

AI Test Results from testers.ai



The 'SAP' app's HOME page presents a mixed bag. On one hand, the presence of a 'Skip to Content' link indicates some attention to accessibility, but the fact that it 'Requires Manual Testing' suggests it might not be fully functional. More critically, there's a 'User Authentication Failure' bug, a definite red flag. Repeated resource loading failures are also impacting performance, and the potential use of outdated jQuery libraries introduces security risks. Also there were errors in 'Potential Issues with Third-Party Tracking Scripts Due to Resource Loading Failures'. Outdated Copyright Year shows lack of attention.

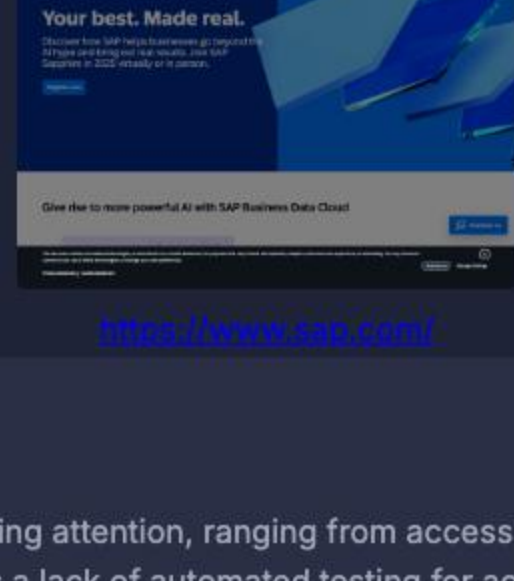
Best Aspects

The presence of a 'Skip to Content' link suggests some awareness of accessibility concerns, which is a step in the right direction.

Areas for Improvement

The 'User Authentication Failure' and 'Potential Use of Outdated jQuery Libraries' represent significant security vulnerabilities, and these must be fixed to prevent serious harm to the application and the users.

Quality Summary



[View Issues on Jira](#)

Detailed Analysis

The 'SAP' app's HOME page has several areas needing attention, ranging from accessibility to security. The 'Skip to Content Link Functionality Requires Manual Testing' bug suggests a lack of automated testing for accessibility features. The 'User Authentication Failure' bug is a major issue that needs immediate attention. Furthermore, repeated resource loading failures indicate underlying performance problems. The 'Potential Use of Outdated jQuery Libraries' bug needs immediate investigation. If that is true, this will be a very big vulnerability. Then the 'Potential Issues with Third-Party Tracking Scripts Due to Resource Loading Failures' bug suggests potential problems with GDPR compliance and data privacy. Finally, the 'Outdated Copyright Year' bug is minor, but speaks to lack of attention to detail.

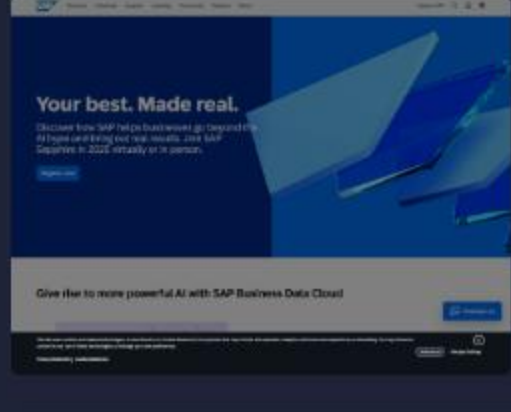
Key Suggestions

- Conduct a thorough security audit of the app's dependencies and libraries.
- Implement automated tests for accessibility features, including the 'Skip to Content' link.
- Optimize resource loading to improve app performance and reduce failures.
- Establish a process for regularly updating and patching software dependencies.
- Perform an end-to-end review of the entire User authentication process.

Priority Improvements

- Immediately investigate and resolve the 'User Authentication Failure' bug to ensure secure user access.
- Audit and update jQuery libraries to the latest secure versions to eliminate potential vulnerabilities.
- Diagnose and fix 'Repeated Resource Loading Failures' to improve app performance and responsiveness.
- Thoroughly test 'Skip to Content Link Functionality' with automated tests to ensure accessibility compliance.
- Investigate the 'Potential Issues with Third-Party Tracking Scripts Due to Resource Loading Failures' and resolve it, assuring GDPR compliance.
- Update the 'Outdated Copyright Year' to reflect the current year.

