendy's app's HOME page presents a mixed bag of quality signals. While the core functionality might be intact, the page suffers from a concerning number of accessibility and performance issues. The "Failed to load resource - DNS resolution failure" points to network-related performance bottlenecks. Additionally, multiple accessibility bugs, such as "Ambiguous and Repetitive Link Text" and "Insufficient Text Contrast", degrade the experience for users with disabilities. The presence of an "Outdated Copyright Year", "Excessive Number of CSS Files Requested", and "Main Content Section Missing on Mobile" further contributes to a perception of neglect and poor attention to detail.

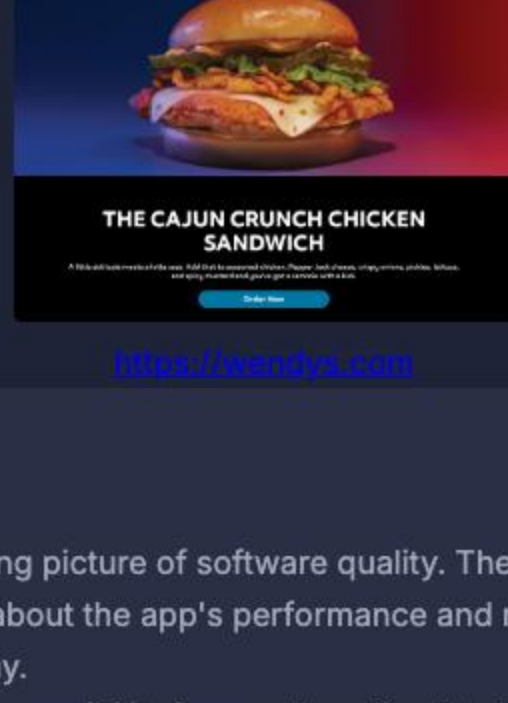
### Best Aspects

Potentially sound core functionality, but hard to tell without user feedback.

### Areas for Improvement

Accessibility issues (text contrast, link text), performance issues (DNS resolution, excessive CSS files), and basic design flaws.

## Quality Summary



www.wendys.com

### Detailed Analysis

The Wendy's app's HOME page presents a concerning picture of software quality. The presence of a "Failed to load resource - DNS resolution failure" bug immediately raises concerns about the app's performance and reliability. This type of issue can lead to a frustrating user experience and potentially drive customers away.

Furthermore, the page is plagued by a multitude of accessibility issues. Bugs like "Ambiguous and Repetitive Link Text", "Low Contrast Text on Darker Blue Nav Buttons", and "Insufficient Text Contrast" make the app difficult, if not impossible, for users with disabilities to navigate. Failing to address these issues not only creates a negative experience for a significant portion of users but also exposes Wendy's to potential legal and reputational risks.

Beyond accessibility, the presence of issues such as an "Outdated Copyright Year", "Excessive Number of CSS Files Requested", and "Main Content Section Missing on Mobile" indicate a lack of thoroughness in the development and testing processes. These issues, while seemingly minor, contribute to an overall impression of poor quality and can erode user trust.

### Key Suggestions

- Prioritize fixing the DNS resolution issue to improve loading times.
- Conduct a thorough accessibility audit and address all WCAG violations.
- Optimize CSS delivery to reduce the number of requests.
- Implement responsive design to ensure the Main Content Section is visible on all devices.
- Establish a process for regularly updating copyright information.

### Priority Improvements

1. Resolve the "Failed to load resource - DNS resolution failure" to improve app performance.
2. Address all WCAG violations by increasing text contrast and using descriptive link text.
3. Reduce the number of CSS files requested to improve loading times.
4. Ensure the Main Content Section is visible on Mobile.
5. Update the copyright year to the current year.

## Issues Found by AI Testers



HOME



**Adeela**  
Mobile Responsive Tester

### Main Content Section Missing on Mobile

Priority: 9/10 Confidence: 9/10

general responsive design

#### Why is this a bug?

The entire section containing the main product image, title ("THE CAJUN CRUNCH CHICKEN SANDWICH"), description, and "Order Now" button is completely absent from the mobile version. This is a critical issue as it prevents users from viewing key product information and initiating an order. This is a significant deviation from expected behavior.

#### Suggested Fix

Investigate the CSS media queries and JavaScript logic that control the visibility of the main content section. Ensure that the section is properly included and displayed on mobile devices. Verify all conditional logic that may be preventing this content from displaying. Ensure the section's CSS 'display' and 'visibility' properties are correctly set for mobile screens.

#### Why Fix This?

The absence of the main content section severely impacts user experience and reduces the likelihood of users placing orders. It presents a broken experience and undermines the marketing value of the webpage.

