

AI Test Results from testers.ai

B-

The Ironclad app's HOME page, while potentially functional, suffers from a number of issues that detract from the overall quality. Accessibility concerns, like low contrast on the 'RSVP Now' button and missing alternative text for the logo, need to be addressed to ensure inclusivity. Furthermore, outdated content, such as the webinar date and resource versioning, creates a negative impression. Usability is also a concern, highlighted by the persistent webinar popup and ambiguous link text.

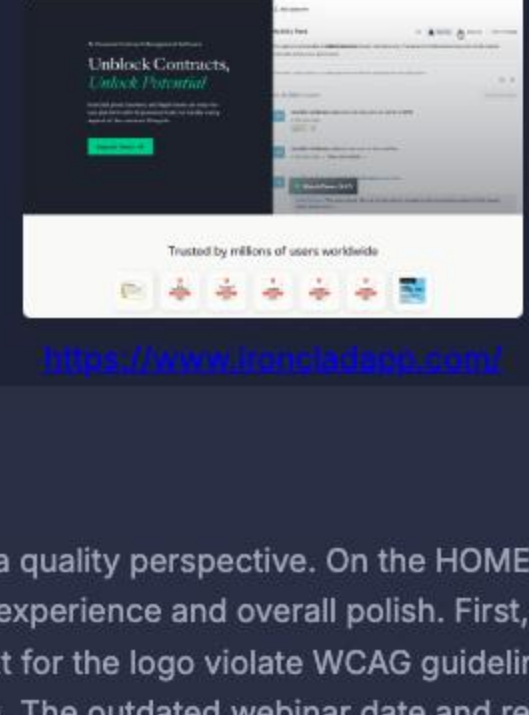
Best Aspects

The app appears to have a core purpose related to webinars and resources, suggesting it's trying to provide valuable information to users. We hope the webinars are useful.

Areas for Improvement

The app suffers from a combination of accessibility, content management, and usability issues on its home page, creating a poor user experience. The outdated and accessibility issues stand out as key areas of concern.

Quality Summary



<https://www.ironclad.com/>

Detailed Analysis

The Ironclad app presents an interesting case from a quality perspective. On the HOME page, while the core functionality isn't explicitly broken, several issues significantly impact the user experience and overall polish. First, accessibility is a major concern. The 'RSVP Now' button's low contrast and the missing alternative text for the logo violate WCAG guidelines, potentially excluding users with disabilities. Second, content management appears to be lacking. The outdated webinar date and resource versioning issues suggest a need for better processes. Finally, usability problems like the persistent webinar popup and ambiguous 'Learn More' links add to the friction of using the app.

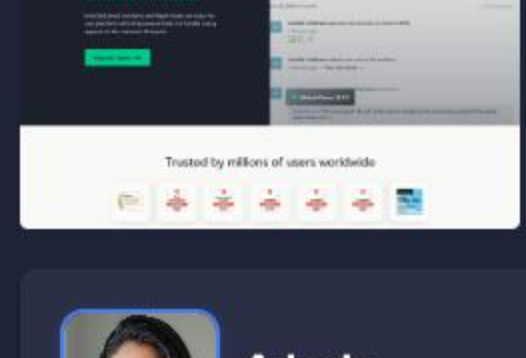
Key Suggestions

- Conduct a thorough accessibility audit of the entire app to identify and fix WCAG violations.
- Implement a content management system (CMS) to ensure content is up-to-date and accurate.
- Conduct usability testing to identify and address pain points in the user interface.
- Establish a process for regular review and updates of app content and resources.
- Prioritize bug fixes based on severity and impact on user experience, starting with accessibility issues.

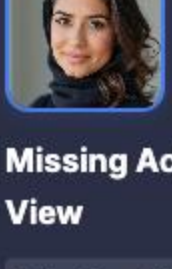
Priority Improvements

- Increase the contrast of the 'RSVP Now' button to meet WCAG standards (e.g., use a color contrast analyzer to ensure a contrast ratio of at least 4.5:1 for normal text).
- Update the webinar date to reflect the current schedule and implement a robust content management system to prevent outdated information from being displayed.
- Implement proper caching mechanisms (e.g., using content hashes or versioning) to ensure users are always accessing the latest resources.
- Add descriptive alternative text to the logo image to improve accessibility for users with screen readers.
- Implement an activity feed and filters on the mobile view of the Home page.
- Replace multiple 'Learn More' links with more descriptive, unique link text to improve usability and accessibility. For example, 'Learn More About Feature X' instead of multiple 'Learn More' buttons.
- Remove the persistent webinar popup or provide a clear and easily accessible way to dismiss it permanently to improve usability.