Issues Found by AI Testers

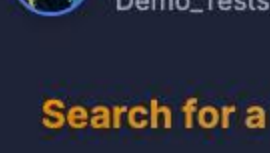


HOME

<p>Jason AI Tester</p> <p>Repeated Resource Loading Failures</p> <p>Priority: 7/10 Confidence: 8/10</p> <p>network performance</p> <p>Why is this a bug? The repeated 'Failed to load resource: net:ERR_NAME_NOT_RESOLVED' errors indicate that the application is unable to load necessary resources. This could be due to incorrect resource paths, network connectivity issues, or server-side problems. This will impact user experience.</p> <p>Suggested Fix Investigate the resource paths and ensure they are correct. Check server availability and network connectivity. Implement proper error handling and retries for resource loading.</p> <p>Why Fix This? Resource loading failures can lead to broken functionality and a poor user experience. Users may not be able to access certain features or content.</p> <p>Route To Frontend Engineer / DevOps</p>	<p>Jason AI Tester</p> <p>User Authentication Failure</p> <p>Priority: 7/10 Confidence: 7/10</p> <p>authentication security</p> <p>Why is this a bug? The message 'Can't sign in user: user unauthenticated' indicates a problem with the user authentication process. Users are failing to authenticate, which is likely disrupting their access.</p> <p>Suggested Fix Investigate the authentication flow and check for any errors in the login process. Ensure that the user account exists and is active. Log more details on authentication failures.</p> <p>Why Fix This? Authentication failures prevent users from accessing the application or specific features, impacting usability and potentially security.</p> <p>Route To Backend Engineer / Security Engineer / Frontend Engineer</p>	<p>Sophia Content Tester</p> <p>Outdated Copyright Year</p> <p>Priority: 9/10 Confidence: 10/10</p> <p>General Copyright</p> <p>Why is this a bug? The copyright notice at the bottom of the page indicates the year 2025. This is incorrect since the current year is 2024. An outdated copyright notice could potentially raise legal concerns and affect the perceived credibility of the website.</p> <p>Suggested Fix Update the copyright notice to reflect the current year, 2024.</p> <p>Why Fix This? Ensuring an accurate copyright notice improves the site's legal standing and boosts user confidence.</p> <p>Route To Frontend Developer/Legal Department</p>
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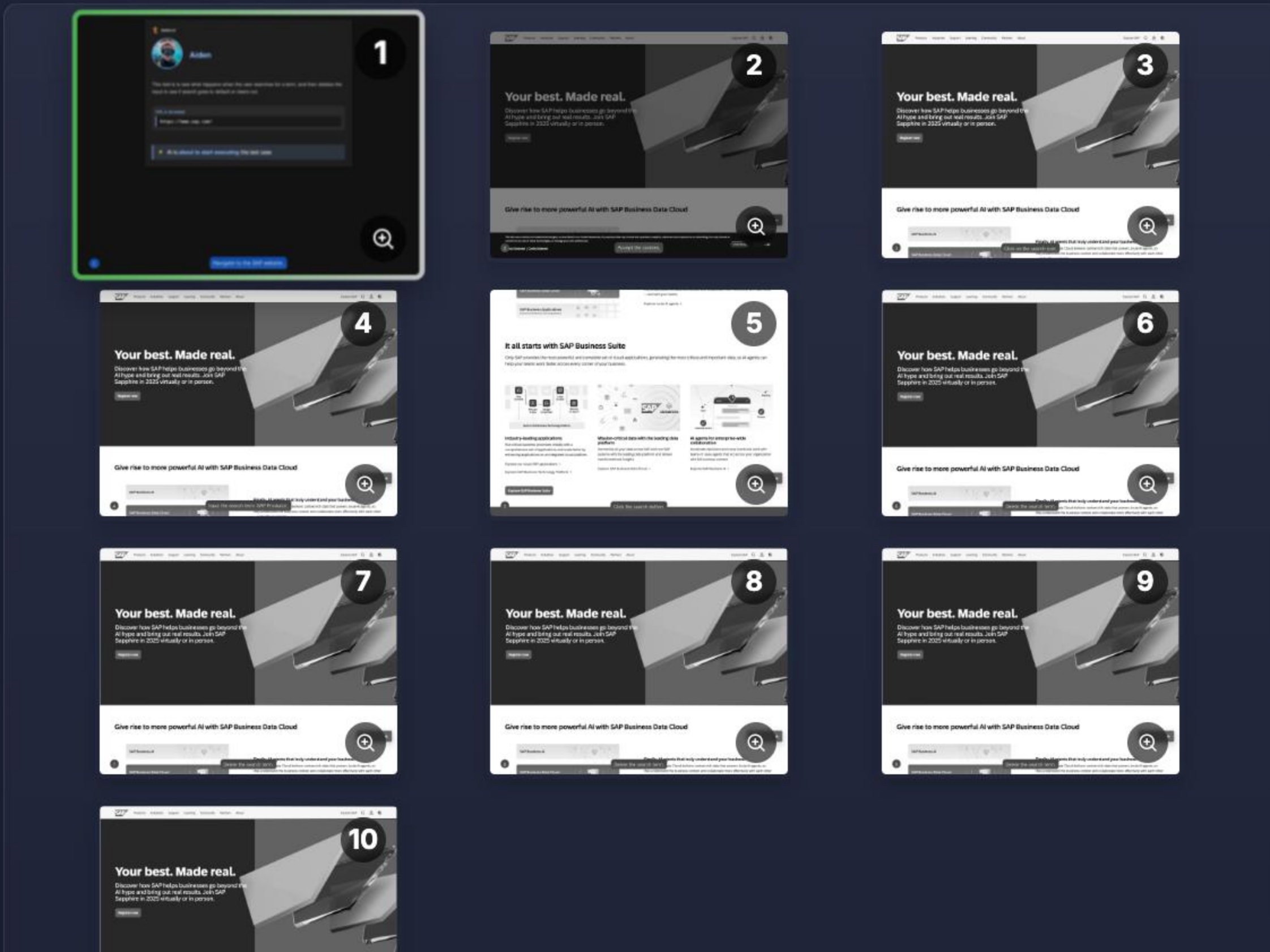
AI Generated Functional Test Results

