

AI Test Results from testers.ai



The Instacarrier app's HOME page presents a mixed bag. On one hand, it suffers from numerous accessibility problems, including missing labels for form inputs in the contact form, unclear href values for calls to action, and low text contrast, all of which negatively impact users with disabilities. Furthermore, the use of deprecated Google Maps Autocomplete API and an undefined Google Tag Manager ID raise concerns about performance, data collection, and potential vulnerabilities. Finally there are numerous presentation layer issues to consider like overlapping content.

Best Aspects

The app is functional, and the presence of a contact form suggests an attempt at customer engagement, even if the form itself is currently flawed.

Areas for Improvement

The app suffers from numerous accessibility violations, deprecated API usage, and layout issues, making it difficult and frustrating to use for many users, especially those with disabilities.

Quality Summary

HOME



<https://www.instacarrier.eu>

Detailed Analysis

The Instacarrier app, specifically its HOME page, reveals several areas needing attention. First and foremost, the sheer volume of accessibility bugs is concerning. Missing labels on form inputs, ambiguous link text, and a lack of visible focus states create significant barriers for users with disabilities. These are not just minor inconveniences; they fundamentally impact usability for a significant portion of the user base.

Secondly, the presence of deprecated API usage, specifically the Google Maps Autocomplete API, is a red flag. This not only raises performance concerns but also presents potential security vulnerabilities down the line. It indicates a lack of proactive maintenance and could lead to compatibility issues in the future.

Finally, the UI presentation issues, such as overlapping elements and cut-off content on mobile, suggest a lack of thorough testing across different devices and screen sizes. While these may seem like cosmetic issues, they contribute to a poor overall user experience and can damage the app's reputation.

Key Suggestions

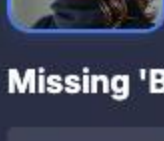
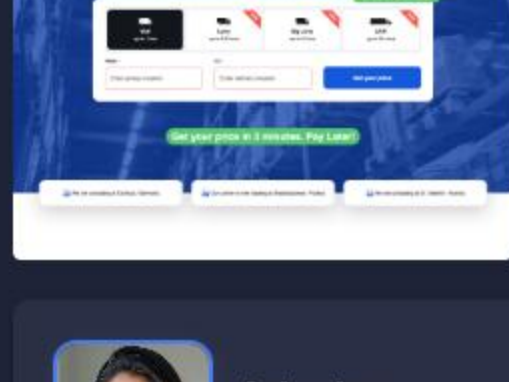
- Conduct a thorough accessibility audit of the entire application, starting with the HOME page.
- Implement automated accessibility testing as part of the development process.
- Replace all deprecated APIs with their current versions.
- Establish a clear code review process to catch accessibility and usability issues early on.
- Test the app on a variety of devices and screen sizes to ensure a consistent user experience.
- Prioritize fixing the accessibility issues related to form inputs as this is a core interaction point.

Priority Improvements

1. Replace the deprecated Google Maps Autocomplete API with the current version (and verify the ID is configured in the GTM).
2. Implement proper labels for all form inputs, especially required fields in the contact form, according to WCAG guidelines.
3. Ensure sufficient text contrast throughout the page to meet WCAG standards (consider a contrast checker tool).
4. Fix overlapping content issues and ensure all elements are fully visible on mobile devices (test on various screen sizes).
5. Provide clear and descriptive text for all links and buttons.
6. Implement visible focus states for all interactive elements to improve keyboard navigation.

Issues Found by AI Testers

HOME



Adeela

Mobile Responsive Tester

Missing 'Big Lorry' and 'LKW' boxes in mobile view

Priority: 8/10 Confidence: 9/10

Missing or Cut-Off Content

Why is this a bug?

The 'Big Lorry' and 'LKW' options are present in the desktop view but are completely missing in the mobile view. This is a significant loss of functionality as users on mobile devices cannot access these options. Likely an oversight in the responsive design or conditional rendering logic.

Suggested Fix

Ensure that the 'Big Lorry' and 'LKW' boxes are visible and accessible in the mobile view. If intentionally hidden, evaluate whether a better mobile-friendly alternative can be provided or if they can be made accessible with a responsive design implementation.

Why Fix This?

