

# AI Test Results from testers.ai



The 'Cartier' app's HOME page presents a mixed bag of quality concerns. While there's no user panel feedback to gauge satisfaction directly, the sheer number of bugs reported paints a concerning picture. Accessibility is a major pain point, with multiple WCAG violations related to missing alt text, insufficient contrast, and inaccessible names. Performance issues are also evident, with excessive resource loading failures and potential redundant requests due to redirects. Furthermore, GDPR compliance is questionable due to third-party tracking and data transfer without explicit consent. The absence of a Content Security Policy adds to the security vulnerabilities.

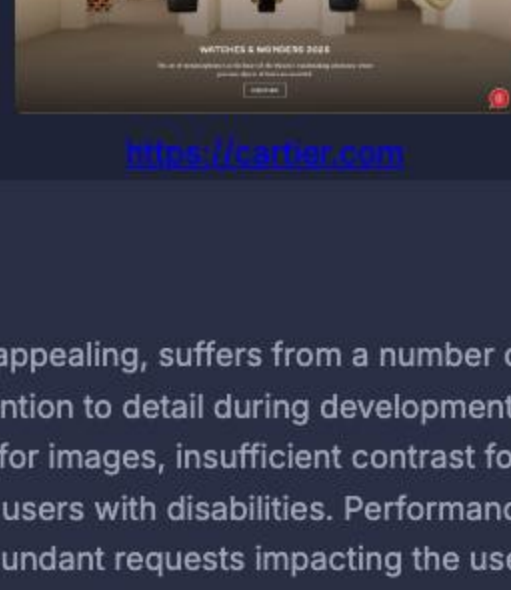
## Best Aspects

The app is for the Cartier brand, suggesting some effort was placed on luxury and brand identity, but it is hard to know with just bug data.

## Areas for Improvement

The app suffers from a multitude of accessibility, performance, and security flaws on the HOME page, creating a poor user experience and potential vulnerabilities.

## Quality Summary



### Detailed Analysis

The 'Cartier' app's HOME page, while likely visually appealing, suffers from a number of underlying quality issues. A high bug count, specifically 12 bugs, indicates a potential lack of attention to detail during development and testing. The most pressing concerns revolve around accessibility, with issues like missing alt text for images, insufficient contrast for buttons, and a skip navigation link that isn't immediately visible. These issues create barriers for users with disabilities. Performance is also a significant concern, with reports of excessive resource loading failures and potential redundant requests impacting the user experience. From a security and compliance standpoint, the app raises red flags with its lack of a Content Security Policy and potential GDPR violations related to third-party tracking and data transfer. All of these factors impact the perceived and actual quality of the app significantly.

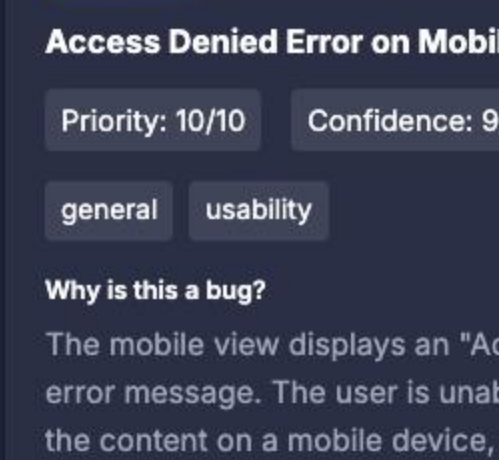
### Key Suggestions

- Conduct a thorough accessibility audit and address all WCAG violations.
- Implement performance monitoring and optimization strategies to resolve resource loading failures and reduce redundant requests.
- Enforce GDPR compliance by obtaining explicit consent for data collection and ensuring transparency in third-party tracking.
- Implement a robust security framework, including a Content Security Policy (CSP), to mitigate potential vulnerabilities.
- Conduct rigorous testing, including accessibility testing and performance testing, throughout the development lifecycle.

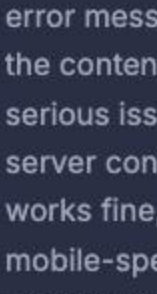
### Priority Improvements

1. Implement a Content Security Policy (CSP) header to mitigate security misconfigurations and prevent cross-site scripting attacks.
2. Address GDPR compliance issues by obtaining explicit consent and providing transparency for third-party tracking via ABTasty and data transfer to Google via reCAPTCHA.
3. Optimize resource loading to eliminate failures and reduce redundant requests, improving overall app performance.
4. Resolve all accessibility issues, including adding missing alt text for images, increasing contrast for buttons, and ensuring the skip navigation link is immediately visible, to comply with WCAG guidelines.
5. Ensure all links have accessible names.

