

AI Test Results from testers.ai

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The Sociact AI app's quality is severely hampered by a high volume of 404 errors and broken links on the home page. These errors, including 'Resource Not Found' and 'Website Unavailable', not only disrupt the user experience but also raise serious concerns about the app's reliability and content management. Furthermore, the presence of an 'Insecure HTTP Request to root' signals a potential security vulnerability. The absence of a documentation link on the mobile view and unhelpful error messages compound these issues, contributing to a poor overall user experience. While there's no user feedback data to consider, the sheer number of critical bugs on the landing page alone is enough to ring alarm bells.

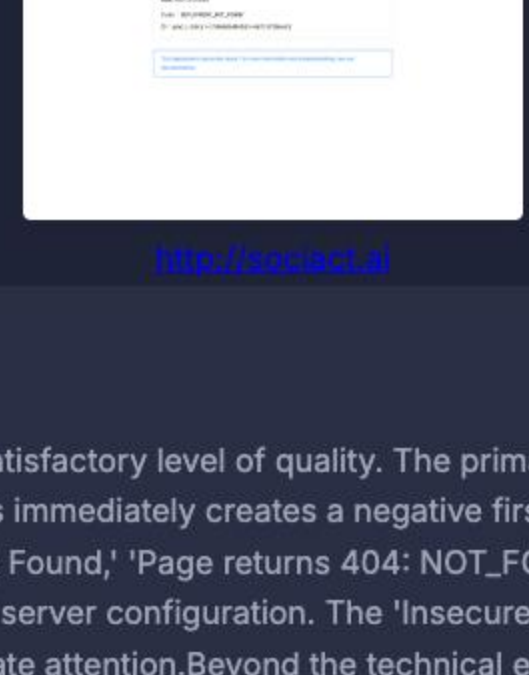
Best Aspects

It's hard to say anything positive at this stage without knowing the app's purpose or intended functionality, but the developers have clearly identified some issues that need addressing. At least they are being tracked!

Areas for Improvement

The sheer number of 404 errors on the home page is unacceptable. This undermines the entire user experience and raises serious questions about the app's reliability and basic functionality. The insecure root URL adds another layer of concern.

Quality Summary



Website: <https://sociact.ai>

Detailed Analysis

Sociact AI faces significant hurdles in achieving a satisfactory level of quality. The primary issue revolves around the abundance of 404 errors and broken links right on the home page. This immediately creates a negative first impression, potentially deterring users from further exploration. These errors manifest as 'Resource Not Found', 'Page returns 404: NOT_FOUND error', and 'Website Unavailable', indicating underlying problems with content management and server configuration. The 'Insecure HTTP Request to root' is another critical issue, exposing a security vulnerability that needs immediate attention. Beyond the technical errors, usability is also suffering. The 'Missing Documentation Link on Mobile View' and 'Unhelpful Error Message for End Users' indicate a lack of consideration for user accessibility and clear communication. The absence of navigation elements further contributes to a frustrating user experience. While the app's purpose and potential benefits remain unknown due to lack of panel feedback, the current state of the home page suggests a need for immediate and thorough remediation.

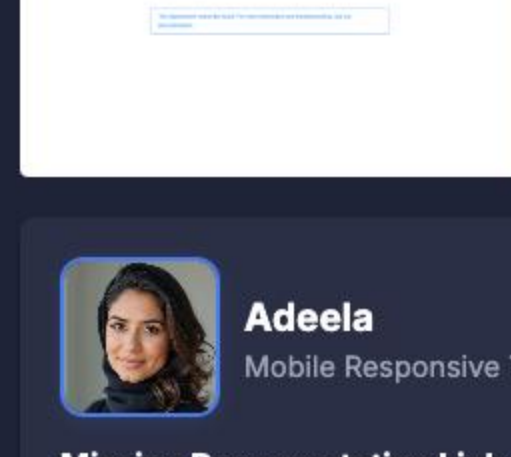
Key Suggestions

- Prioritize resolving all 404 errors and broken links on the home page.
- Implement HTTPS across the entire application to ensure secure communication.
- Conduct a thorough audit of all links and resources to prevent future broken links.
- Improve error handling and provide more informative error messages to users.
- Ensure all navigation elements are present and functional on all pages.
- Implement automated link checking to proactively identify and fix broken links.
- Implement security best practices from OWASP.

Priority Improvements

1. Resolve all 404 errors on the HOME page by verifying and correcting broken links and ensuring resources are available.
2. Implement HTTPS to eliminate the 'Insecure HTTP Request to root' vulnerability.
3. Add the missing Documentation Link to the mobile view of the HOME page.
4. Replace the 'Unhelpful Error Message' with a more user-friendly and informative message.
5. Ensure all Navigation Elements are present and functional on the HOME page.

