

AI Test Results from testers.ai

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The Credit Suisse app's HOME page shows several areas of concern. Key issues include Content Security Policy violations related to images from EverestTech and Checkie.ai, indicating potential security vulnerabilities. Performance also takes a hit with failed Adobe Target network requests. User experience is marred by accessibility problems like insufficient color contrast and unclear link destinations. The presence of incorrect copyright years and inconsistencies in cookie management further degrade the app's overall quality and professionalism.

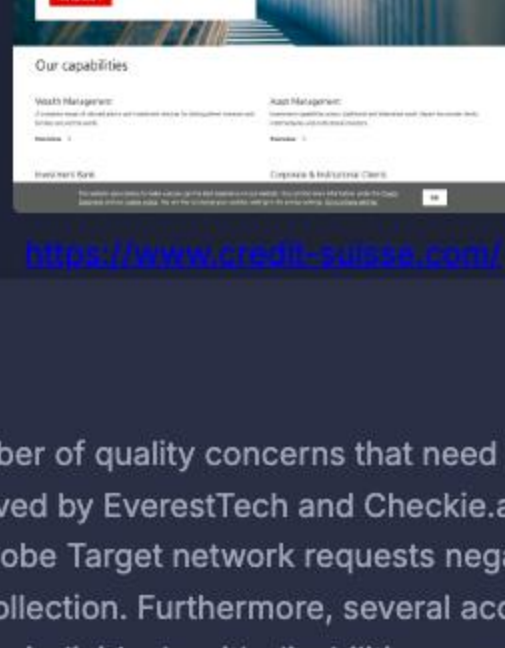
Best Aspects

While there are numerous issues, at least the app is reporting and detecting the Content Security Policy violations, which is a good sign that security monitoring is in place, even if the policies themselves are too lenient. That, and the accessibility issues show awareness of WCAG guidelines.

Areas for Improvement

The presence of security vulnerabilities (Content Security Policy violations), along with the potential for data collection failures due to Adobe Target issues, are the most concerning aspects of the HOME page. The quantity of accessibility bugs is also disconcerting.

Quality Summary



<https://www.credit-suisse.com>

Detailed Analysis

The Credit Suisse app's HOME page presents a number of quality concerns that need prompt attention. First and foremost, the Content Security Policy violations stemming from images served by EverestTech and Checkie.ai raise significant security flags and must be investigated and resolved immediately. The failed Adobe Target network requests negatively impact performance and potentially functionality, hindering user engagement and data collection. Furthermore, several accessibility issues such as insufficient color contrast and unclear link destinations compromise usability for individuals with disabilities, possibly leading to legal non-compliance. Minor though they seem, the incorrect copyright year and inconsistent cookie management experiences also detract from the app's credibility and user trust. Navigation elements have also been reported as missing.

Key Suggestions

- Implement and enforce stricter Content Security Policies to prevent loading of unauthorized resources and mitigate potential security risks.
- Optimize network requests and content delivery to improve app performance and prevent failures, especially for critical functionalities like Adobe Target.
- Conduct a thorough accessibility audit and fix all identified WCAG violations to ensure the app is usable by people with disabilities.
- Establish a robust quality assurance process that includes security testing, accessibility testing, and performance testing to catch and address issues before release.
- Review and correct all instances of incorrect information, such as the copyright year, to maintain credibility and professionalism.

Priority Improvements

- Investigate and remediate the Content Security Policy violations for EverestTech and Checkie.ai images to secure the app against potential vulnerabilities. Implement stricter CSP rules and validate all third-party image sources.
- Optimize Adobe Target network requests to prevent failures and improve overall app performance. Analyze network configurations and ensure reliable content delivery.
- Increase color contrast for all text elements, particularly the 'Find out more' button in the main banner, to meet WCAG guidelines and improve accessibility for users with visual impairments.
- Clarify the destination of the 'Find out more' link to improve usability and ensure users understand where the link will take them.
- Correct the copyright year and ensure consistent cookie management practices across the app.

Issues Found by AI Testers



HOME



Jason
AI Tester

Content Security Policy Violation - EverestTech Image

Priority: 5/10 Confidence: 8/10

content security

Why is this a bug?

The console log clearly states that loading the image from "https://cm.everesttech.net/cm/dd?d_uid=008551038783162340919848665468I was refused due to a Content Security Policy (CSP) directive. This indicates a misconfiguration or an intentional block that needs review.

Suggested Fix

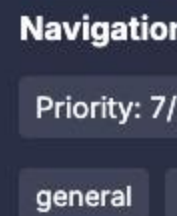
Review and adjust the Content Security Policy to allow loading images from "everesttech.net", if intended. Otherwise, investigate why the image is being loaded if it should be blocked. Verify with the EverestTech team whether the call should be made, and then verify with security if this domain should be allowed.

Why Fix This?

Prevents a resource from loading, potentially breaking page functionality or visual presentation. If the image is part of a critical advertisement or tracking mechanism, this will directly impact revenue/analytics.