## Issues Found by AI Testers



### HOME



**Adeela**  
Mobile Responsive Tester

**Access Denied Error on Mobile**  
Priority: 10/10 Confidence: 9/10

general usability

#### Why is this a bug?

The mobile view displays an "Access Denied" error message. The user is unable to access the content on a mobile device, indicating a serious issue with the responsive design or server configuration. The large browser view works fine, so this indicates an issue with the mobile-specific configuration, or a misconfiguration of the server.

#### Suggested Fix

Investigate the server configuration and routing for mobile devices. Ensure that mobile users are granted access to the correct resources and that there are no conflicting rules that might be causing the 'Access Denied' error.

#### Why Fix This?

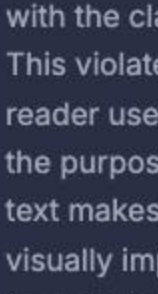
Users cannot access the website on mobile devices, leading to a poor user experience and potentially lost business. The core functionality is broken.

#### Route To

Backend Engineer/DevOps

#### Relevant Network Call

Possible failed network call resulting in HTTP 403 or similar error when the mobile view is re-queried.



**Isabella**  
Usability Tester

**Missing Alt Text for Cartier Logo**  
Priority: 7/10 Confidence: 9/10

WCAG accessibility

#### Why is this a bug?

The main Cartier logo, identified by the tag 'a' with the class 'header\_logo', lacks alt text. This violates WCAG guidelines, as screen reader users will not be able to understand the purpose of the image. The absence of alt text makes the website inaccessible to visually impaired users who rely on screen readers to interpret visual content.

#### Suggested Fix

Add descriptive alt text to the Cartier logo, such as 'Cartier Official Website' or 'Cartier Homepage'.

#### Why Fix This?

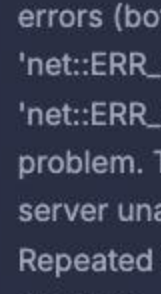
Fixing this enhances accessibility for visually impaired users, ensuring compliance with WCAG guidelines and improving the overall user experience.

#### Route To

Frontend Engineer

#### Relevant Network Call

N/A



**Jason**  
AI Tester

**Excessive Resource Loading Failures**  
Priority: 7/10 Confidence: 8/10

network performance

#### Why is this a bug?

The high number of 'Failed to load resource' errors (both 'net::ERR\_NAME\_NOT\_RESOLVED' and 'net::ERR\_FAILED') indicates a significant problem. This could be due to incorrect URLs, server unavailability, or network issues. Repeated failures suggest it's not a transient problem.

#### Suggested Fix

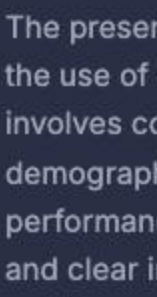
Investigate the URLs of the failing resources and verify their availability. Check server logs for related errors. Ensure proper error handling for resource loading failures in the application code.

#### Why Fix This?

Resource loading failures can lead to broken functionality, incomplete content, and a poor user experience. They also indicate potential underlying server or configuration issues.

#### Route To

Frontend Engineer, Backend Engineer, DevOps Engineer



**Pete**  
Privacy and Security Tester

**Third-Party Tracking via ABTasty without Explicit Consent or Transparency**  
Priority: 7/10 Confidence: 8/10

GDPR Third-Party Tracking

#### Why is this a bug?

The presence of 'try.abtasty.com' suggests the use of A/B testing. A/B testing often involves collecting user data (e.g., behavior, demographics) to optimize website performance. Without explicit user consent and clear information about the data collected and its purpose, this violates GDPR principles of transparency and user control.

#### Suggested Fix

Implement a consent mechanism for A/B testing, clearly informing users about the data collected by ABTasty, its purpose, and how they can opt out. Ensure compliance with GDPR requirements for data processing.

#### Why Fix This?

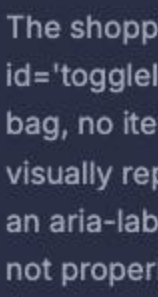
Failure to obtain user consent for third-party tracking can lead to GDPR fines and damage the brand's reputation.

#### Route To

Privacy Engineer, Frontend Engineer, Legal Counsel

#### Relevant Network Call

https://try.abtasty.com/37f198455b5ec3238e2b8696964ed774-j5



**Alejandro**  
Accessibility Tester

**Missing Accessible Name for Shopping Bag Link**  
Priority: 7/10 Confidence: 8/10

WCAG Links and Buttons Accessibility

#### Why is this a bug?

The shopping bag link (<a> element with id="toggleID-1020" and aria-label "Shopping bag, no items in your shopping bag") is visually represented by an icon. While it has an aria-label, if the aria-label is removed or not properly conveyed to screen reader users, the purpose of the link becomes unclear, violating WCAG 2.4.4 (Link Purpose (In Context)).

