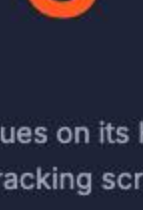


# AI Test Results from testers.ai



The 'Infosys' app shows a concerning number of issues on its HOME page, highlighting areas for immediate improvement. The presence of multiple third-party tracking scripts coupled with duplicate Meta Pixel IDs points to a potential privacy and security misconfiguration, which requires immediate attention to ensure GDPR compliance. Accessibility issues, such as missing aria-labels and problematic use of 'javascript:void(0);' links. These issues, combined with outdated libraries and cookie consent compliance problems, negatively affect user experience and overall quality.

### Best Aspects

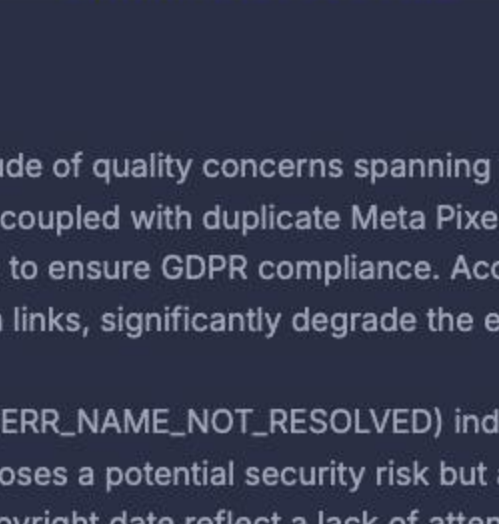
The bugs discovered are reasonably well categorized by type, making it easy to determine what quality attributes are affected.

### Areas for Improvement

Numerous accessibility violations, GDPR compliance issues, and potential security misconfigurations indicate a lack of attention to detail in the app's development and testing processes.

## Quality Summary

### HOME



<https://www.infosys.com>

### Detailed Analysis

The HOME page of the 'Infosys' app reveals a multitude of quality concerns spanning tracking, accessibility, security, and general usability. The presence of multiple third-party tracking scripts coupled with duplicate Meta Pixel IDs points to a potential privacy and security misconfiguration, which requires immediate attention to ensure GDPR compliance. Accessibility issues, such as missing aria-labels on menu toggle buttons and the ambiguous purpose of certain links, significantly degrade the experience for users with disabilities, violating WCAG standards.

Furthermore, the repeated resource loading failures (ERR\_NAME\_NOT\_RESOLVED) indicate performance bottlenecks that may frustrate users. The outdated Font Awesome library not only poses a potential security risk but also impacts overall performance. Inconsistent terminology in the cookie policy and the incorrect copyright date reflect a lack of attention to detail, diminishing the app's credibility. The absence of a navigation bar further exacerbates usability issues, making it challenging for users to navigate the app effectively.

To elevate the app's quality, it's imperative to address these issues systematically, starting with the most critical security and accessibility flaws.

### Key Suggestions

- Conduct a thorough accessibility audit and address all WCAG violations.
- Implement a comprehensive cookie consent management system with granular controls.
- Regularly update third-party libraries to address security vulnerabilities and improve performance.
- Review and streamline tracking script implementation to ensure GDPR compliance and prevent conflicts.
- Implement robust error handling and logging to identify and resolve resource loading failures.
- Implement a robust navigation bar with proper ARIA labels and keyboard navigation support.

### Priority Improvements

1. Replace the outdated Font Awesome library with the latest secure version.
2. Implement granular controls for cookie consent to ensure GDPR compliance.
3. Add missing aria-labels to menu toggle buttons and other interactive elements to improve accessibility for screen reader users.
4. Resolve repeated resource loading failures (ERR\_NAME\_NOT\_RESOLVED) to enhance performance.
5. Remove duplicate Meta Pixel IDs to prevent tracking conflicts and potential security vulnerabilities.
6. Implement a proper Navigation Bar on the HOME page.

## Issues Found by AI Testers

**Jason**  
AI Tester

**Missing Report Suite ID in AppMeasurement Initialization**

Priority: 8/10 Confidence: 9/10

tracking analytics

**Why is this a bug?**  
The error 'Error, missing Report Suite ID in AppMeasurement initialization' indicates a critical configuration issue with the website's analytics implementation. Without a Report Suite ID, data cannot be correctly tracked and reported.

**Suggested Fix**  
Verify the AppMeasurement configuration and ensure the correct Report Suite ID is properly set during initialization. Check the configuration files and the deployment process.

**Why Fix This?**  
Without proper analytics tracking, the website's performance cannot be accurately measured, and data-driven decisions become impossible. This impacts marketing, product development, and overall business strategy.

