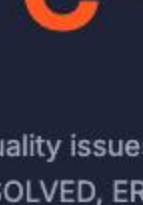


# AI Test Results from testers.ai



The HOME page of Harvey AI exhibits concerning quality issues that impact both performance and accessibility. Multiple failed resource loads (ERR\_NAME\_NOT\_RESOLVED, ERR\_BLOCKED\_BY\_CLIENT) point to underlying network or configuration problems. Furthermore, the presence of numerous accessibility bugs, such as low contrast text, missing labels, and missing focus states, significantly degrades the user experience for individuals with disabilities. The outdated copyright year and missing privacy policy, while minor, contribute to an overall impression of neglect.

### Best Aspects

The app is functional and appears to deliver its core content to users.

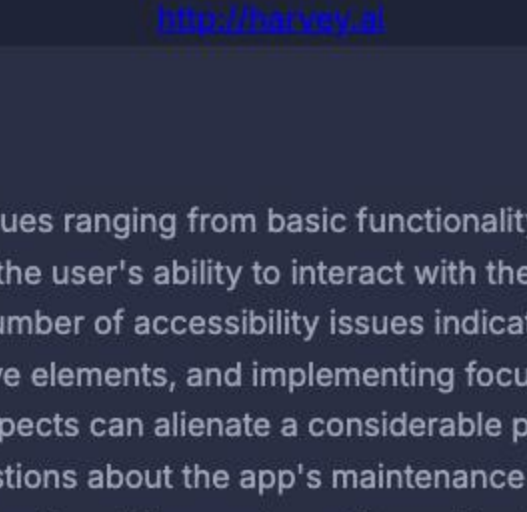
### Areas for Improvement

The HOME page has too many performance and accessibility issues, compounded by a missing Privacy Policy, indicating a lack of attention to essential quality considerations.

## Quality Summary

### HOME

0.68 seconds



https://harvey.ai

### Detailed Analysis

Harvey AI's HOME page presents a mixed bag of issues ranging from basic functionality to compliance concerns. The failed resource loads are a significant performance bottleneck, hindering the user's ability to interact with the page effectively. Addressing these network errors is crucial for a smooth user experience. The large number of accessibility issues indicates a lack of attention to inclusive design practices. Fixing the contrast issues, adding labels to interactive elements, and implementing focus states are essential steps toward making the app accessible to a wider audience. Neglecting these aspects can alienate a considerable portion of potential users. Finally, the outdated copyright year and missing privacy policy raise questions about the app's maintenance and adherence to legal requirements. These details, while seemingly minor, contribute to the overall perception of the app's quality and trustworthiness.

### Key Suggestions

- Prioritize fixing the resource loading issues to improve page load times and overall performance.
- Conduct a thorough accessibility audit and address all WCAG violations, focusing on contrast, labels, and focus states.
- Implement a clearly accessible Privacy Policy compliant with GDPR and other relevant regulations.
- Update the copyright year to reflect the current year.

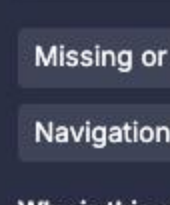
### Priority Improvements

1. Investigate and resolve the root cause of 'ERR\_NAME\_NOT\_RESOLVED' and 'ERR\_BLOCKED\_BY\_CLIENT' to ensure reliable resource loading.
2. Implement WCAG-compliant color contrast ratios for all text elements on the page.
3. Add descriptive labels to all interactive elements, ensuring screen readers can properly convey their purpose.
4. Ensure a Privacy Policy is readily accessible and addresses all relevant data handling practices, conforming to GDPR.
5. Implement clear focus states for all interactive elements, aiding keyboard navigation.

## Issues Found by AI Testers



### HOME



**Adeela**  
Mobile Responsive Tester

#### Missing Navigation Menu

Priority: 8/10 Confidence: 9/10

Missing or Cut-Off Content

Navigation Bar Placement

#### Why is this a bug?

The navigation menu (Products, Customers, Security, News, Company, Login) is present in the large browser view but completely missing in the mobile view. The mobile menu icon does not appear to expand to show the navigation elements. This prevents users from easily navigating the site on mobile devices, making it difficult to access different sections.