#### Suggested Fix

Ensure the shopping bag link has a consistently and accurately conveyed accessible name, whether through aria-label or surrounding text, that describes its function.

#### Why Fix This?

Without a clear accessible name, screen reader users will not understand the purpose of the shopping bag link, preventing them from accessing their cart.

#### Route To

Front-end Engineer

## AI Generated Functional Test Results

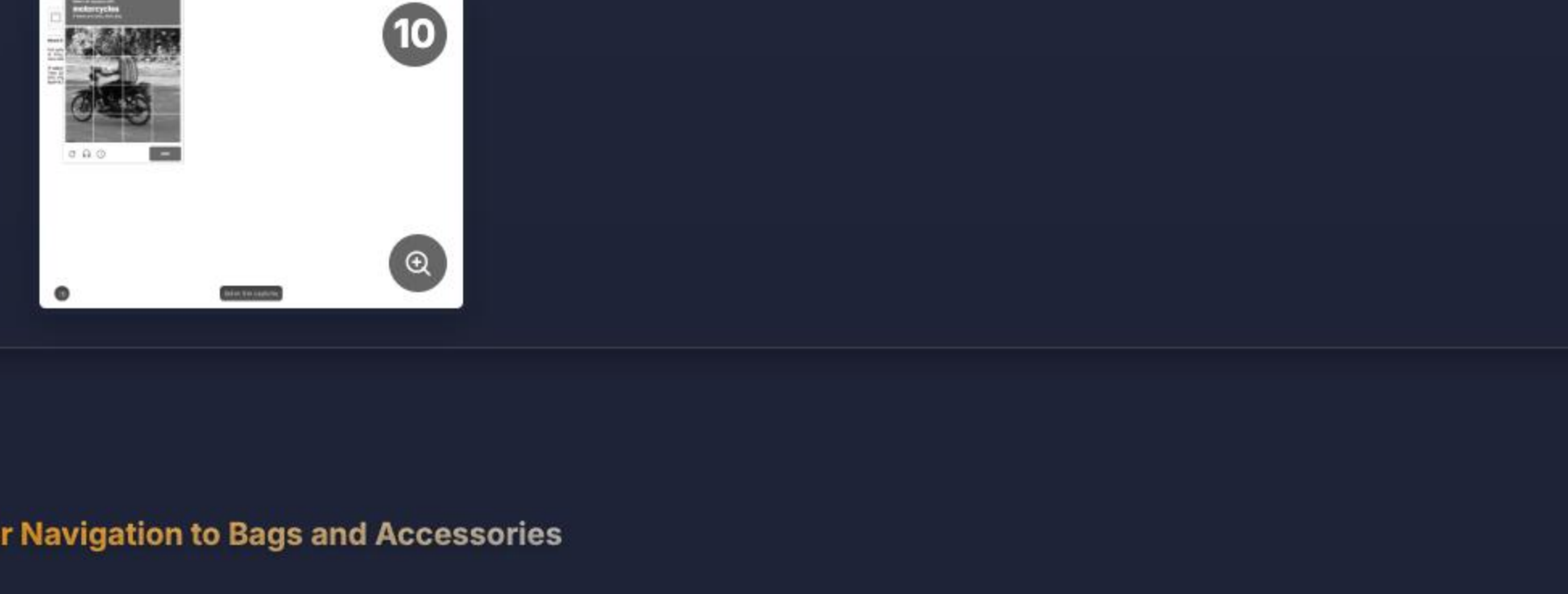