Start Page: HOME



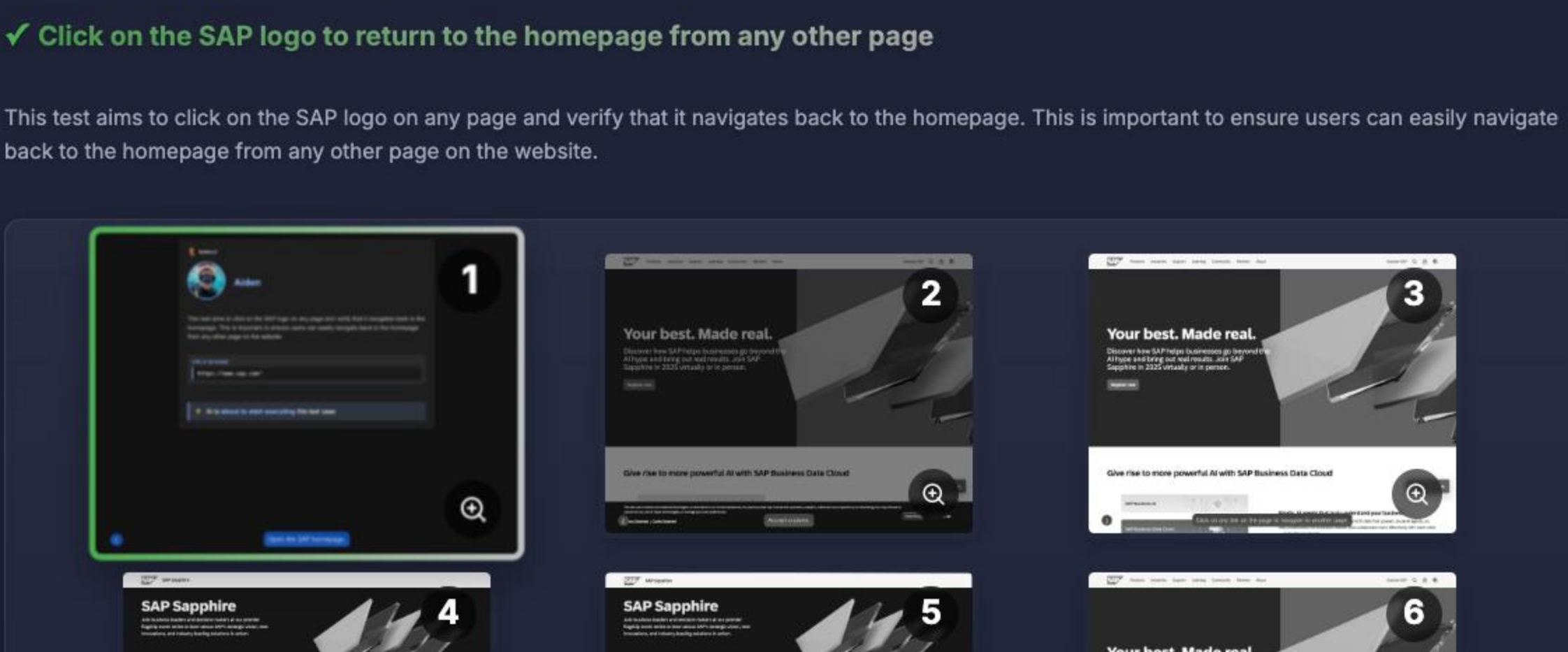
Search for a term, then delete the input