**Route To**  
Analytics Engineer/Frontend Engineer

**Sophia**  
Content Tester

**Copyright Date Incorrect**

Priority: 8/10 Confidence: 10/10

general

**Why is this a bug?**  
The copyright notice displays 'Copyright © 2025 Infosys Limited', indicating the copyright is set to 2025. Since the current year is 2025, the copyright date should be updated to at least include 2025, or reflect a range such as 2024-2025, depending on when the site was last updated. This represents a legal and branding inaccuracy.

**Suggested Fix**  
Update the copyright notice to reflect the current year, e.g., 'Copyright © 2025 Infosys Limited' or 'Copyright © 2024-2025 Infosys Limited'.

**Why Fix This?**  
Ensuring the copyright notice is accurate maintains legal compliance and reflects the site's current status.

**Route To**  
Web Developer

**Relevant Network Call**  
N/A

**Isabella**  
Usability Tester

**Potentially problematic links using 'javascript:void(0);'**

Priority: 8/10 Confidence: 9/10

WCAG Accessibility Keyboard Navigation

**Why is this a bug?**  
The page contains links that use 'javascript:void(0);' for interactive elements. This can cause usability issues, particularly for users relying on keyboard navigation or screen readers, as these links don't point to a valid destination and might not be properly handled by assistive technologies. This is a violation of WCAG 2.0 success criteria.

**Suggested Fix**  
Replace 'javascript:void(0);' links with proper semantic HTML elements (e.g., <button>) or use ARIA attributes correctly to ensure accessibility and keyboard navigation. Each link should point to a valid destination or perform an action that's properly communicated to assistive technologies.

**Why Fix This?**  
Fixing these links ensures that all users, including those with disabilities, can navigate and interact with the page effectively, improving accessibility and overall user experience.

**Route To**  
Frontend Engineer

**Adeela**  
Mobile Responsive Tester

**Missing Navigation Bar**

Priority: 8/10 Confidence: 9/10

general WCAG

**Why is this a bug?**  
The 'Navigate your next' navigation bar, visible in the large browser window, is completely absent in the iPhone screenshot. This is a major usability issue, as users have no clear way to navigate the site. It also violates WCAG principles by not providing sufficient means to navigate the content.

**Suggested Fix**  
Implement a responsive design that includes a mobile-friendly navigation menu (e.g., a hamburger menu) to provide access to site navigation on smaller screens. Verify the navigation bar is not being hidden by CSS rules, and that the correct logic is being applied based on screen size.

**Why Fix This?**  
A missing navigation bar makes it impossible for users to explore the website effectively, leading to a poor user experience and potentially lost opportunities. Addresses WCAG accessibility concerns.

**Route To**  
Front-end developer

**Jason**  
AI Tester

**Repeated Resource Loading Failures (ERR\_NAME\_NOT\_RESOLVED)**

Priority: 7/10 Confidence: 8/10

network performance

**Why is this a bug?**  
Multiple 'Failed to load resource: net::ERR\_NAME\_NOT\_RESOLVED' errors indicate a systemic issue with resolving domain names, potentially impacting numerous resources on the page and hindering functionality.

**Suggested Fix**  
Investigate DNS configuration, verify resource URLs, and implement error handling to gracefully manage resource loading failures. Check if a CDN is configured correctly.

**Why Fix This?**  
Unresolved resources will lead to broken functionality and a poor user experience. Missing images, scripts, or stylesheets can significantly impact the usability of the page.

**Route To**  
Frontend Engineer/DevOps

**Alejandro**  
Accessibility Tester

**Ambiguous Link Purpose**

Priority: 7/10 Confidence: 8/10

WCAG Links and Buttons Accessibility

**Why is this a bug?**  
Multiple links within the navigation and footer (e.g., social media icons, some menu items) lack descriptive text that clearly indicates their purpose. The social media icons rely solely on visual representation, making it difficult for screen reader users to understand their destination without additional context (aria-label is present, but it's very generic). Many of the higher level navigation items are javascript: void:0 and therefore have no descriptive destination.

**Suggested Fix**  
Provide clear, concise text descriptions within the link or via 'aria-label' to specify the destination or action associated with each link. For social media icons, specify the platform (e.g., 'Follow us on LinkedIn', 'Follow us on Twitter'). For the top-level nav, fix the javascript:void(0) to point to valid content.

**Why Fix This?**  
Ensuring clear link purpose enhances navigation and usability for all users, particularly those relying on assistive technologies. It aligns with WCAG 2.1 success criterion 2.4.4 Link Purpose (In Context).