#### Route To

Frontend Engineer

#### Relevant Network Call

N/A



**Isabella**  
Usability Tester

### Ambiguous and Repetitive Link Text

Priority: 7/10 Confidence: 8/10

WCAG Usability Accessibility

#### Why is this a bug?

Multiple links share the same text (e.g., 'Rewards', 'Find a Wendy's', 'Search', 'Menu') but point to different URLs. This violates WCAG 2.4.4 Link Purpose (In Context) as the purpose of each link cannot be determined from the link text alone. Screen reader users will have difficulty distinguishing between these links. Also, the 'ORDER PICKUP' and 'ORDER DELIVERY' links are displayed in all caps with multiple line breaks, which is atypical and may create cognitive load. The repeated 'Rewards', 'Find a Wendy's', 'Search', and other links in the page elements array are strong indicators of an issue. Furthermore, adjacent links such as "ORDER PICKUP" and "ORDER DELIVERY" contain line breaks in their display, which is unusual and breaks consistency. 'Start An Order' is also inconsistent; capitalization should match either 'START AN ORDER' or 'Start an order'.

#### Suggested Fix

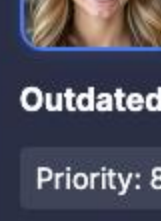
Ensure link text accurately and uniquely describes the destination or action for each link. For duplicated text, consider adding context within the link text itself or using ARIA attributes to provide additional information for screen reader users. Refactor the 'ORDER PICKUP' and 'ORDER DELIVERY' links to use a more standard layout. Standardize capitalization. Review all links for clarity and distinctiveness.

#### Why Fix This?

This will improve navigation for all users, particularly those using assistive technologies, and enhance overall usability by making it easier to understand the purpose of each link.

#### Route To

Frontend Engineer



**Sophia**  
Content Tester

### Outdated Copyright Year

Priority: 8/10 Confidence: 9/10

general

#### Why is this a bug?

The copyright notice in the footer displays '© 2025 Quality Is Our Recipe, LLC.', indicating the year is incorrect. The current year is 2025, which means the current year is not the year of the copyright but the year of testing.

#### Suggested Fix

Update the copyright year in the footer to reflect the current year, 2025.

#### Why Fix This?

An outdated copyright notice can make the website look unprofessional and can also raise legal concerns about intellectual property rights.

#### Route To

Frontend Engineer

## AI Generated Functional Test Results

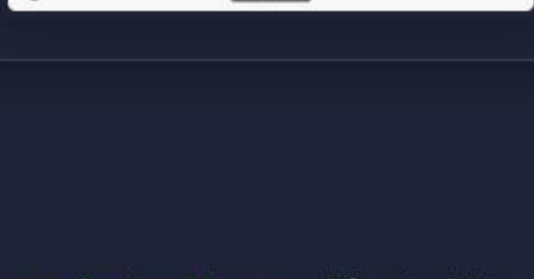
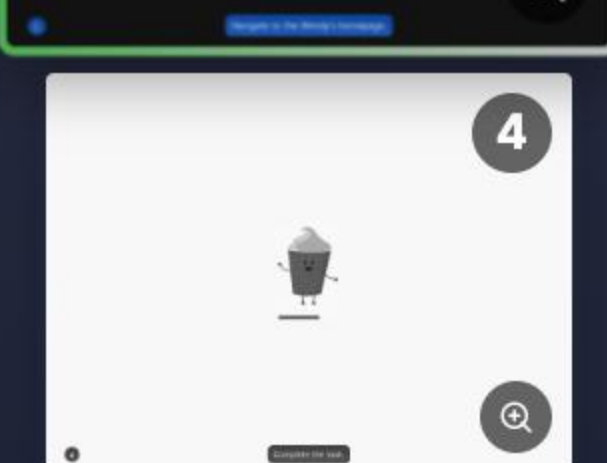
Start Page: HOME