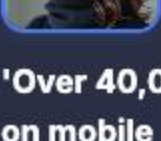
The omission of these options limits the functionality available to mobile users, potentially impacting conversion rates and user satisfaction.

Route To

Frontend Engineer

Relevant Network Call

None



Adeela

Mobile Responsive Tester

'Over 40,000 items delivered in last year' overlaps the 'Lorry' box on mobile

Priority: 7/10 Confidence: 8/10

Element Overlap

Why is this a bug?

The 'Over 40,000 items delivered in last year' badge is positioned in a way that it overlaps the Lorry box on the mobile view, impacting readability and aesthetics. This is a clear indication of a responsive design issue where element positioning isn't correctly adjusted for smaller screen sizes. This overlap reduces usability and presents a poor user experience.

Suggested Fix

Adjust the positioning of the 'Over 40,000 items delivered in last year' badge or the Lorry box to prevent overlap on mobile devices. Consider using CSS media queries to apply specific positioning styles for smaller screens.

Why Fix This?

The overlap obstructs the 'Lorry' selection box and impacts the visual design of the website and it can affect the user experience, making it difficult for users to navigate or read the content.

Route To

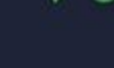
Frontend Engineer

Relevant Network Call

None

AI Generated Functional Test Results

Start Page: HOME

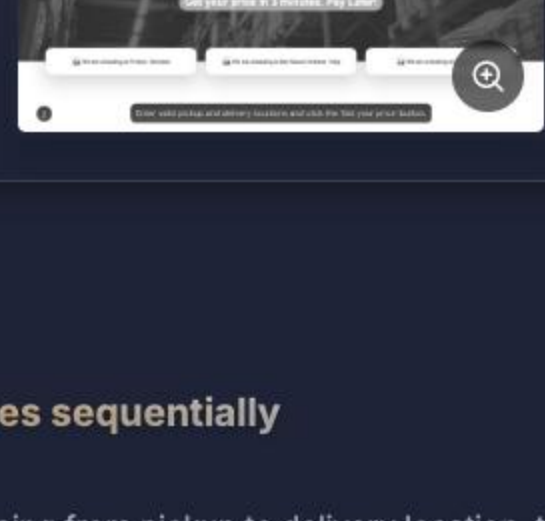
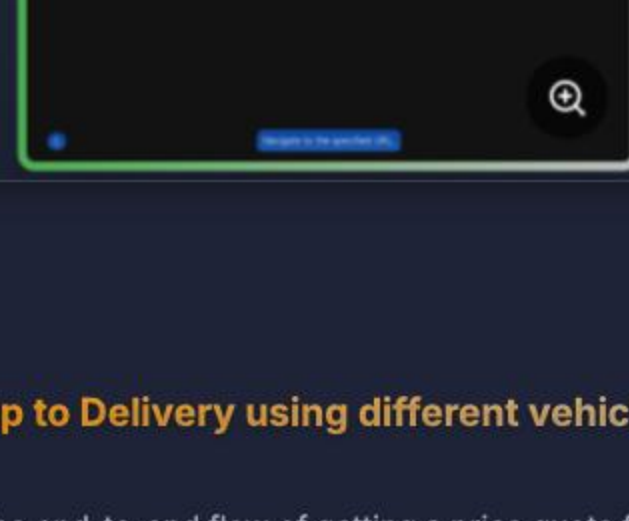


Aiden

Demo_Tests

✓ Search with valid pickup and delivery locations

This test verifies that the user can enter valid pickup and delivery locations and initiate a search. It checks the basic functionality of the search form.



