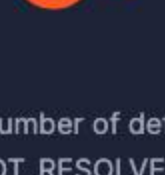


AI Test Results from testers.ai



The 'UFT' app's HOME page reveals a concerning number of defects that span several critical areas. Resource loading failures, as indicated by 'net::ERR_NAME_NOT_RESOLVED', impact the initial performance and user experience. Further performance bottlenecks arise from the DRIFT_WIDGET Bootstrap API, likely a third-party component. Accessibility is compromised by insufficient color contrast on product links and missing ARIA landmarks for product listings, both of which are WCAG violations. Moreover, the app exhibits a lack of transparency regarding third-party tracking, a serious GDPR compliance issue. Finally, a missing 'Contact' button in the mobile view hurts usability for on-the-go users.

Best Aspects

The app loads content to some extent, and doesn't seem to have fatal errors on the home page, meaning there is at least *some* functionality working.

Areas for Improvement

The performance problems and the large number of accessibility violations that appear on the home page. The lack of transparency of tracking is also bad.

Quality Summary



https://www.boomerang.com/en-gb/home-of-ano-review

Detailed Analysis

The HOME page of the 'UFT' app presents a mixed bag. On the one hand, no bugs are causing core functional failures, implying something is working. On the other hand, a number of accessibility, performance, and data privacy issues are present. Specifically, several resource loading failures can slow down the app considerably and deter users from using it altogether. In addition, the DRIFT_WIDGET Bootstrap API is showing performance bottlenecks, so it seems like the implementation of third-party components is not done well. Accessibility issues, such as insufficient color contrast and missing ARIA landmarks, suggest a lack of attention to WCAG compliance. Finally, a lack of transparency regarding third-party tracking may create regulatory challenges for the app.

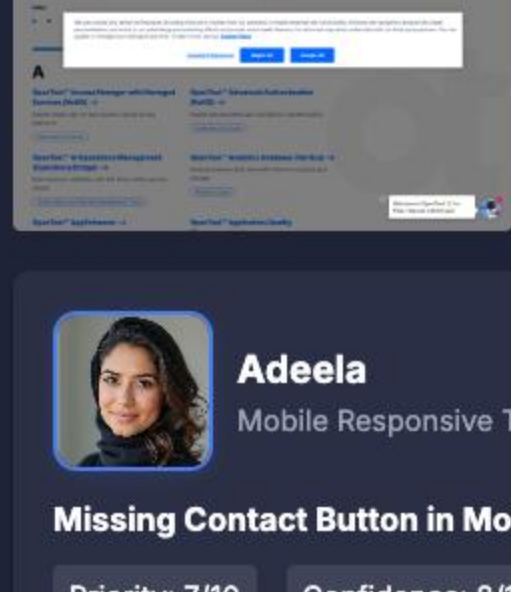
Key Suggestions

- Prioritize resolution of resource loading failures to improve initial app performance.
- Conduct a comprehensive WCAG audit and remediate all accessibility violations.
- Implement transparent data collection practices and adhere to GDPR guidelines.
- Re-evaluate the implementation of the Drift widget and optimize for faster performance or find an alternative.
- Add a contact button to the mobile view.

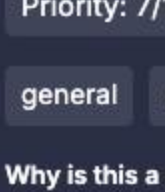
Priority Improvements

1. Address 'Resource Loading Failures (net::ERR_NAME_NOT_RESOLVED)' by examining network configurations and server availability to ensure resources are accessible.
2. Optimize 'DRIFT_WIDGET Bootstrap API Performance Bottleneck' by auditing the third-party library's implementation and exploring alternative, more performant widgets if necessary. Consider lazy loading and proper caching.
3. Resolve 'Inefficient Color Contrast on Product Links' and 'Insufficient Text Contrast' by adjusting the color scheme to meet WCAG AA contrast ratio guidelines (4.5:1 for normal text, 3:1 for large text).
4. Implement ARIA landmarks for product listings to improve accessibility for screen reader users.

Issues Found by AI Testers



HOME



Adeela
Mobile Responsive Tester

Missing Contact Button in Mobile View

Priority: 7/10 Confidence: 8/10

general missing content

Why is this a bug?

The 'Contact' button present in the desktop version is missing in the mobile version. This could prevent users from easily accessing contact information or support, significantly impacting the user experience.

Suggested Fix

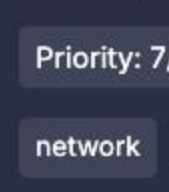
Ensure the 'Contact' button or a clear alternative contact method is visible and easily accessible on the mobile version of the page. This could involve including it in the mobile navigation menu or the footer.