Start Page: HOME



**Aiden**  
Demo\_Tests

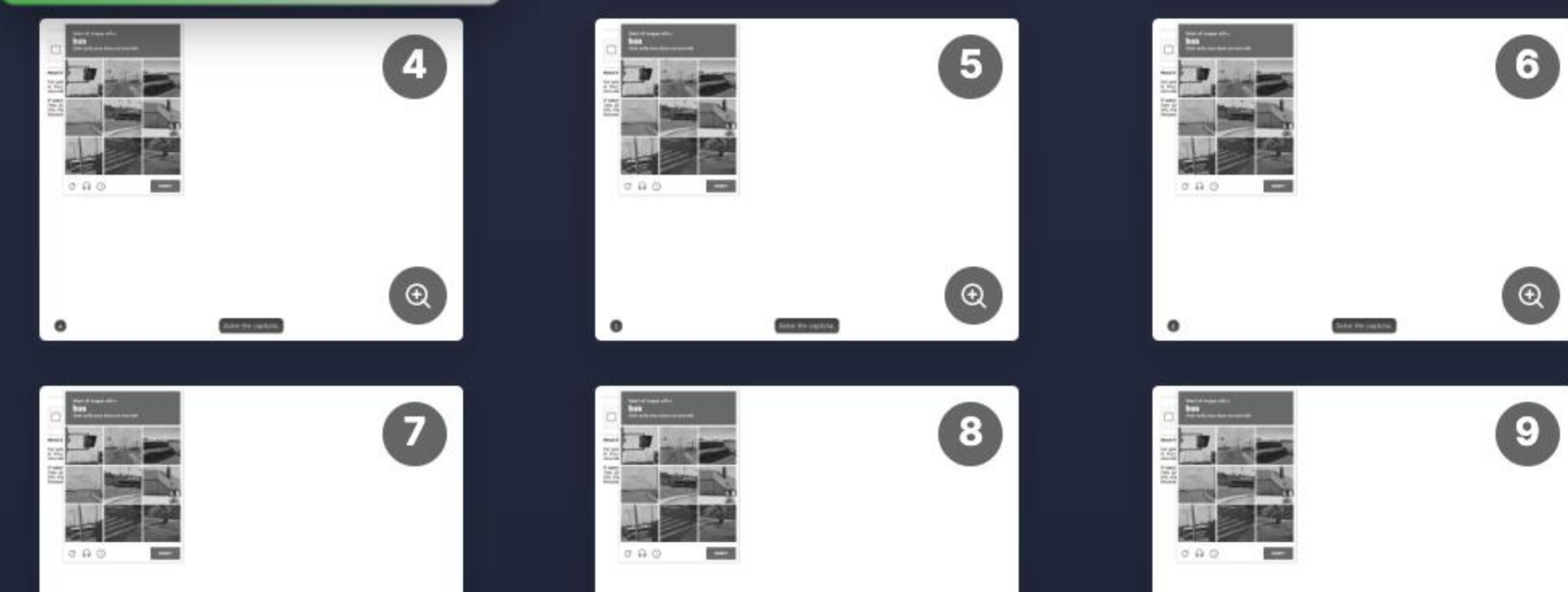
### Newsletter Subscription with Valid Email

This test validates the successful submission of the newsletter subscription form with a valid email address. It confirms that the submission is processed without errors and the success message is displayed.



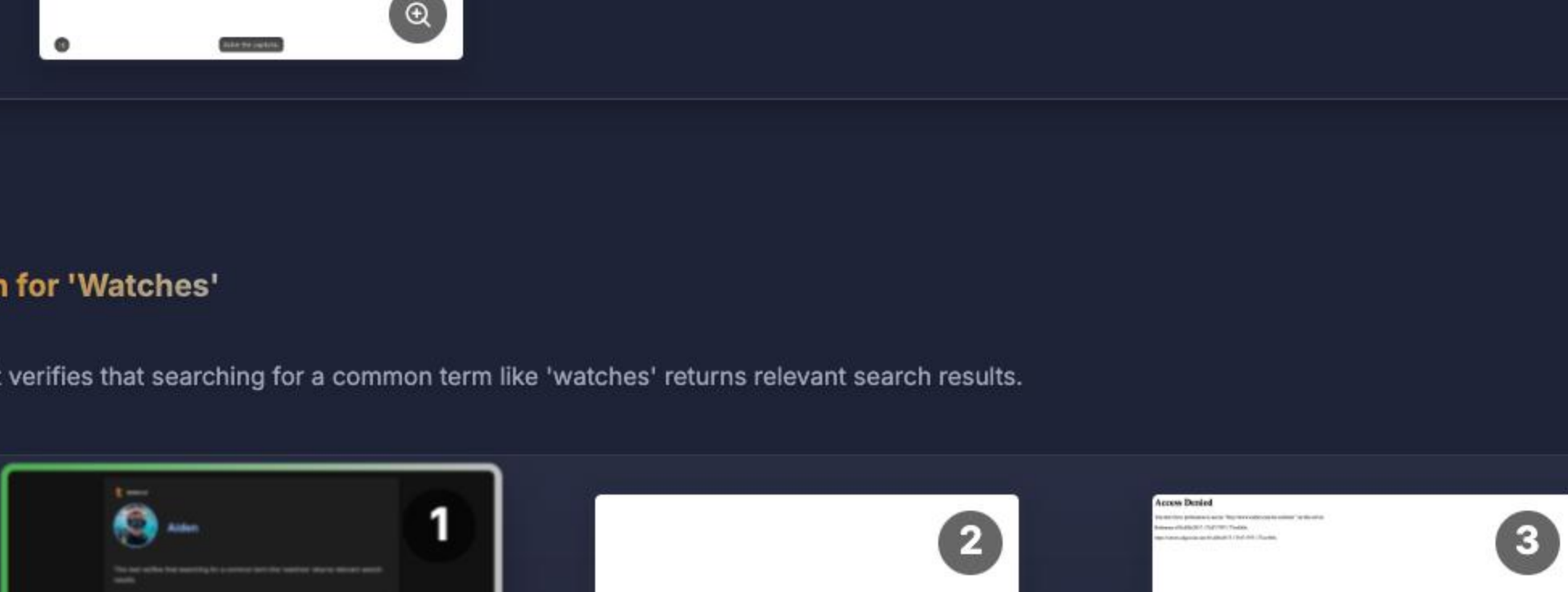
### Header Navigation to Bags and Accessories