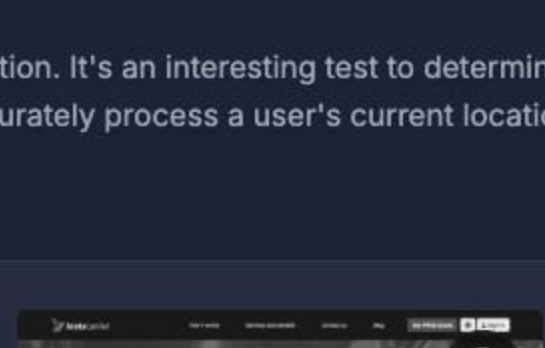
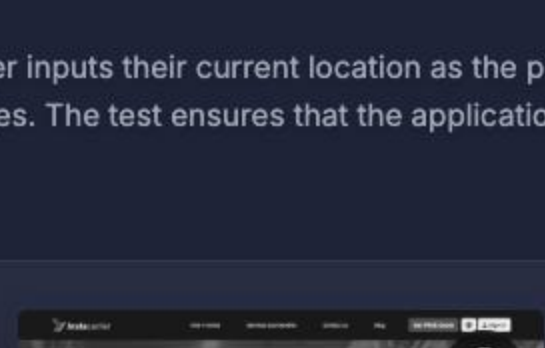
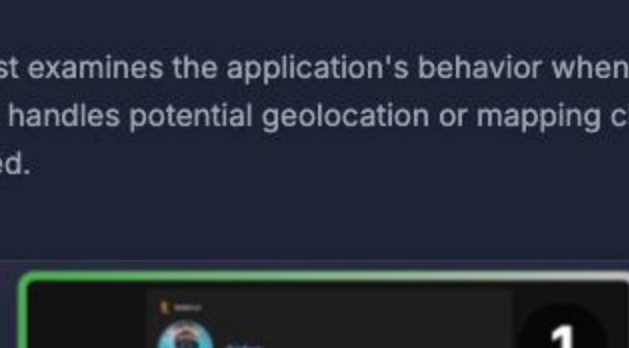
Pickup to Delivery using different vehicle types sequentially

Tests the end-to-end flow of getting a price quote for shipping from pickup to delivery location, testing different vehicle types (Van, Lorry, Big Lorry, LKW) sequentially. This is an important flow as it covers the core functionality of the website and verifies that the user can successfully initiate the process of getting a price quote for different vehicle options. It validates the basic functionalities of the website's shipping quote process.



✓ Set From Location to Current Location

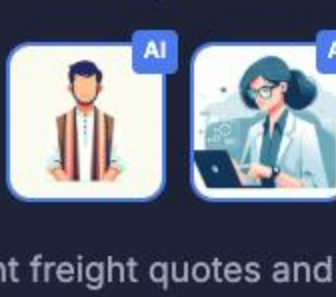
This test examines the application's behavior when the user inputs their current location as the pickup location. It's an interesting test to determine how the system handles potential geolocation or mapping challenges. The test ensures that the application can accurately process a user's current location if provided.



User Persona Feedback Summary



HOME



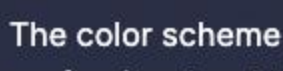
The webpage aims to provide instant freight quotes and booking services for road shipments around Europe, emphasizing speed, transparency, and convenience.

Overall Score



The website offers a straightforward solution for express road shipment across Europe. The instant quote and booking features, coupled with real-time shipment tracking, are appealing. Improvements could be made in terms of accessibility and detailed information about the range of services.

Visual Design



The color scheme is professional and trustworthy, but I feel like more diverse images showcasing the scale of deliveries would enhance the site's appeal.

Usability



The website is intuitive and straightforward to use. The instant quote feature is a great time-saver, and the prominent 'Get a FREE Quote' button encourages user engagement.

Content Quality



The content is concise and focuses on the benefits of using the service, such as quick pickup and online tracking. However, more detailed information about insurance, liability, and specific service areas would be helpful.

Individual User Persona Feedback



Raj Patel, 45

Persona: Raj is a procurement manager for a manufacturing company in Germany. He's responsible for sourcing and transporting components from suppliers across Europe. He's looking for a reliable and efficient logistics partner to ensure timely delivery of materials.

Overall Rating



As a procurement manager, I need a clear and reliable transport solution. The instant quote is great, but I need more details on the fine print.

Actions Performed

- Get a quote for a shipment from Poland to Germany
- Check the terms and conditions

Suggestions

- Add a section on insurance coverage and liability.
- Implement real-time tracking of shipments.
- Provide more information on the types of goods that can be transported.



Ingrid Schmidt, 32

Persona: Ingrid runs a small online business selling handmade crafts. She needs a reliable and affordable way to ship her products to customers across Europe.

Overall Rating



This site is exactly what I need! Quick quotes, easy booking, and I can pay later? Perfect for my small business.

Actions Performed

- Calculate the shipping cost for a package from Germany to France
- Explore the services and benefits

Suggestions

- Add alt text for images.
- Implement keyboard navigation.

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