

AI Test Results from testers.ai



The HOME page of the 'Vesta' app has a number of issues that detract from the user experience. These include network resolution errors (net:ERR_NAME_NOT_RESOLVED) that directly affect performance, accessibility problems such as low color contrast in the footer copyright text and ambiguous link text like 'Learn more' without context, potentially violating WCAG guidelines. Furthermore, the presence of an outdated jQuery library version poses a security risk. On the other hand there are no user panel feedback issues for this page, which indicates that perhaps some aspects are working quite well.

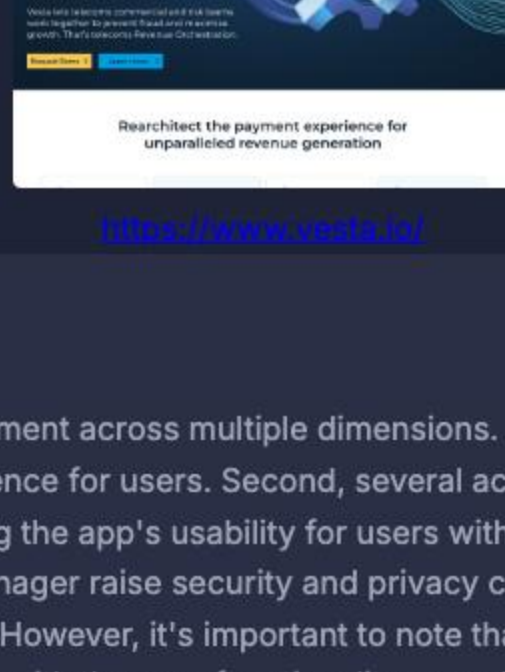
Best Aspects

The absence of negative panel user feedback suggests some underlying user satisfaction or tolerance for existing issues.

Areas for Improvement

The combination of network, accessibility, and security vulnerabilities significantly detracts from the app's overall quality.

Quality Summary



<https://www.vesta.ai>

Detailed Analysis

The HOME page analysis reveals a need for improvement across multiple dimensions. First, network resolution errors significantly hinder the app's performance, creating a frustrating experience for users. Second, several accessibility concerns, such as low color contrast and ambiguous link text, violate WCAG guidelines, limiting the app's usability for users with disabilities. Third, the outdated jQuery library version and potential third-party tracking via Google Tag Manager raise security and privacy concerns. These vulnerabilities could potentially expose user data or compromise the app's integrity. However, it's important to note that there were no complaints in the panel user feedback, suggesting some level of user satisfaction with the core functionality or perhaps overall design.

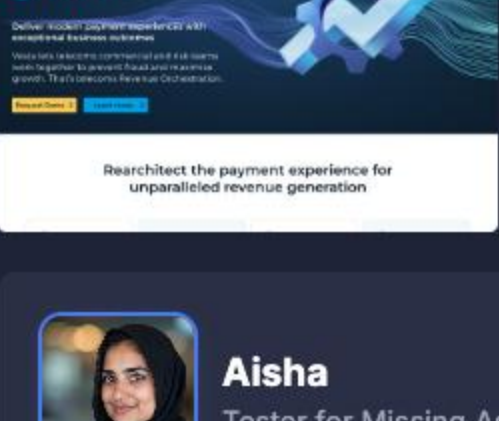
Key Suggestions

- Conduct a thorough accessibility audit and address all WCAG violations.
- Implement a robust error handling mechanism to mitigate network resolution errors.
- Establish a regular security patching process to keep dependencies up-to-date.
- Improve the context and clarity of link text throughout the application.
- Ensure consistent functionality and design across all device sizes and screen resolutions.

Priority Improvements

- Upgrade jQuery library to the latest version to address security vulnerabilities.
- Resolve network resolution errors to improve app performance.
- Increase color contrast in footer copyright text to meet WCAG guidelines.
- Provide contextual information for 'Learn more' and 'Get Started' links to improve usability and accessibility.
- Implement a solution for mobile view of customer login button.

Issues Found by AI Testers



HOME

Aisha
Tester for Missing Aspects

Solutions link points to #

Priority: 8/10 Confidence: 9/10

general usability

Why is this a bug?

The 'Solutions' link in the main navigation points to '#', which typically indicates a placeholder link or a link that is intended to trigger an action on the same page. However, simply linking to '#' provides no clear navigation or functionality. It's unclear if this is a broken link or if it's intended to trigger a dropdown menu, but it's non-functional as it stands.