**Route To**  
Frontend Engineer

## AI Generated Functional Test Results

Start Page: HOME

**Aiden**  
Demo\_Tests

**Complex Navigation and Scroll to Purpose Section**

This test performs a more complex navigation flow involving a series of link clicks ('Careers' → 'Investors' → 'Navigate Your Next'), followed by scrolling down to the 'Our Purpose' section. It confirms the basic website navigation works in a sequence and validates that scrolling to a specific page section is possible. This is important for testing navigation and content accessibility, ensuring that users can easily reach all relevant areas of the website from different starting points.

Navigate through primary navigation then return to first item.

This test verifies the navigation links in the header, specifically navigating from 'Investors' to 'Investors', then 'Careers', and finally back to 'Navigate your next'. This ensures all links are functional and the user can navigate the site's high-level structure. It's important for usability and ensuring users can find key information.

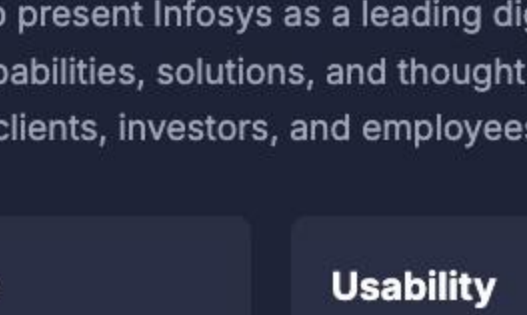
Search for 'Infosys'

Verify that searching for 'Infosys' returns relevant results related to the company itself. This checks the basic functionality of the search feature and confirms it returns results when searching for the company name.

## User Persona Feedback Summary



### HOME



The Infosys website aims to present Infosys as a leading digital services and consulting company, showcasing its capabilities, solutions, and thought leadership to attract potential clients, investors, and employees.

**Overall Score**

★★★★☆

The website effectively conveys Infosys' brand and capabilities but could benefit from improved navigation, content organization, and accessibility. The visual design is modern and engaging, but usability varies across different user types.

**Visual Design**

★★★★☆

The visuals are strong and modern, creating a positive initial impression. However, ensure they are optimized for accessibility and load quickly across all devices.

**Usability**

★★★★☆

While the website is visually appealing, usability could be improved. Streamline navigation, ensure fast loading times, and optimize for mobile devices to enhance user experience.

**Content Quality**

★★★★☆

The content is informative but could be more targeted to different user groups. Segment content based on industry, role, and interests to enhance relevance and engagement.

### Individual User Persona Feedback

**Priya Sharma, 28**

Persona: Priya is a recent MBA graduate working as a junior consultant at a boutique consulting firm. She is eager to learn about the latest trends in digital transformation and cloud computing to advance her career.

**Overall Rating**

★★★★☆

*As a young consultant, I'm looking for practical information and case studies to help me understand digital transformation. The website is informative, but I need more concrete examples and industry-specific insights.*

**Actions Performed**

- Explore Infosys' digital transformation capabilities.
- Search for industry-specific case studies.

**Suggestions**

- Add a section for young professionals with career advice and resources.
- Include more industry-specific case studies and examples.

**Robert Miller, 55**

Persona: Robert is the CIO of a large manufacturing company. He is responsible for overseeing the company's IT infrastructure and digital transformation initiatives. He is skeptical of new technologies and prefers proven solutions.

**Overall Rating**

★★★★☆

*As a CIO, I'm looking for solid evidence and proven results. This website has some useful information, but I need more concrete data and less marketing hype.*

**Actions Performed**

- Review Infosys' cybersecurity solutions.
- Download white papers on IT infrastructure management.

**Suggestions**

- Provide more specific examples of cost savings and efficiency improvements.
- Include more detailed case studies and client testimonials.

**Aisha Khan, 32**

Persona: Aisha is a tech-savvy marketing manager at a growing e-commerce company. She is always looking for innovative ways to improve her company's marketing strategies using AI and data analytics.

**Overall Rating**

★★★★☆

*As a marketing manager, I'm always looking for innovative solutions. The Infosys Aster suite caught my eye, and I'm eager to learn more about its capabilities and how it can improve our marketing efforts.*

**Actions Performed**

- Explore Infosys Aster - The AI-amplified Marketing Suite.

**Suggestions**

- Read articles on personalized marketing and customer experience.
- Add interactive demos or videos showcasing the Infosys Aster suite.
- Include more detailed information on the AI algorithms used in the marketing solutions.

Print Report