Issues Found by AI Testers



HOME



Adeela
Mobile Responsive Tester

Missing Activity Feed and Filters in Mobile View

Priority: 8/10 Confidence: 9/10

functionality content

Why is this a bug?

The Activity Feed, including filters for Internal/External messages and the 'New message' button, is present in the desktop view but completely absent in the mobile view. This represents a significant loss of functionality for mobile users.

Suggested Fix

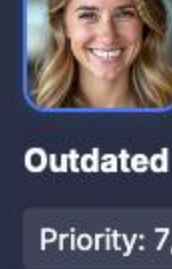
Implement responsive design to ensure the Activity Feed, including its filters and functionalities, is accessible on mobile devices. Consider using a collapsible or scrollable design if space is limited.

Why Fix This?

The Activity Feed is likely a core component of the application. Its absence on mobile significantly hinders user workflow and access to critical information.

Route To

Frontend Engineer



Sophia
Content Tester

Outdated Webinar Date

Priority: 7/10 Confidence: 9/10

general

Why is this a bug?

The webinar is advertised for 4/23, which has already passed this year (2025-04-12). This makes the call to action irrelevant and misleading for users.

Suggested Fix

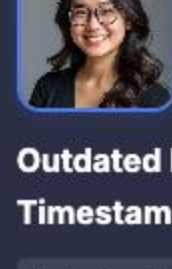
Update the webinar date to a future date or remove the announcement if the webinar is no longer available.

Why Fix This?

To provide accurate information and avoid misleading users, improving the user experience.

Route To

Marketing/Content Team



Sharon
API and Networking Tester

Outdated Resource Versioning via Timestamp

Priority: 7/10 Confidence: 8/10

performance caching

Why is this a bug?

The website uses timestamp-based versioning (e.g., "?ver=1744301703") for resources like CSS and JS files. These timestamps appear to be from early in the year 2024 or late in the year 2023, but the current date is 2025-04-12. This indicates that the cache busting mechanism may not be working correctly, leading to users potentially receiving older versions of the resources even when newer versions are available. Serving outdated resources could result in unexpected behavior or display issues.

Suggested Fix

Investigate the cache busting strategy implementation. Ensure that the timestamp used for versioning is correctly updated whenever the resource content changes. Consider using a more robust cache-busting mechanism, such as content hashing, which automatically updates the version string whenever the content changes.

Why Fix This?

Serving outdated resources can lead to a poor user experience due to potential visual bugs or incorrect functionality. It also prevents users from receiving the latest updates and security patches. Fix will ensure users always get latest version of JS and CSS.

Route To

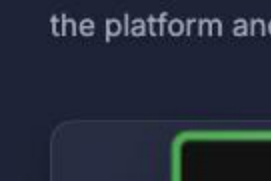
Frontend Engineer/DevOps Engineer

Relevant Network Call

<https://ironcladapp.com/wp-content/cache/min/1/np/webpack/loader-bundle.min.js?ver=1744381783>, <https://ironcladapp.com/wp-content/cache/min/1/wp-content/themes/ironclad/assets/css/style.css?ver=1744381783>, <https://ironcladapp.com/wp-content/cache/min/1/assets/external/E-v1.js?ver=1744381784>