Why Fix This?

The 'Contact' button provides an essential means for users to get in touch with the company. Its absence may lead to user frustration and potentially lost business opportunities.

Route To

Frontend Engineer



Jason
AI Tester

Resource Loading Failures (net::ERR_NAME_NOT_RESOLVED)

Priority: 7/10 Confidence: 8/10

network resource loading

Why is this a bug?

Multiple 'net::ERR_NAME_NOT_RESOLVED' errors clearly indicate the webpage is failing to load resources. This directly impacts functionality and user experience, as missing resources can lead to broken layouts, missing images, or non-functional scripts. The recurrence suggests a systemic issue, not just a temporary glitch.

Suggested Fix

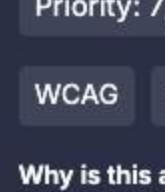
1. Verify resource paths in the code (HTML, CSS, JavaScript) to ensure they are correct.
2. Check DNS configuration to ensure the domain names of the resources resolve correctly.
3. Implement error handling to gracefully manage resource loading failures and provide informative messages to the user.
4. Investigate CDN or hosting provider for potential outages.

Why Fix This?

Fixing this is critical because missing resources severely degrade the user experience. Broken pages, missing content, and non-functional features lead to user frustration and can drive users away.

Route To

Frontend Engineer, DevOps Engineer



Alejandro
Accessibility Tester

Insufficient Text Contrast

Priority: 7/10 Confidence: 7/10

WCAG Text Contrast

Why is this a bug?

Many text elements on the page, particularly smaller font sizes or lighter colors against backgrounds, exhibit insufficient contrast ratios, failing to meet WCAG 2.0 AA (Level AA) requirements (WCAG 1.4.3). This can make it difficult for users with low vision to read the content.

Suggested Fix

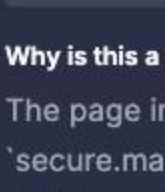
Adjust text and background colors to ensure a contrast ratio of at least 4.5:1 for normal text and 3:1 for large text. Use a color contrast checker to verify compliance.

Why Fix This?

Ensuring sufficient text contrast improves readability for users with low vision or color blindness, providing a better overall user experience.

Route To

Front-end developer



Pete
Privacy and Security Tester

Lack of Transparency Regarding Third-Party Tracking

Priority: 7/10 Confidence: 8/10

GDPR Third-Party Tracking

Data Collection Transparency

Why is this a bug?

The page includes a script from 'secure.marketinghub.opentext.com'. The use of this script implies user tracking for marketing purposes. Without a clearly visible and accessible privacy policy explaining the specifics of what data is collected, how it's used, and how long it's retained, the page fails to meet GDPR requirements for transparency. Also the presence of 's.go-mpulse.net/boomerang' script indicates performance monitoring which may involve user data. Lack of disclosure about this is a privacy concern.

Suggested Fix

Ensure a prominent link to the privacy policy is available on the page, explicitly detailing the data collected by third-party scripts like 'secure.marketinghub.opentext.com' and 's.go-mpulse.net/boomerang', their purpose, and the retention period. Implement a cookie consent banner if cookies are used for tracking.

Why Fix This?

Failure to comply with GDPR can result in significant fines and reputational damage.

Route To

Legal/Compliance and Frontend Developer

Relevant Network Call

https://secure.marketinghub.opentext.com/es/1955/cf/0/w/optim/setup.js, https://s.go-mpulse.net/boomerang/2b41t-k9g9j-f863f-7kjfe-xj775