#### Suggested Fix

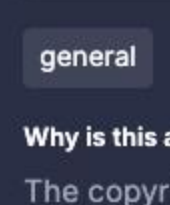
Ensure the mobile navigation menu is accessible and functional. The hamburger menu should expand to reveal the full list of navigation options (Products, Customers, Security, News, Company, Login). Alternatively, if a different navigation pattern is intended for mobile, ensure it is implemented and functional.

#### Why Fix This?

Users cannot easily navigate the site without a functional navigation menu on mobile devices, severely hindering the user experience and access to key content and features.

#### Route To

Frontend Engineer



**Sophia**  
Content Tester

#### Outdated Copyright Year

Priority: 8/10 Confidence: 9/10

general

#### Why is this a bug?

The copyright notice at the bottom of the page indicates Copyright © 2025 Counsel AI Corporation. All rights reserved. This is incorrect, as the current year is 2025. An outdated copyright year undermines the website's credibility and attention to detail.

#### Suggested Fix

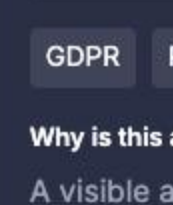
Update the copyright notice to reflect the current year: Copyright © 2025 Counsel AI Corporation. All rights reserved.

#### Why Fix This?

Maintaining an accurate copyright year enhances the company's image of diligence and currency.

#### Route To

Frontend Developer



**Pete**  
Privacy and Security Tester

#### Missing or Inaccessible Privacy Policy

Priority: 7/10 Confidence: 7/10

GDPR Privacy Policy Availability

#### Why is this a bug?

A visible and easily accessible privacy policy is a fundamental requirement of GDPR. While the page may have a privacy policy, it's not immediately apparent from the provided HTML elements. The absence of a clear link in the header or footer suggests it might be hidden or missing.

#### Suggested Fix

Ensure that a prominent link to the privacy policy is included in the website's footer and/or header. Verify that the privacy policy is comprehensive and compliant with GDPR requirements.

#### Why Fix This?

A missing or inaccessible privacy policy violates GDPR and can lead to legal repercussions.

#### Route To

Legal/Compliance, Frontend Engineer



**Aisha**  
Tester for Missing Aspects

#### Missing Focus States on Interactive Elements

Priority: 7/10 Confidence: 8/10

WCAG Accessibility

#### Why is this a bug?

Interactive elements such as links and buttons should have a visible focus state when navigated to using a keyboard. This allows keyboard users to understand where they are on the page. The 'Request a Demo' button does show a focus state, but the other links in the navigation bar do not have clear focus states when focused using tab navigation.

#### Suggested Fix

Ensure all interactive elements (links, buttons, form fields) have a clearly visible focus state that meets WCAG contrast requirements. Use CSS to style the ':focus' pseudo-class to provide a visual indicator.

#### Why Fix This?

Without visible focus states, keyboard users will have difficulty navigating the site, leading to a poor user experience and WCAG violations (2.4.7 Focus Visible).