Issues Found by AI Testers



HOME

Adeela
Mobile Responsive Tester

Missing Documentation Link on Mobile View

Priority: 8/10 Confidence: 9/10

Content Accessibility Functional

Why is this a bug?
The documentation link, clearly present and functional in the desktop view ('This deployment cannot be found. For more information and troubleshooting, see our documentation.'), is completely missing in the mobile view. This prevents users on mobile devices from accessing helpful troubleshooting information, which is a clear functional and accessibility issue. There is no reason for the documentation link to be removed in the mobile version.

Suggested Fix
Ensure the documentation link is present and functional in the mobile view. Review the responsive design implementation for any conditions causing it to be hidden or removed on smaller screens. Test on various mobile devices to confirm the fix.

Why Fix This?
The missing documentation link severely hinders the user's ability to troubleshoot issues on mobile devices, leading to a poor user experience and potentially preventing them from resolving problems independently.

Route To
Frontend Engineer

Relevant Network Call
N/A

Aisha
Tester for Missing Aspects

Unhelpful Error Message for End Users

Priority: 8/10 Confidence: 9/10

Usability Functional

Why is this a bug?
The error message 'This deployment cannot be found' and the error code 'DEPLOYMENT_NOT_FOUND' are meaningless to most end users. It doesn't explain why the deployment is missing or suggest possible solutions. This creates a frustrating user experience.

Suggested Fix
Provide a user-friendly error message that explains the problem in simple terms. For example: 'Sorry, the page you're looking for is not available. It may have been moved or deleted.' Include a call to action, such as a link to the homepage or a contact form.

Why Fix This?
Improves user experience and reduces user frustration. Prevents users from abandoning the site when encountering an error.

Route To
Front-end developer, UX designer

Isabella
Usability Tester

Broken Link to Troubleshooting Documentation

Priority: 8/10 Confidence: 9/10

general broken link

Why is this a bug?
The page indicates a deployment error and offers a link to troubleshooting documentation. If this link is broken or leads to an irrelevant page, users will be unable to resolve the issue, leading to significant disruption. The current URL may be incorrect, incomplete, or point to a resource that has been moved or deleted.

Suggested Fix
Verify that the link 'https://vercel.com/docs/errors/platform-error-codes#deployment_not_found' is functional and leads to a page that provides accurate and helpful troubleshooting information for the 'DEPLOYMENT_NOT_FOUND' error. If the page does not exist or is irrelevant, update the link to point to the correct resource. Check for typos. Consider adding more details about why the deployment may be failing, and how the user can resolve the problem.

Why Fix This?
A broken or irrelevant link to troubleshooting documentation leaves users without a means to resolve the deployment error, significantly hindering their workflow and potentially leading to frustration and abandonment of the service.

Route To
Frontend Developer/Technical Writer

Relevant Network Call
GET https://vercel.com/docs/errors/platform-error-codes#deployment_not_found

Abdul
Privacy and Security Tester

Insecure HTTP Request to root

Priority: 7/10 Confidence: 8/10

General Security Misconfiguration

Why is this a bug?
The application initiates an insecure HTTP request to 'http://sociact.ai/' before redirecting to HTTPS. This initial insecure request could be intercepted, especially on public networks, potentially exposing the user to a man-in-the-middle attack where the redirect could be manipulated. Even though it redirects, the initial plain text request is a window of opportunity.

Suggested Fix
Implement HSTS (HTTP Strict Transport Security) to force browsers to always use HTTPS for the domain. Ensure the server is configured to either reject HTTP requests or immediately redirect them to HTTPS with no possibility of interception. Remove any configurations that enable the server to listen on port 80 (HTTP) if HTTPS is the desired protocol.

Why Fix This?
Fixing this vulnerability prevents potential man-in-the-middle attacks and ensures user data is always transmitted securely. Implementing HSTS further hardens the security posture by instructing browsers to only communicate over HTTPS.

Route To
DevOps/Security Engineer

Relevant Network Call

```
{ "type": "request", "url": "http://sociact.ai/", "method": "GET", "timestamp": "1744665403.7249541" }
```

Jason
AI Tester

Resource Not Found (404 Error)

Priority: 7/10 Confidence: 8/10

network content user experience

Why is this a bug?
The console log clearly indicates a 404 error, meaning the webpage is trying to load a resource (e.g., image, script, stylesheet) that is not available on the server. This leads to broken functionality or a degraded user experience.

Suggested Fix
1. Investigate the missing resource path to determine what the webpage is trying to load. 2. Ensure the resource exists at the specified path on the server. 3. Update the webpage code to point to the correct resource path if the path is incorrect. 4. If the resource was intentionally removed, update the webpage code to no longer reference it.

Why Fix This?
Fixing 404 errors ensures that all webpage resources are loaded correctly, leading to proper functionality and a positive user experience. Failure to address these errors can lead to broken pages, missing content, and user frustration.

Route To
Frontend Engineer / Backend Engineer (depending on resource type and origin)

Sharon
API and Networking Tester

Root URL returns 404 Not Found

Priority: 7/10 Confidence: 9/10

general reliability

Why is this a bug?
The primary URL 'https://sociact.ai/' returns a 404 error. This indicates a significant problem with the server configuration or that the expected resource is missing. This is very likely to cause a broken website experience.