AI Generated Functional Test Results

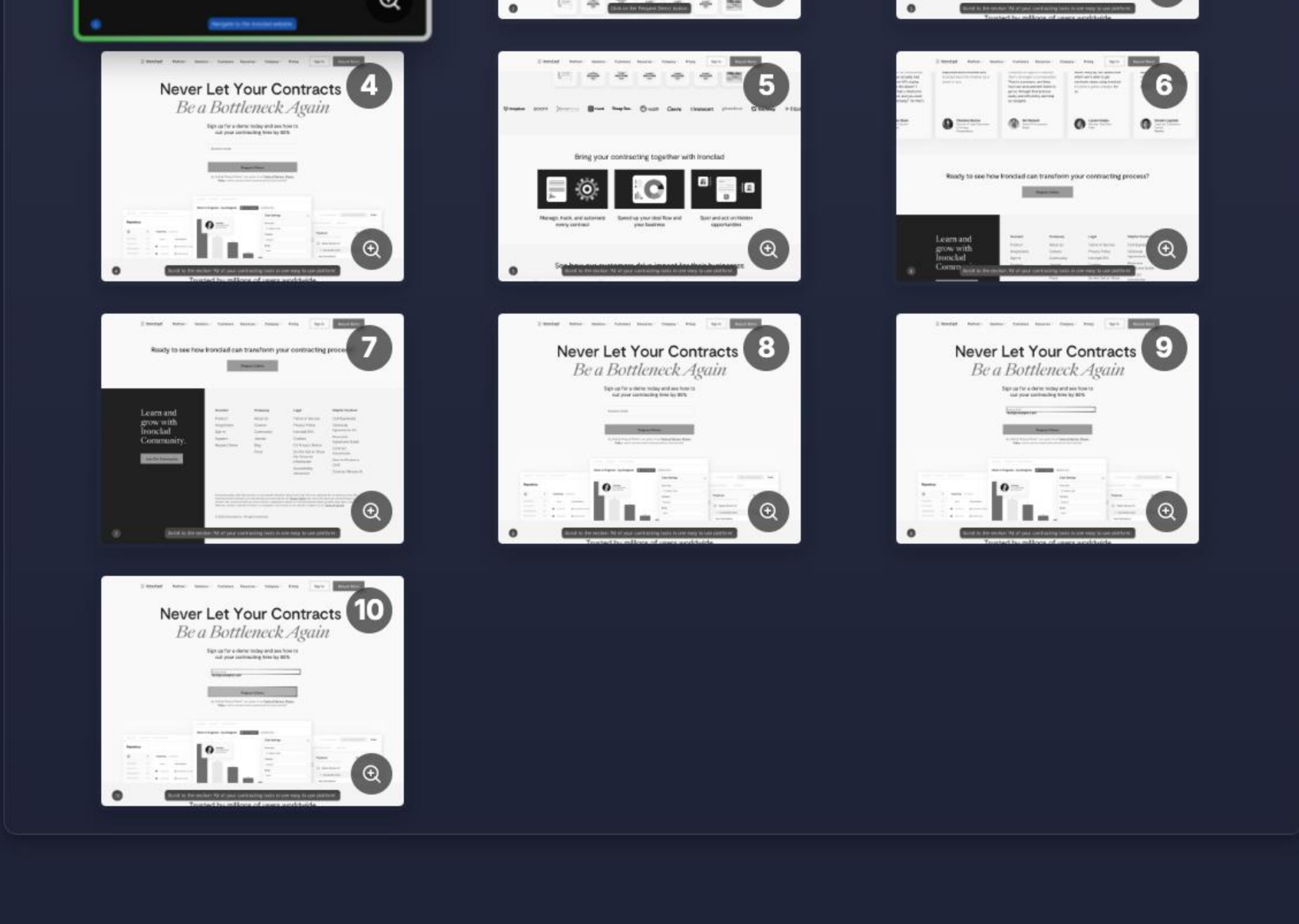
Start Page: HOME



Aiden
Demo_Tests

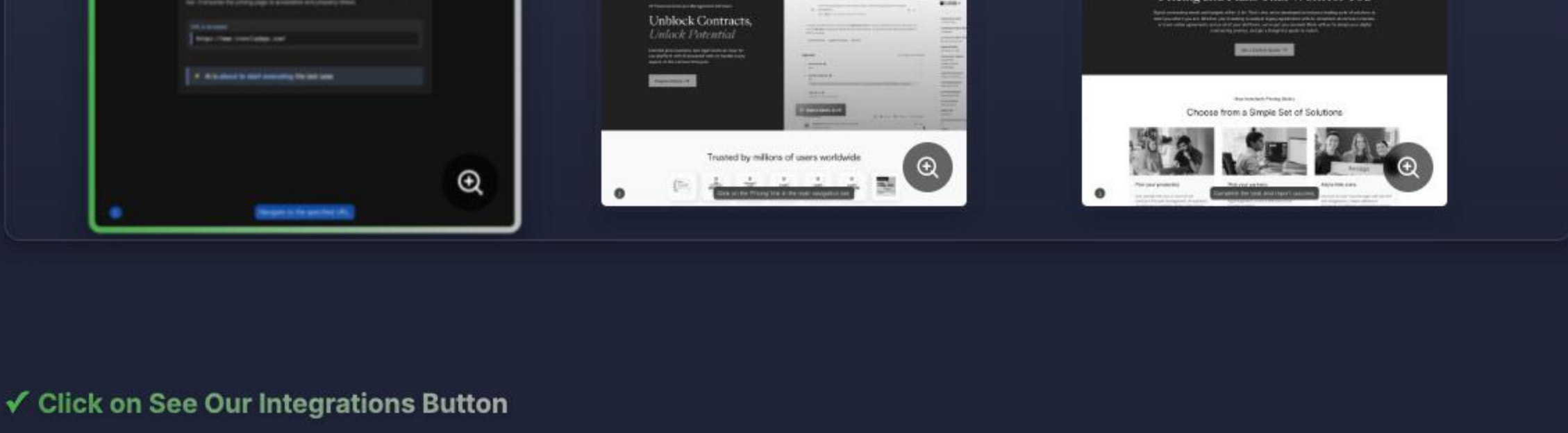
Request Demo -> Explore Platform

This test validates the flow from requesting a demo to exploring the all in one platform functionality. It simulates a user journey starting