#### Route To

Front-end Engineer

## AI Generated Functional Test Results

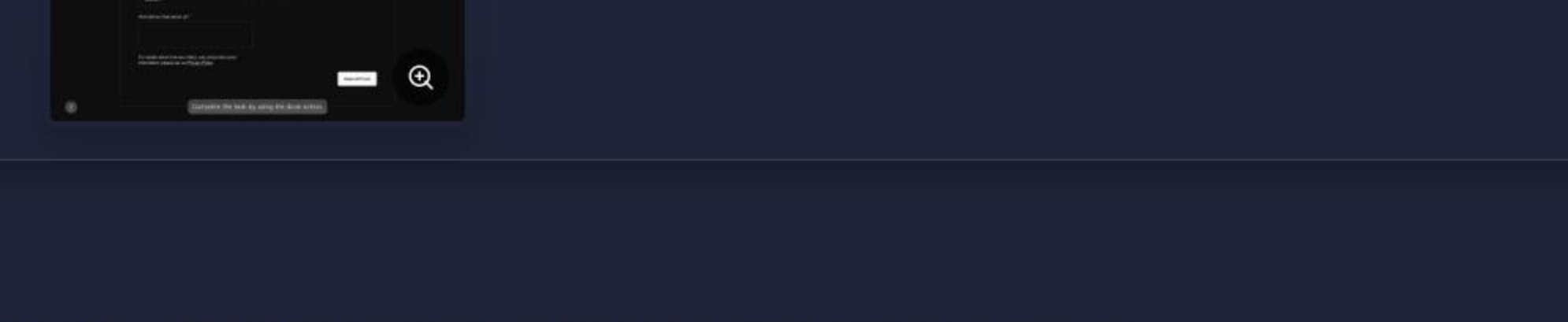
Start Page: HOME



**Aiden**  
Demo\_Tests

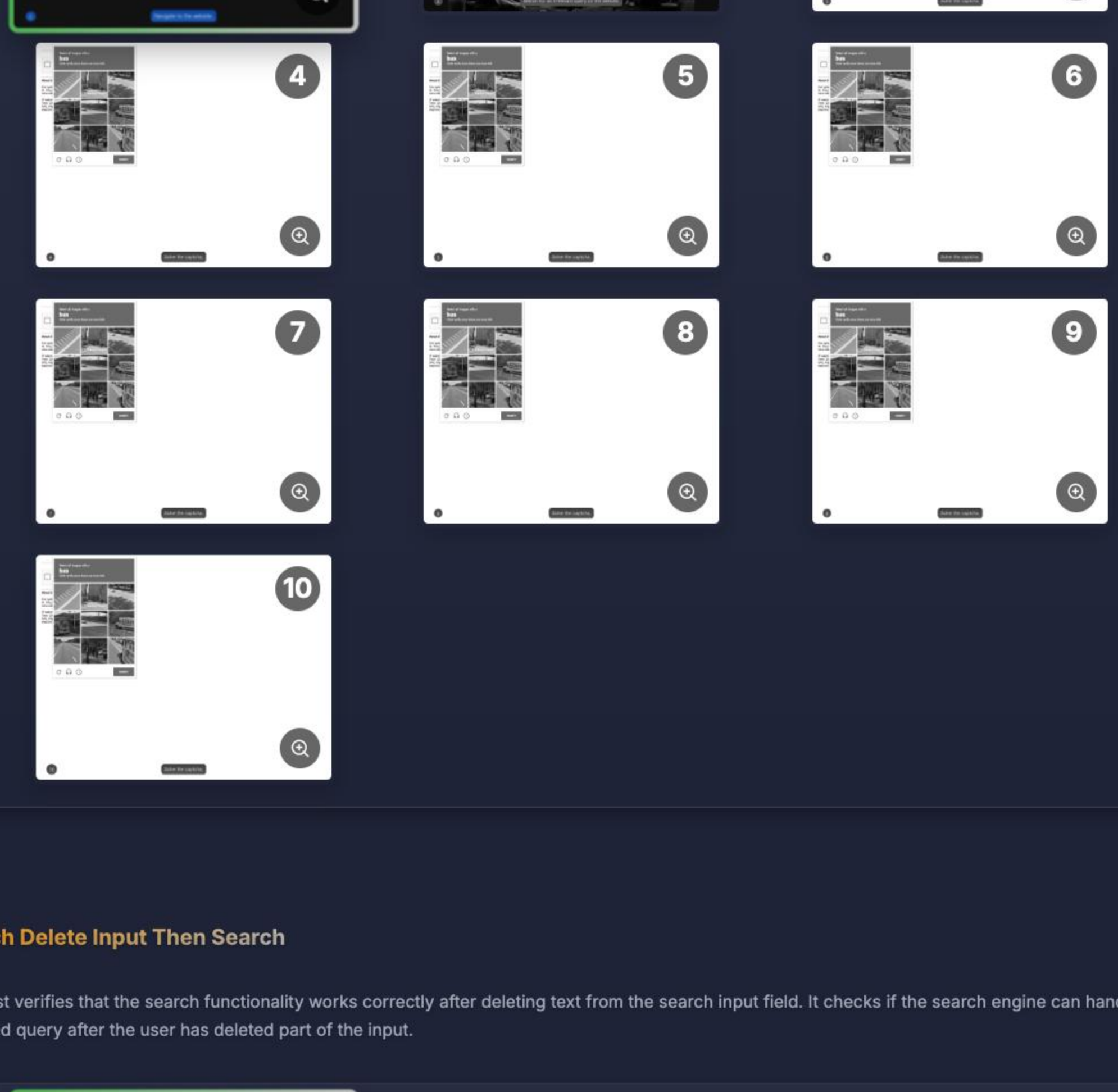
### ✓ Navigate through Products, Security, then Request a Demo