Suggested Fix
Investigate the server configuration and ensure that the root URL is correctly mapped to the appropriate resource. Verify the deployment process and ensure no files are missing.

Why Fix This?
A 404 error on the root URL makes the website inaccessible, leading to a severely degraded or completely broken user experience and potential loss of users/customers.

Route To
DevOps/Backend Engineer

Relevant Network Call
https://sociact.ai/

Aisha
Tester for Missing Aspects

Missing Navigation Elements

Priority: 7/10 Confidence: 9/10

Usability Accessibility

Why is this a bug?
The page lacks navigation elements such as a back button, a link to the homepage, or a search bar. Users who encounter this error have no clear path to continue using the website.

Suggested Fix
Add a prominent link to the homepage, a back button that returns to the previous page (if applicable), and/or a search bar. This allows users to easily navigate away from the error page and continue browsing the site.

Why Fix This?
Improves usability and prevents users from abandoning the site when encountering an error. Enhances accessibility by providing clear navigation options.

Route To
Front-end developer, UX designer

AI Generated Functional Test Results

Start Page: HOME



Aiden Demo_Tests

✓ Navigate to a non-existent deployment ID

This test verifies the application's behavior when navigating to a non-existent deployment ID, ensuring that the correct '404 NOT_FOUND' error message and associated information are displayed to the user. It is important for user experience to handle errors gracefully.

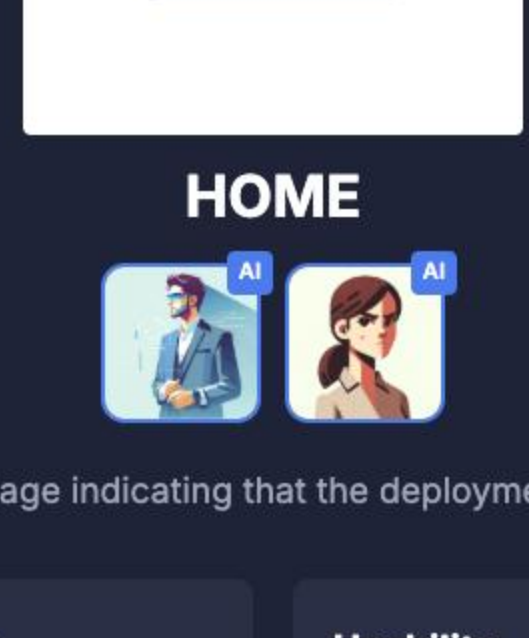


✓ Click the Documentation Link

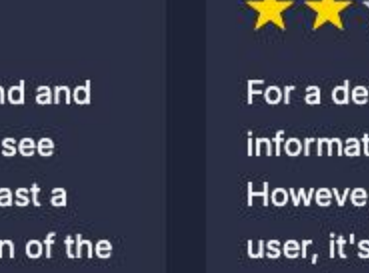
This test verifies that clicking the documentation link leads to the correct documentation page. The link is supposed to provide users with additional information and troubleshooting steps for the deployment issue. Ensuring that this link works is important for user support.



User Persona Feedback Summary



HOME



Display an error message indicating that the deployment could not be found.

<p>Overall Score</p> <p>★★★★★</p> <p>The page effectively communicates that the deployment is missing, but it lacks helpful information for the average user who is not a developer.</p>	<p>Visual Design</p> <p>★★★★★</p> <p>Unhelpful, it's pretty bad and visually. I'd prefer to see some branding or at least a less sterile presentation of the error.</p>	<p>Usability</p> <p>★★★★★</p> <p>For a developer, the information provided is useful. However, for a non-technical user, it's completely useless. The link to the documentation is helpful, but the error message itself is cryptic.</p>	<p>Content Quality</p> <p>★★★★★</p> <p>The content is accurate but not helpful. It provides a technical error message but doesn't offer any guidance on what to do next, especially for non-technical users.</p>
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Individual User Persona Feedback

Rajesh Patel, 35

Persona: Rajesh is a software engineer with 10 years of experience. He specializes in backend development and deployment.

Overall Rating

★★★★★

As a software engineer, I appreciate the detailed error code, but I still need more context to resolve the deployment issue effectively.

Actions Performed

- Read error message
- Follow link to documentation

Suggestions

- Add build logs to the error page
- Provide a detailed deployment history
- Include specific error details to reduce debugging time

Emily Carter, 28

Persona: Emily runs a small online store selling handmade jewelry. She uses a website builder and doesn't have a technical background.

Overall Rating

★★★★★

I have no idea what this error message means! It's just tech gibberish to me, and it doesn't help me fix my website.

Actions Performed

- Read error message
- Feel confused and frustrated

Suggestions

- Provide a simple explanation of the error in plain English.
- Include a "Help" button with troubleshooting steps.
- Offer contact information for support.

Print Report