This test is to see what happens when the user searches for a term, and then deletes the input to see if search goes to default or clears out.



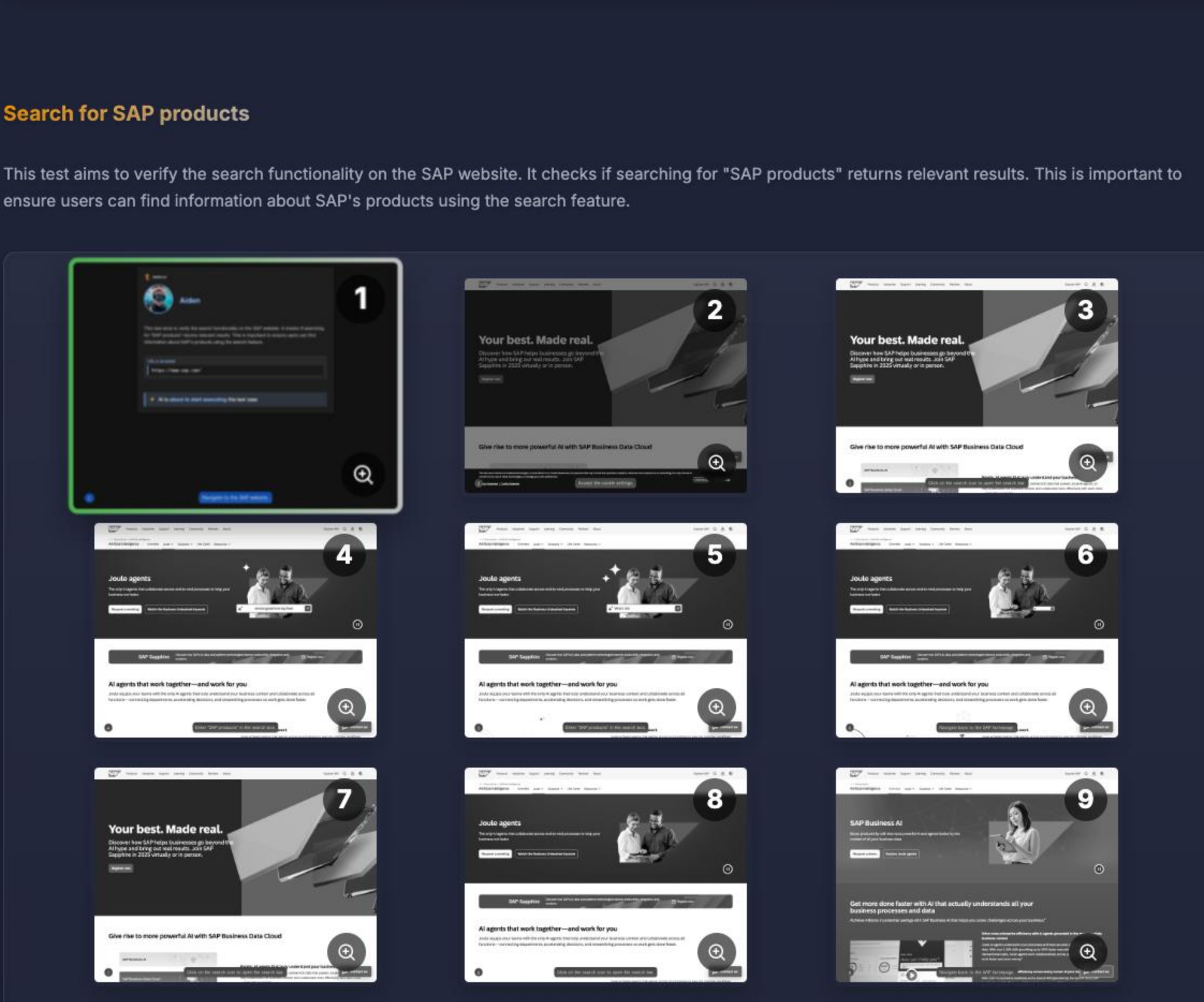
Click on the SAP logo to return to the homepage from any other page

This test aims to click on the SAP logo on any page and verify that it navigates back to the homepage. This is important to ensure users can easily navigate back to the homepage from any other page on the website.