AI Generated Functional Test Results

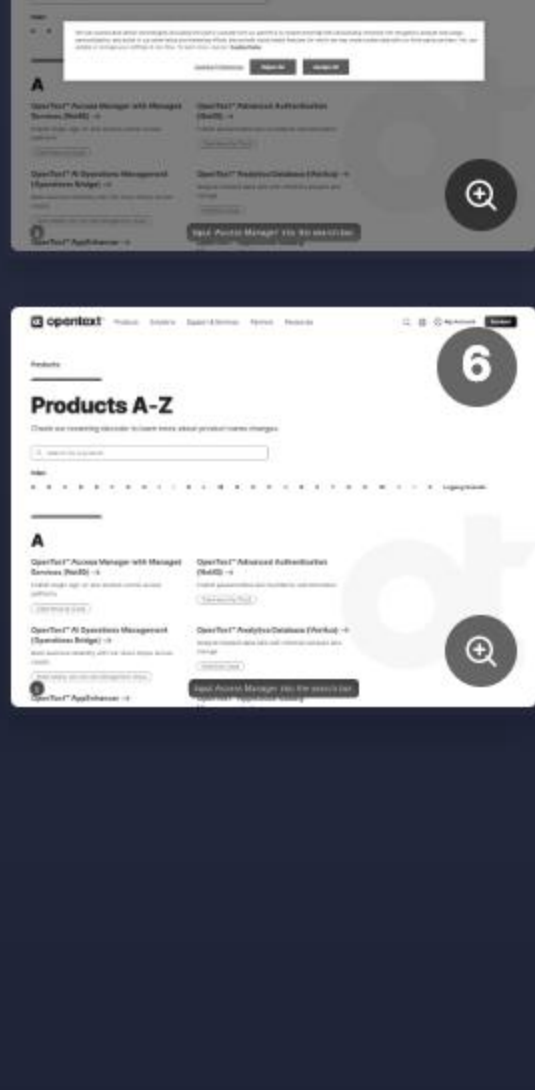
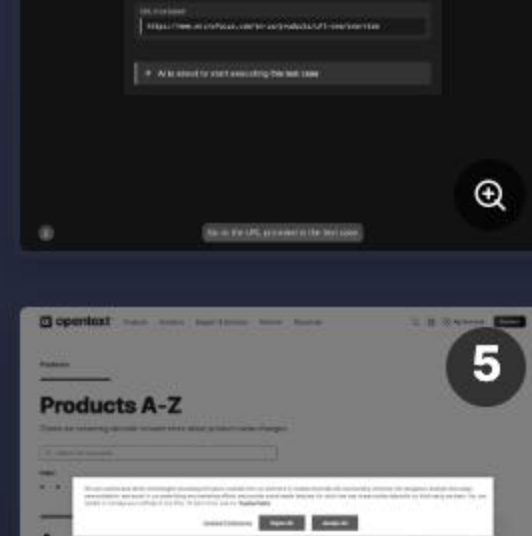
Start Page: HOME



Aiden
Demo_Tests

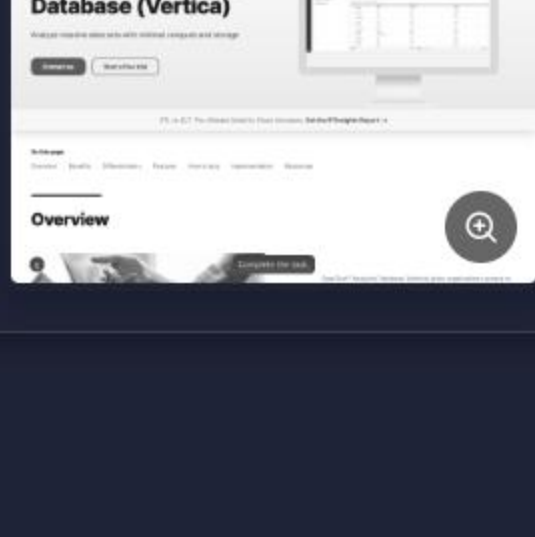
✓ Search for 'Access Manager' and Click Result

This test verifies that searching for 'Access Manager' returns relevant results and that clicking the result navigates to the correct product page. This is a core search and navigation functionality.



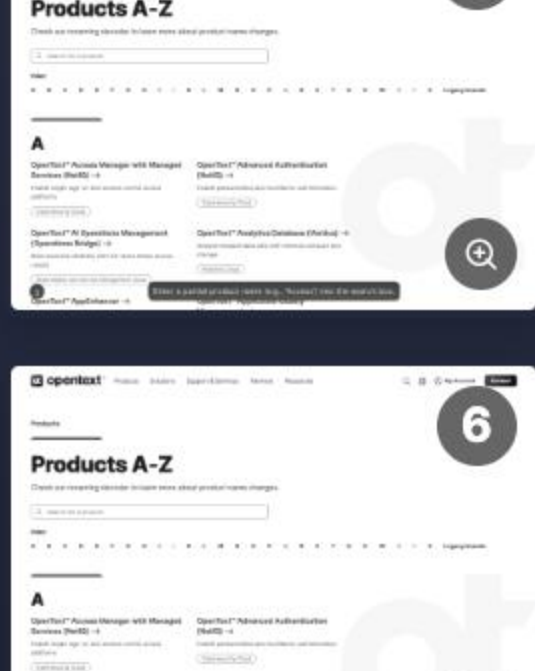
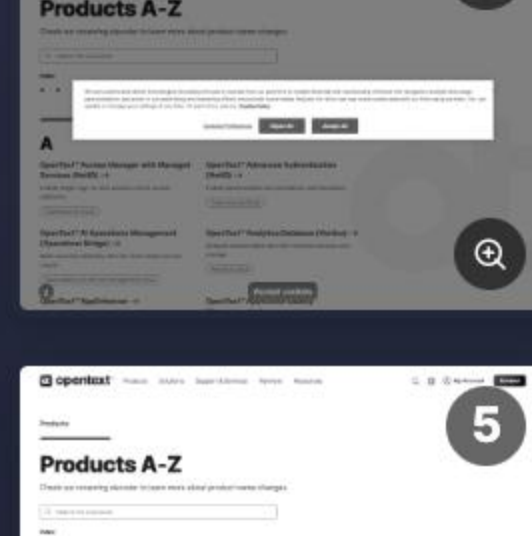
✓ Search for 'Analytics Database' and Click Result