**Aiden**  
Demo\_Tests

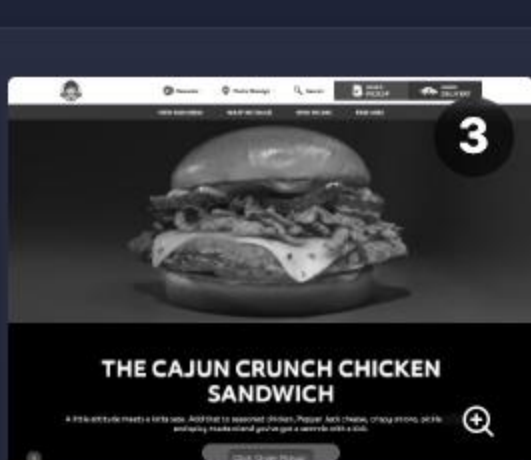
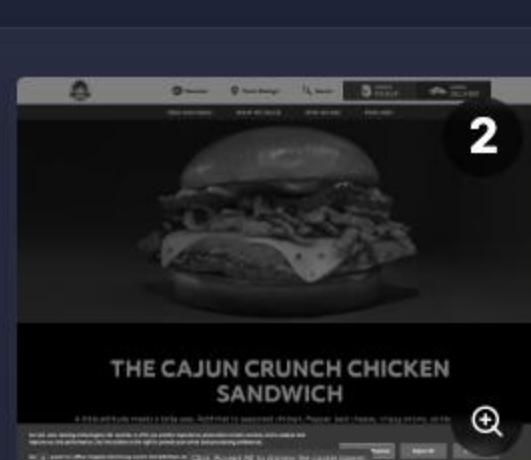
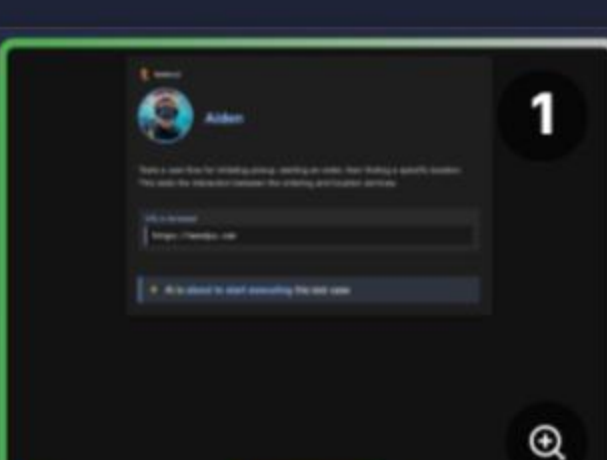
### Click 'Order Now' on Cajun Chicken and Verify Navigation

This test verifies that clicking the 'Order Now' button associated with the Cajun Crunch Chicken Sandwich navigates the user to the online ordering or menu page. This ensures users can directly access ordering options for the advertised product.



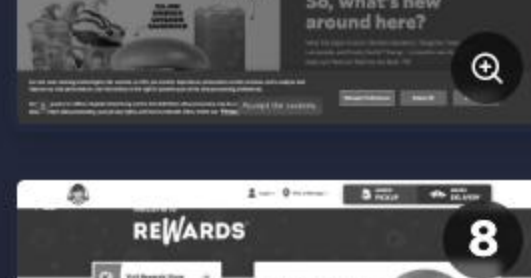
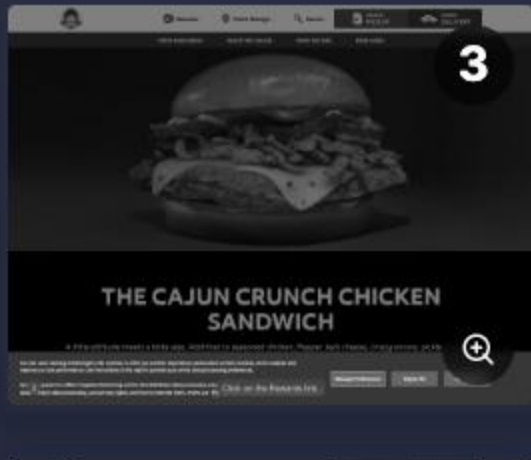
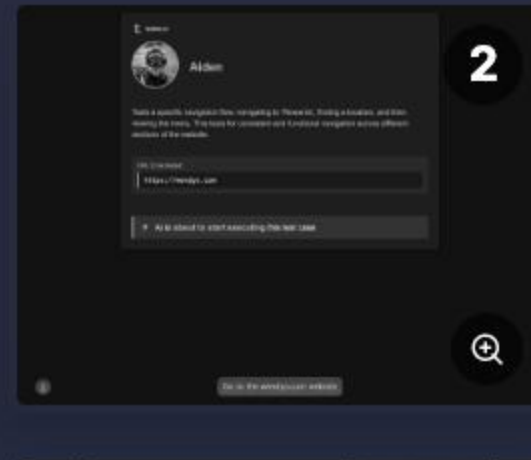
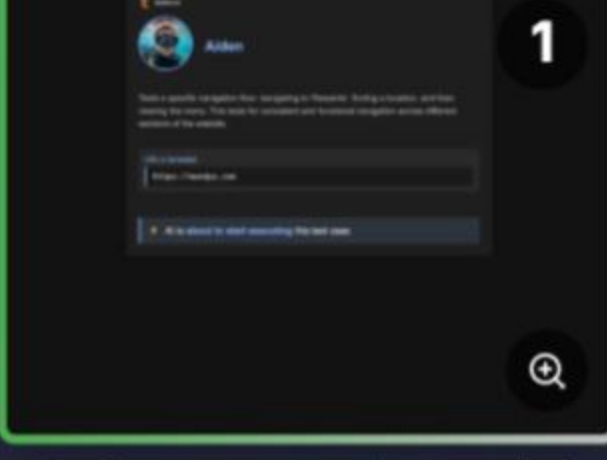
### Pickup -> Order Now -> Find a Wendy's