Route To

Frontend Engineer / Security Engineer



Adeela
Mobile Responsive Tester

Navigation Bar Elements Missing

Priority: 7/10 Confidence: 9/10

general layout

Why is this a bug?

In the desktop view, there are navigation links such as 'Wealth Management', 'Asset Management', 'Investment Bank', 'Corporate and Institutional Client', 'About Us', and 'Careers'. These are missing from the mobile view, replaced by a hamburger menu icon. While a hamburger menu can be acceptable, the initial view lacks direct access to these primary navigation elements, which is a regression in functionality.

Suggested Fix

Ensure the main navigation items are accessible in a clear and efficient way. If using a hamburger menu, ensure it is clearly visible and easy to access. Consider implementing a responsive navigation solution that adapts to the screen size while maintaining key navigation links.

Why Fix This?

The reduced visibility of main navigation links hinders user experience and access to important content.

Route To

Frontend Engineer



Isabella
Usability Tester

Unclear Link Destination: 'Find out more'

Priority: 7/10 Confidence: 8/10

Usability Accessibility

Why is this a bug?

Multiple instances of 'Find out more' links lack context about the destination, which is a WCAG failure (2.4.4 Link Purpose (In Context)). Screen reader users and keyboard navigators will not understand where these links lead without additional context.

Suggested Fix

Provide more descriptive link text that clearly indicates the destination of each 'Find out more' link. Alternatively, use aria-label or aria-describedby attributes to provide additional context for screen reader users without changing the visible link text.

Why Fix This?

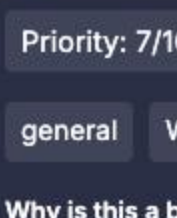
Clear link destinations are essential for users to understand the purpose of a link before activating it, enhancing navigation and overall usability. This also complies with WCAG guidelines for link purpose.

Route To

Frontend Engineer

Relevant Network Call

N/A



Aisha
Tester for Missing Aspects

Inconsistent Cookie Management Experience

Priority: 7/10 Confidence: 8/10

general WCAG

Why is this a bug?

The cookie banner is obtrusive and doesn't provide clear instructions on how to manage cookie preferences without going to privacy settings. The 'OK' button implies acceptance of all cookies, and many users might accept them without realizing the extent of tracking. It is unclear how to reject all non-essential cookies directly from the banner. The text in the cookie banner could be more easily understood by users who aren't familiar with privacy laws. The link to privacy settings is subtle and not the most obvious action, so many users will choose the 'OK' option.

Suggested Fix

Make the cookie banner less intrusive and provide clear, direct options to 'Accept All', 'Reject All', and 'Manage Preferences'. The 'Manage Preferences' link should be more prominent. The language in the banner should be simplified and more user-friendly.

Why Fix This?

A confusing or manipulative cookie banner can harm user trust and potentially violate privacy laws and guidelines. Clear and easy-to-understand cookie management enhances user autonomy and privacy.

Route To

Frontend Engineer, Legal/Compliance Team

AI Generated Functional Test Results

Start Page: HOME



Aidan
Demo_Tests

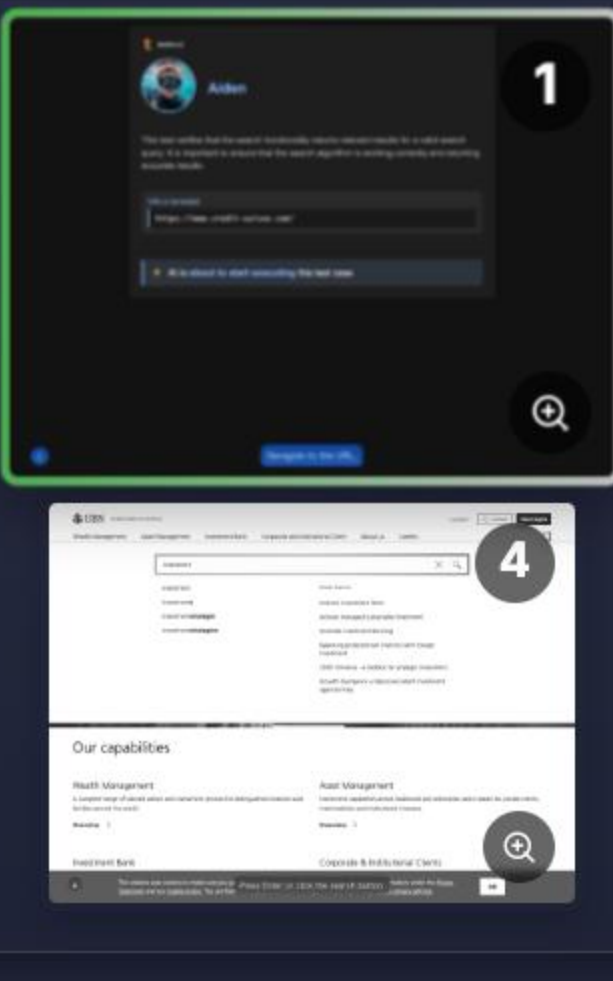
Navigate from Find Out More to Wealth Management Overview

This test case verifies the user's ability to navigate from the Find out more button below the portfolio section of the homepage to Wealth Management section under Our Capabilities. This ensures that the navigation links are functioning correctly and that users can easily find the overview of wealth management options.