This test verifies that searching for 'Analytics Database' returns relevant results and that clicking the result navigates to the correct product page. This is a core search and navigation functionality.

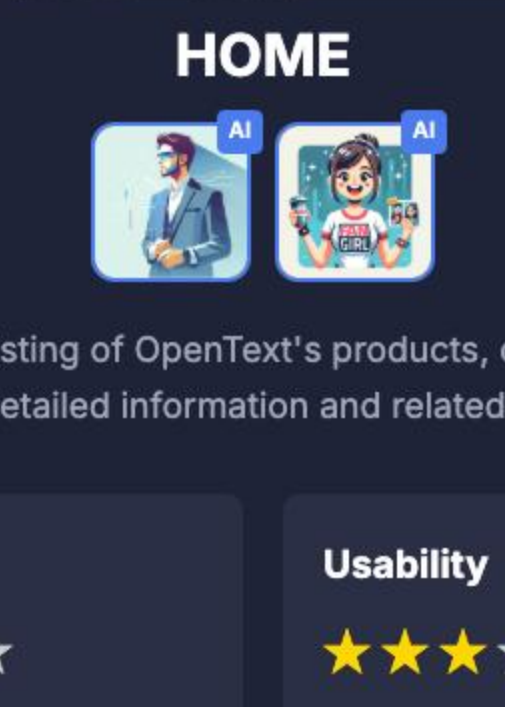


✓ Search for a partial product name

Verify that searching for a partial product name returns relevant products in the search results.



User Persona Feedback Summary



HOME



To provide a comprehensive listing of OpenText's products, categorized alphabetically, with links to detailed information and related solutions.

Overall Score



The page is functional and provides a directory of products. However, the design is a bit overwhelming and could be more visually appealing. The search and indexing features are helpful, but better filtering and organization could improve the user experience.

Visual Design



The site could benefit from more visual elements to break up the text and make it more engaging.

Usability



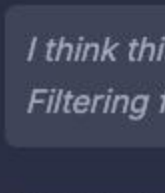
The search and alphabetical index improve usability. However, the sheer volume of products can be overwhelming. Better filtering options and clear categorization would enhance the user experience.

Content Quality



The content is comprehensive and provides a good overview of OpenText's product offerings. The links to specific product pages are valuable for users seeking more information.

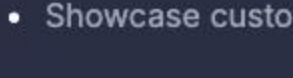
Individual User Persona Feedback



Raj Patel, 35

Persona: Raj is an IT manager at a mid-sized manufacturing company. He is responsible for evaluating and implementing new software solutions to improve operational efficiency. He has a background in computer science and is always looking for innovative technologies.

Overall Rating



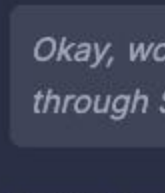
I think this page is mostly good, but it's kind of a wall of text. Filtering features would improve my experience.

Actions Performed

- Search for automation solutions
- Explore AI Operations Management

Suggestions

- Add filters for industry, solution type, and deployment method.
- Include product screenshots and videos.
- Showcase customer success stories and case studies.



Sarah Chen, 24

Persona: Sarah is a recent graduate working as a junior marketing analyst at a tech startup. She is responsible for researching and evaluating new software solutions to improve marketing campaign performance. She has a passion for data-driven decision-making.

Overall Rating



Okay, wow, this is a lot of information. I feel like I have to wade through SO much to find the good bits!

Actions Performed

- Search for customer communications solutions
- Explore Contact Center Analytics

Suggestions

- Create solution-based categories (e.g., "Solutions for Marketing").
- Include product demos and customer testimonials.
- Add more visuals to make the page more engaging.