Search for SAP products

This test aims to verify the search functionality on the SAP website. It checks if searching for "SAP products" returns relevant results. This is important to ensure users can find information about SAP's products using the search feature.



User Persona Feedback Summary



HOME



The webpage's main purpose is to showcase SAP's offerings, particularly its AI-powered business solutions, cloud ERP applications, and technology platform, encouraging businesses to adopt these solutions for enhanced efficiency and innovation.

<p>Overall Score</p> <p>★★★★☆</p> <p>The website is well-designed and informative, highlighting SAP's AI capabilities and business solutions. However, some navigation improvements and clearer value propositions for specific use cases could enhance user experience.</p>	<p>Visual Design</p> <p>★★★★☆</p> <p>The visual design is modern and professional, aligning with SAP's brand identity. The use of blue creates a sense of trust and reliability. More diverse imagery could broaden appeal.</p>	<p>Usability</p> <p>★★★★☆</p> <p>The website is generally easy to navigate, but some sections could be streamlined for better user experience. Clearer calls to action would also be beneficial.</p>	<p>Content Quality</p> <p>★★★★☆</p> <p>The content is informative and comprehensive, providing a good overview of SAP's solutions. However, it could be more tailored to different user roles and industries for better relevance.</p>
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Individual User Persona Feedback

<p>Aisha Patel, 32</p> <p>Persona:Aisha is a data scientist working at a mid-sized retail company. She is responsible for leveraging AI to improve customer experience and optimize supply chain operations. She is highly analytical and always looking for innovative solutions.</p> <p>Overall Rating</p> <p>★★★★☆</p> <p><i>I find the website informative and comprehensive, providing a good overview of SAP's AI capabilities and cloud ERP solutions. However, I would like to see more detailed case studies and technical documentation to assess the suitability of these solutions for our specific needs.</i></p> <p>Actions Performed</p> <ul style="list-style-type: none"> Explore SAP Business AI Explore cloud ERP applications <p>Suggestions</p> <ul style="list-style-type: none"> Add more detailed case studies and technical documentation Improve search functionality Integrate more interactive tools 	<p>David Lee, 45</p> <p>Persona:David is a seasoned IT manager at a manufacturing company. He is responsible for evaluating and implementing enterprise software solutions to improve operational efficiency and reduce costs. He is pragmatic and data-driven.</p> <p>Overall Rating</p> <p>★★★★☆</p> <p><i>The website provides a decent overview of SAP's supply chain solutions and technology platform. However, I would like to see more specific examples of how these solutions can address the unique challenges of the manufacturing industry and deliver measurable ROI.</i></p> <p>Actions Performed</p> <ul style="list-style-type: none"> Explore supply chain solutions Explore SAP Business Technology Platform <p>Suggestions</p> <ul style="list-style-type: none"> Add more specific manufacturing examples and case studies Provide measurable ROI data Improve navigation and information architecture 	<p>Emily Carter, 28</p> <p>Persona:Emily is a recent MBA graduate working as a junior consultant at a large consulting firm. She is eager to learn about the latest business technologies and help her clients improve their operations. She is detail-oriented and analytical.</p> <p>Overall Rating</p> <p>★★★★☆</p> <p><i>As a junior consultant, I am looking to quickly grasp what SAP offers. The site is visually appealing, but I found it a bit overwhelming to navigate and understand the distinct value propositions of each product. I'd prefer if the site could more clearly articulate how SAP's offerings differentiate from the competition and solve specific business problems. The Sapphire event looks interesting, but it's not immediately clear what I'd gain from attending virtually vs. in person.</i></p> <p>Actions Performed</p> <ul style="list-style-type: none"> Explore SAP Business Suite Register now <p>Suggestions</p> <ul style="list-style-type: none"> Clearly articulate the value propositions of each product Provide more specific use cases and quantifiable benefits Highlight competitive differentiators Improve search functionality Create more resources for learning about SAP's products and solutions
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Print Report