This test simulates a user exploring the website by navigating through the Products and Security menus before requesting a demo. It's important to ensure the navigation flow is smooth and the demo request process is accessible from different points on the site. This tests the site's information architecture and demo conversion funnel.



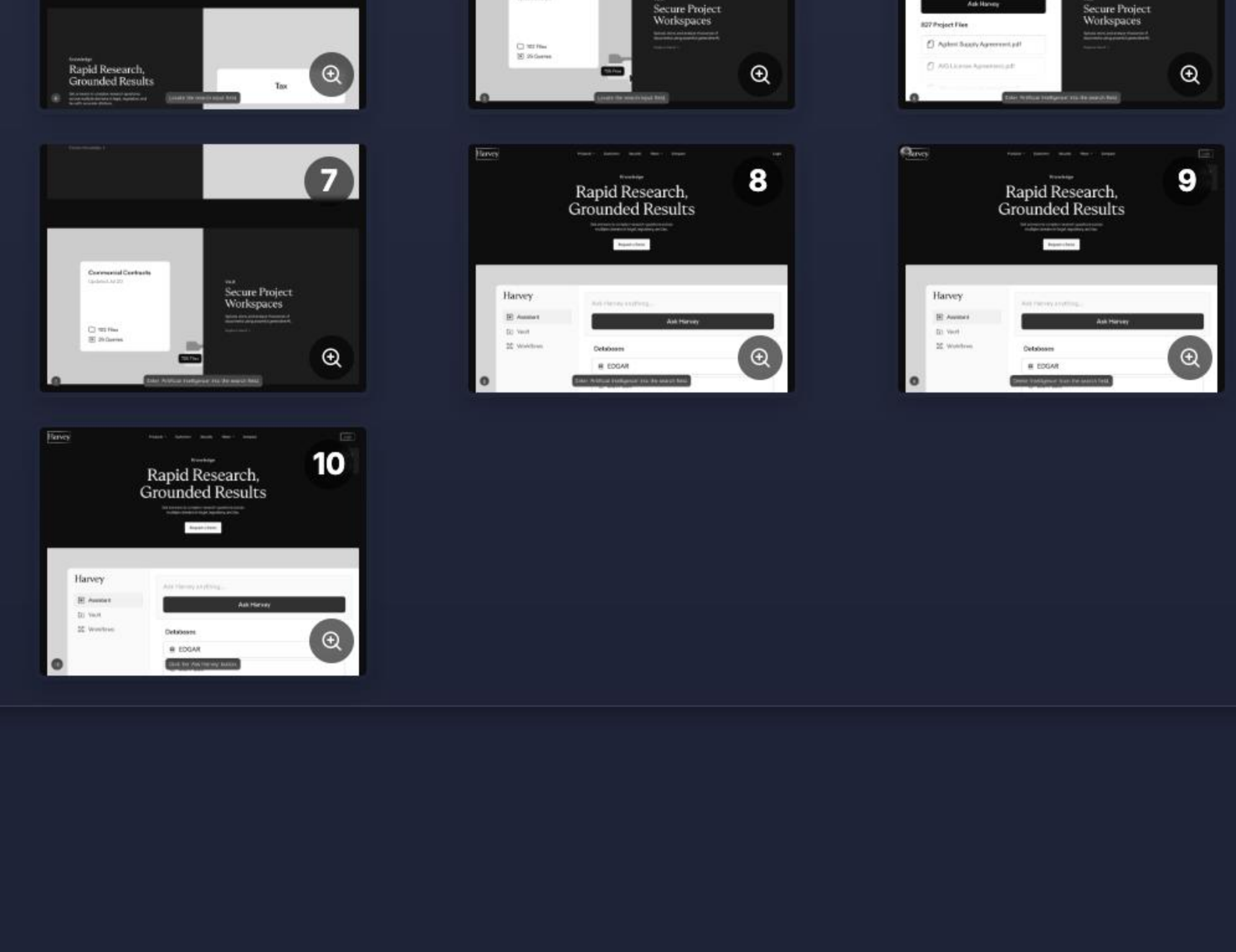
### Search for an irrelevant query and verify no results or relevant content is displayed.