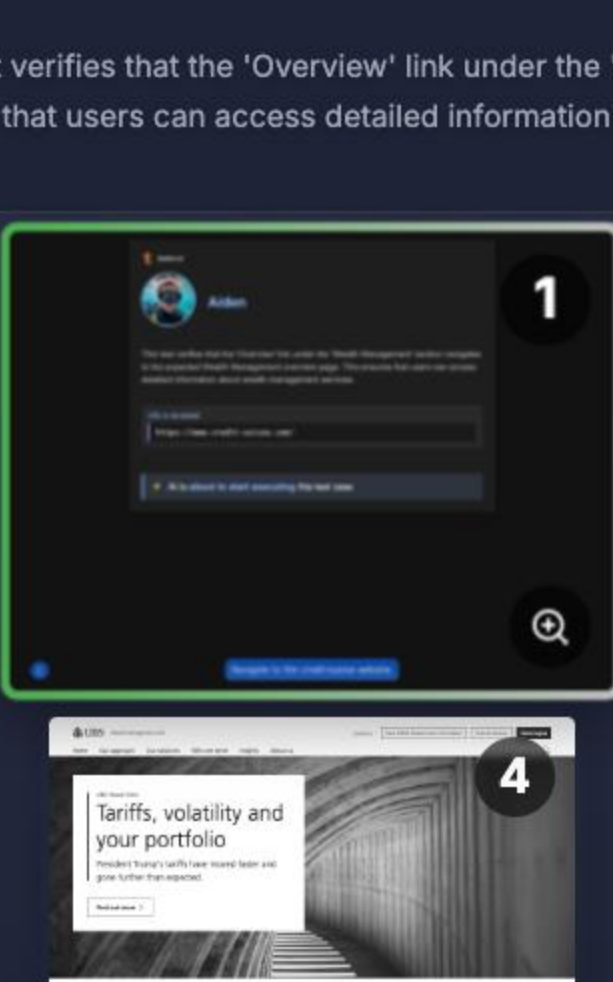
Search for investment

This test verifies that the search functionality returns relevant results for a valid search query. It is important to ensure that the search algorithm is working correctly and returning accurate results.



Wealth Management Overview Link Navigation

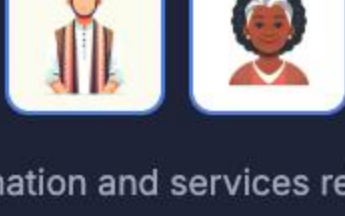
This test verifies that the 'Overview' link under the 'Wealth Management' section navigates to the expected Wealth Management overview page. This ensures that users can access detailed information about wealth management services.



User Persona Feedback Summary



HOME



The website aims to provide information related to wealth management, asset management, investment banking, and corporate & institutional client services, while also highlighting the firm's values, investor relations, media, careers, and sustainability efforts.

Overall Score

★★★★☆

The website provides a comprehensive overview of UBS's services. The design is clean and professional, but it could be more engaging. Content is relevant for those interested in financial services, but could be simplified for wider accessibility.

Visual Design

★★★★☆

The site's visual presentation is modern and professional, but it could benefit from more dynamic visuals to capture attention and convey complex information more accessibly.

Usability

★★★★☆

The site is easy to use. The navigation is clear, and important information is readily accessible. A search function is prominently displayed.

Content Quality

★★★★☆

The content is comprehensive, but could be simplified for a broader audience. Some sections are heavy on jargon and require prior knowledge of finance.

Individual User Persona Feedback



Raj Patel, 35

Persona: Raj is a successful tech entrepreneur looking to diversify his investments. He's tech-savvy, busy, and values efficiency. He seeks wealth management advice and innovative investment opportunities.

Overall Rating

★★★★☆

As a busy entrepreneur, I need quick access to information and clear explanations of complex financial products.

Actions Performed

- Exploring investment opportunities
- Researching wealth management services

Suggestions

- Incorporate interactive tools for financial planning.
- Personalize content based on my interests and financial goals.
- Add client testimonials and case studies to build trust.



Aisha Muhammad, 62

Persona: Aisha is a recently retired teacher with a moderate investment portfolio. She's looking for reliable wealth management advice to secure her retirement and plan for her estate.

Overall Rating

★★★★☆

As a retiree, I want clear and trustworthy advice on how to manage my finances and secure my future.

Actions Performed

- Exploring retirement planning services
- Finding contact information for a financial advisor

Suggestions

- Provide more resources for financial education.
- Offer retirement planning tools and calculators.
- Add client testimonials from retirees.

Print Report