Suggested Fix

If 'Solutions' is intended to link to a specific page, update the href attribute to the correct URL. If it's supposed to trigger a dropdown menu, ensure the JavaScript is functioning correctly and provides a proper fallback mechanism if JavaScript is disabled.

Why Fix This?

Fixing this ensures that users can navigate to the 'Solutions' section of the website and that the link functions as intended.

Route To

Front-end developer

Adeela
Mobile Responsive Tester

Customer Login button missing on mobile view

Priority: 7/10 Confidence: 9/10

general responsive

Why is this a bug?

The 'Customer Login' button visible in the top right corner of the desktop view is completely missing in the mobile view. This represents a loss of functionality for mobile users.

Suggested Fix

Investigate the CSS and Javascript responsible for hiding/showing the Customer Login button and ensure it is visible or accessible (e.g., within the hamburger menu) on mobile devices.

Why Fix This?

The customer login is a core business function. Preventing customers from accessing it on mobile significantly impacts usability and could lead to lost business.

Route To

Frontend Engineer

Jason
AI Tester

Network Resolution Errors (net:ERR_NAME_NOT_RESOLVED)

Priority: 7/10 Confidence: 8/10

network performance functional

Why is this a bug?

The 'net:ERR_NAME_NOT_RESOLVED' error indicates that the browser could not resolve the domain name for a resource, suggesting a DNS issue or incorrect URL. This prevents the resource from loading, potentially breaking functionality or causing performance issues.

Suggested Fix

Investigate the URLs that failed to load. Verify DNS configuration, check for typos in the URLs, and ensure the resources are available on the server. Implement error handling to gracefully manage resource loading failures.

Why Fix This?

Unresolved network resources can lead to broken functionality, poor user experience, and potential security vulnerabilities if critical scripts or assets are affected.

Route To

Frontend Engineer, Backend Engineer, DevOps Engineer

Pete
Privacy and Security Tester

Potential Third-Party Tracking via Google Tag Manager

Priority: 7/10 Confidence: 8/10

Third-Party Tracking GDPR

Why is this a bug?

The network log shows a request to 'https://www.googletagmanager.com/gtm.js?id=GTM-T9QWJ3CC'. Google Tag Manager is often used to implement various tracking scripts, including Google Analytics and other third-party trackers. Without explicit user consent and a clear explanation of what is being tracked and why, this could violate GDPR and other privacy regulations.

Suggested Fix

Investigate the use of Google Tag Manager on the website. Ensure that all tracking scripts are implemented with proper user consent mechanisms (e.g., a cookie banner with explicit opt-in). Document all data collection practices in the privacy policy.

Why Fix This?

Failure to comply with GDPR and other privacy regulations can lead to significant fines and reputational damage.

Route To

Privacy Engineer/Web Developer

Relevant Network Call

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https://www.googletagmanager.com/gtm.js?id=GTM-T9QWJ3CC
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Aisha
Tester for Missing Aspects

Ambiguous Link Text: 'Get Started' without context

Priority: 7/10 Confidence: 8/10

usability WCAG

Why is this a bug?

Similar to 'Learn More', multiple 'Get Started' links are present on the page without clear context as to where they lead. This lack of context is a usability issue for all users and an accessibility issue for screen reader users, violating WCAG 2.4.4 Link Purpose (In Context).

Suggested Fix

Add descriptive aria-label attributes to each 'Get Started' link (e.g., 'Get Started with Maximizing Approvals', 'Get Started with Superior Fraud Protection'). Alternatively, modify the button text to be more specific.

Why Fix This?

Improves accessibility and usability by providing clear and concise link destinations.

Route To

Front-end developer, Accessibility specialist

Aisha
Tester for Missing Aspects

Ambiguous Link Text: 'Learn more' without context

Priority: 7/10 Confidence: 8/10

usability WCAG

Why is this a bug?

Multiple 'Learn more' links exist on the page without sufficient context for screen reader users or sighted users to understand where the link leads. The text 'Learn more' is not descriptive enough on its own. This violates WCAG 2.4.4 Link Purpose (In Context).

Suggested Fix

Add an aria-label attribute to each 'Learn more' link that provides more specific context, such as 'Learn more about precision decisioning' or 'Learn more about large telecoms'. Alternatively, restructure the content so that the purpose of the link is clear from the surrounding text, or include the linked content directly as part of the button's text.

Why Fix This?

Improves accessibility for screen reader users and overall usability by providing clear link destinations. Addresses WCAG 2.4.4.