This test case verifies that when a search query with no relevance to the website's content is entered, either no results are displayed or the most relevant available content is shown. This ensures that the search functionality is robust and provides useful results even in cases of irrelevant queries.



### Search Delete Input Then Search

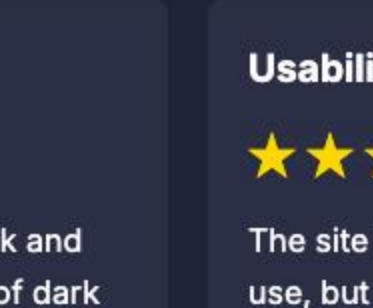
This test verifies that the search functionality works correctly after deleting text from the search input field. It checks if the search engine can handle a modified query after the user has deleted part of the input.



## User Persona Feedback Summary



### HOME



To showcase and promote Harvey AI's professional-class AI platform for law firms, professional service providers, and Fortune 500 companies.

#### Overall Star

★★★★★

The website is well-designed and presents a clear value proposition. It effectively communicates the benefits of Harvey AI's platform. Some users might find the information overwhelming and could benefit from more streamlined navigation and clearer calls to action.

#### Visual Design

★★★★★

Visually, the site's sleek and professional. The use of dark tones and high-quality images adds to the credibility.

#### Usability

★★★★★

The site is generally easy to use, but the sheer amount of information could be better organized for a more intuitive experience.

#### Content Quality

★★★★★

The content is informative and clearly articulates the value proposition. However, some sections could be more concise and targeted.

### Individual User Persona Feedback



**Raj Patel, 42**

Persona: Raj is a partner at a mid-sized law firm specializing in corporate law. He is constantly seeking ways to improve efficiency and reduce costs while maintaining high-quality service for clients.

#### Overall Rating

★★★★★

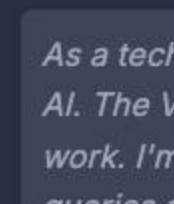
*As a partner at a law firm, I'm impressed with the presentation and the promise of domain-specific AI. I'm looking for solutions that can streamline our work and give us an edge. I'd like to see more specific examples of how this AI has helped other firms in corporate law.*

#### Actions Performed

- Explore Products
- Request a Demo

#### Suggestions

- Add case studies specifically for corporate law.
- Provide a feature comparison chart against competitors.
- Explain how the AI integrates with existing legal software.



**Sarah Chen, 32**

Persona: Sarah is a tech-savvy associate at a large law firm. She is eager to explore new technologies that can improve her efficiency and accuracy in legal research and document review.

#### Overall Rating

★★★★★

*As a tech-forward associate, I'm excited by the potential of Harvey AI. The Vault and Knowledge features look especially useful for my work. I'm keen to see how the platform handles complex research queries and integrates with our current workflow.*

#### Actions Performed

- Explore Assistant
- Explore Knowledge

#### Suggestions

- Add a section with technical specifications on AI models.
- Provide a feature comparison chart.
- Address data security and privacy concerns.

Print Report