Tests a user flow for initiating pickup, starting an order, then finding a specific location. This tests the interaction between the ordering and location services.

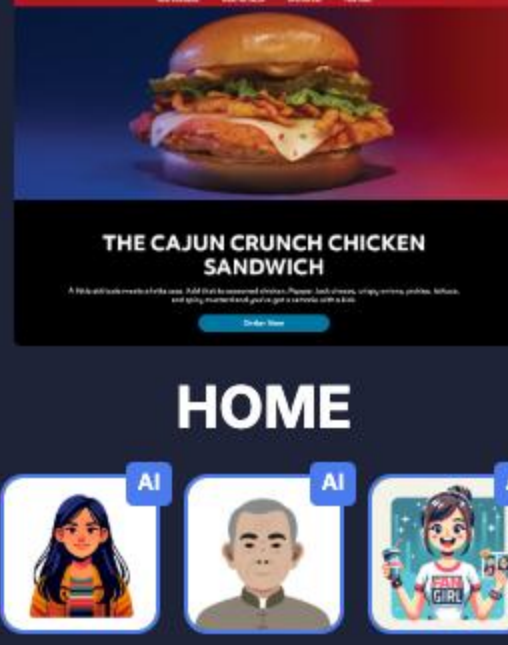


### Rewards -> Find a Wendy's -> View Menu

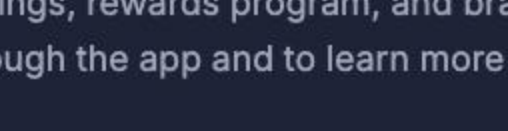
Tests a specific navigation flow: navigating to 'Rewards', finding a location, and then viewing the menu. This tests for consistent and functional navigation across different sections of the website.



## User Persona Feedback Summary

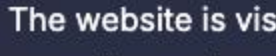


HOME



To promote Wendy's food offerings, rewards program, and brand values, encouraging users to order online or through the app and to learn more about the company.

### Overall Score



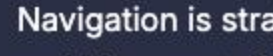
The website is visually appealing and easy to navigate, highlighting Wendy's menu items, rewards program, and company values. However, more detailed information about nutrition and allergens could be easily accessible.

### Visual Design



The food photography really makes me hungry, and the colors are appealing. It's easy to find what I'm looking for visually.

### Usability



Navigation is straightforward, and it's easy to find what I need. The search feature is helpful, but could be more comprehensive.

### Content Quality



The content is informative and engaging, but there could be more details about ingredients and nutrition.

### Individual User Persona Feedback



**Maria Rodriguez, 28**

Persona: Maria is a marketing professional who works long hours and often orders food online for convenience. She's health-conscious but enjoys the occasional fast food treat.

#### Overall Rating



I like the look of the site and how easy it is to order. I am hoping to earn rewards. I would like to see more detailed nutrition information for each menu item. It needs to be easy to use on my mobile phone.

#### Actions Performed

- View menu and nutritional information
- Sign up for the rewards program

#### Suggestions

- Add a comprehensive nutrition guide.



**David Chen, 62**

Persona: David is a retired engineer who enjoys trying new restaurants. He values quality and affordability. He is tech savvy enough to browse the web.

#### Overall Rating



I appreciate the simplicity of the website. I want to quickly find a location near me and see the menu. More information about senior discounts would be helpful.

#### Actions Performed

- Find a nearby Wendy's location
- View the menu and prices

#### Suggestions

- Include a section for senior discounts and promotions.
- Increase font size options for accessibility.



**Ashley Johnson, 22**

Persona: Ashley is a college student who loves fast food and is always looking for a good deal. She uses social media extensively and is influenced by trends.

#### Overall Rating



Omg, I love Wendy's! This website is so cool, I'm definitely checking out the new Cajun Crunch Chicken Sandwich! It is easy for me to find and share the latest deals.

#### Actions Performed

- Check out the latest menu items
- Look for deals and promotions

#### Suggestions

- Sign up for Wendy's Rewards
- Share deals with her friends on social media

Print Report