Route To

Front-end developer, Accessibility specialist

AI Generated Functional Test Results

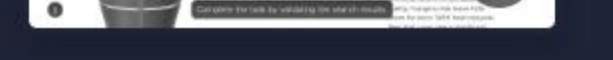
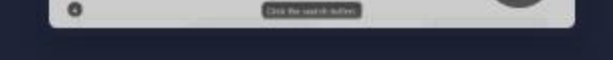
Start Page: HOME



Aiden
Demo_Tests

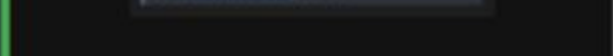
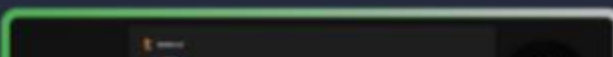
✓ Search with a valid query

This test verifies the behavior of the search functionality when a valid search term is entered. It tests the ability of the search engine to return relevant results based on the given query. This is important to ensure that users can find the information they are looking for effectively.



Solutions Menu Navigation: Solutions for Telecommunications

Tests the navigation through the Solutions menu to the Solutions for Telecommunications page, ensuring proper routing and page loading.



Request Demo, then Return to Home page

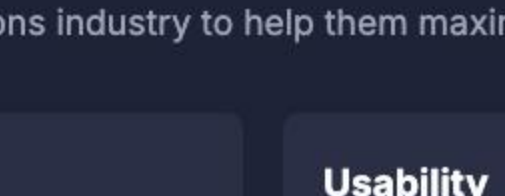
Tests the flow of requesting a demo and returning to the homepage. Ensures the Request Demo button navigates correctly and the user can return to the initial state.



User Persona Feedback Summary



HOME



The website aims to promote Vesta's fraud prevention and payment solutions, specifically targeting the telecommunications industry to help them maximize revenue and prevent fraud.

<p>Overall Score</p> <p>★★★★★</p> <p>The website offers a strong value proposition for telecom companies, but the navigation could be more intuitive and personalized content based on company size would enhance the experience.</p>	<p>Visual Design</p> <p>★★★★★</p> <p>The visual design is professional and aligns well with the telecom industry. I appreciate the focus on data and security. However, some images feel generic; more industry-specific visuals could be beneficial.</p>	<p>Usability</p> <p>★★★★★</p> <p>Easy to understand the main points, but deeper navigation could be more intuitive.</p>	<p>Content Quality</p> <p>★★★★★</p> <p>The content effectively communicates Vesta's value proposition, particularly its focus on the telecom industry. Clear, concise language is used, with emphasis on results and benefits.</p>
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Individual User Persona Feedback

Rajesh Patel, 45

Persona: Rajesh is the Head of Fraud Prevention at a large telecom company. He's responsible for minimizing fraud losses and ensuring compliance with regulations. He needs robust, scalable solutions that integrate with existing systems.

Overall Rating

★★★★★

This site seems to offer the scalable solutions I need for my company. I am interested in the technical details of the AI fraud detection.

Actions Performed

- Review product information
- Request a demo

Suggestions

- Add a section with detailed technical specifications of the AI model.
- Include a comparison table against other fraud prevention solutions.
- Feature real-world case studies to showcase the impact of Vesta's solution.

Samantha Lee, 32

Persona: Samantha is a marketing manager at a growth-stage MVNO. She's focused on customer acquisition and retention. She needs solutions that improve customer experience and reduce churn, without increasing fraud risk.

Overall Rating

★★★★★

This site has useful information for marketing, but I wish it were more tailored to my specific challenges with churn and customer acquisition in an MVNO setting.

Actions Performed

- Explore solutions for marketers
- Learn about churn prevention

Suggestions

- Create a section specifically for MVNO marketing, showcasing relevant solutions and success stories.
- Add a demo or video tour of the dashboard feature, highlighting its benefits for customer insights and marketing performance.
- Include a comparison table or discussion on how Vesta integrates with marketing automation tools.

David Chen, 58

Persona: David is the Chief Technology Officer (CTO) at a large telecommunications company. He is tasked with evaluating and implementing secure and efficient payment processing solutions. His primary concerns are system reliability, PCI compliance, and minimizing downtime.

Overall Rating

★★★★★

The website touches on key aspects like security and compliance, but I need more in-depth technical documentation and proof of integration capabilities.

Actions Performed

- Investigate security protocols
- Check compliance documentation

Suggestions

- Include a dedicated section for technical documentation with network diagrams and security protocols.
- Provide easy access to security certifications and audit reports.
- Offer case studies that demonstrate successful system integrations with major telecom networks.

Print Report