with initial interest in the platform and progressing to explore the platform functionality.



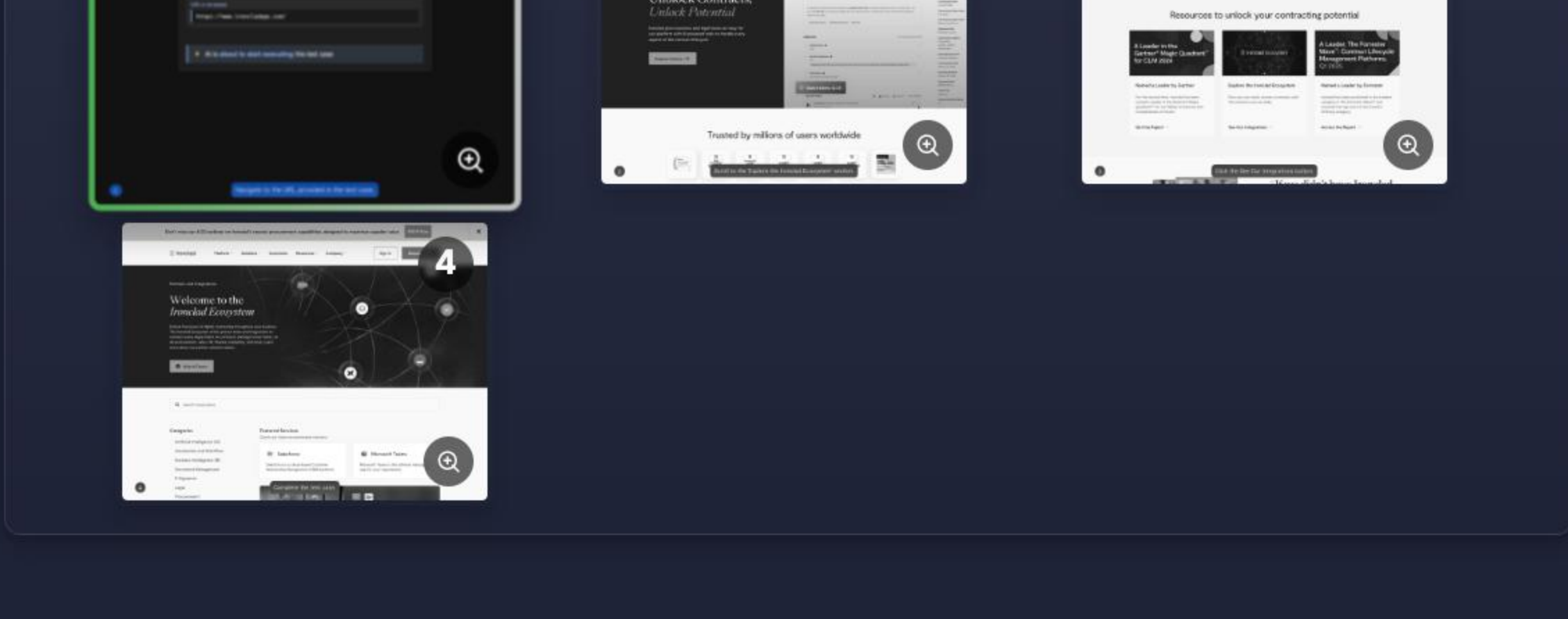
✓ Navigate to Pricing Page

This test verifies that the user can navigate to the pricing page from the main navigation bar. It ensures the pricing page is accessible and properly linked.



✓ Click on See Our Integrations Button

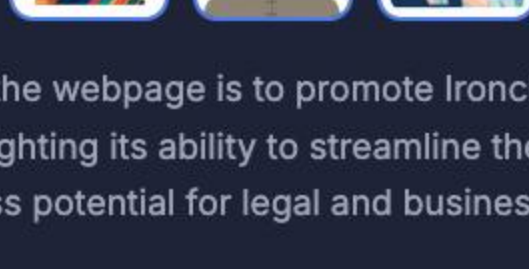
This test verifies that clicking the 'See Our Integrations' button under the 'Explore the Ironclad Ecosystem' section redirects to the integrations page.



User Persona Feedback Summary



HOME



The primary purpose of the webpage is to promote Ironclad's AI-powered contract management software, highlighting its ability to streamline the contract lifecycle and unlock business potential for legal and business teams.

Overall Score

★★★★★

The Ironclad website presents a modern and visually appealing experience that effectively communicates its value proposition. The site could benefit from deeper dives into specific product features and cater to more nuanced user needs.

Visual Design

★★★★★

The visuals are sleek and modern. I especially like the use of images that give a quick glimpse of the platform in action, which gives me confidence about what the platform would like to use.

Usability

★★★★★

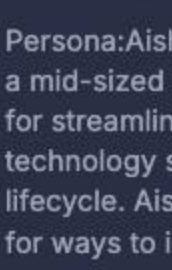
Navigating the site is straightforward. Finding key information such as pricing or detailed feature lists could be a bit more streamlined, but overall, the site is user-friendly.

Content Quality

★★★★★

The content is concise and focuses on the key benefits of Ironclad. However, it could be improved by providing more in-depth information on specific features and use cases, as well as a more detailed pricing structure.

Individual User Persona Feedback



Aisha Patel, 32

Persona: Aisha is a Legal Operations Manager at a mid-sized tech company. She is responsible for streamlining legal processes, implementing technology solutions, and managing the contract lifecycle. Aisha is tech-savvy and always looking for ways to improve efficiency and reduce risk.

Overall Rating

★★★★★

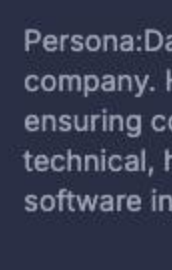
As a Legal Operations Manager, I'm impressed with Ironclad's focus on AI and ease of use. I would need more detailed information on integrations and security to make a decision.

Actions Performed

- Explore the product features and benefits
- Request a demo

Suggestions

- Add a dedicated page for legal operations.
- Provide detailed pricing for enterprise solutions.
- Include a feature comparison matrix.



David Chen, 45

Persona: David is a CFO at a fast-growing SaaS company. He's focused on optimizing spend and ensuring compliance. While he's not deeply technical, he needs to understand the ROI of any software investment.

Overall Rating

★★★★★

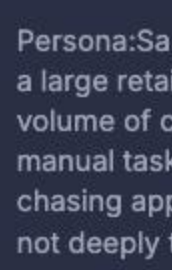
As a CFO, I need to see clear ROI and ensure data security. The site is a bit too marketing-focused; I'd prefer hard numbers and detailed security information.

Actions Performed

- Evaluate pricing and ROI
- Assess security features

Suggestions

- Add a pricing page or pricing calculator.
- Include ROI data and case studies.
- Provide security certifications and compliance information.



Samantha Rodriguez, 28

Persona: Samantha is a contract administrator for a large retail company. She handles a high volume of contracts and spends a lot of time on manual tasks, like tracking deadlines and chasing approvals. She's open to new tech but not deeply technical.

Overall Rating

★★★★★

I love how user-friendly the site looks! The focus on workflow automation is exactly what I need. I'd want to see how easily it integrates with our current tools.

Actions Performed

- Explore workflow automation features
- Evaluate ease of use and integration with existing systems

Suggestions

- Provide more information on integration with specific systems (e.g., Salesforce).
- Include detailed case studies from retail companies.
- offer a free trial or demo.

Print Report