Verify that clicking the "Bags and Accessories" link in the header navigates the user to the Bags and Accessories product page. This ensures proper navigation and functionality of the website's main menu.

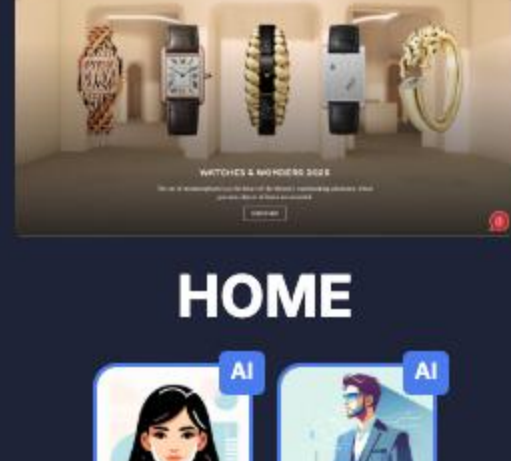


### Search for 'Watches'

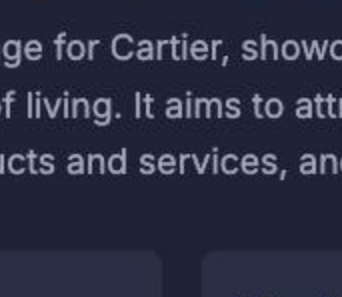
This test verifies that searching for a common term like 'watches' returns relevant search results.



## User Persona Feedback Summary

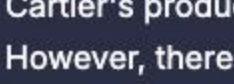


### HOME



The webpage serves as the homepage for Cartier, showcasing its high jewelry, watches, bags, accessories, fragrances, and art of living. It aims to attract customers, provide information about products and services, and drive sales.

#### Overall Score



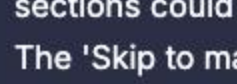
The website is visually stunning and presents Cartier's products beautifully. However, there could be minor improvements in usability and accessibility.

#### Visual Design



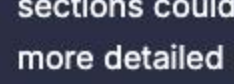
The visuals are amazing. Very appealing.

#### Usability



Navigation is mostly straightforward, but some sections could be streamlined. The 'Skip to main content' link is helpful, but more focus on accessibility would be appreciated.

#### Content Quality



The content is informative and well-written, but some sections could benefit from more detailed product descriptions.

### Individual User Persona Feedback



**Aisha Hassan, 32**

Persona:Aisha is a successful entrepreneur who runs a boutique fashion agency. She appreciates high-quality craftsmanship and timeless design. She's always on the lookout for unique pieces that reflect her personal style and make a statement.

#### Overall Rating



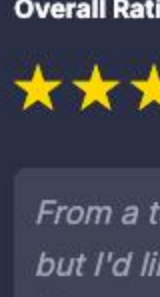
As someone who values craftsmanship, I think the website does a great job of showcasing Cartier's attention to detail, but I wish there was more detailed history and the story behind the designs.

#### Actions Performed

- Browsing high jewelry
- Adding items to Wish List

#### Suggestions

- Add detailed history and design inspiration for each product.
- Implement a 'personal stylist' feature for tailored recommendations.
- Brand history details



**David Chen, 45**

Persona:David is a tech-savvy professional working as a software engineer. He appreciates elegant design and functional products. He seeks quality and durability in the items he purchases and prefers to do thorough research before making a decision.

#### Overall Rating



From a technical standpoint, I appreciate the site's clean design, but I'd like to see more detailed technical specs for the watches. For example, I wish the site detailed the size of the watches and movement.

#### Actions Performed

- Browsing watches
- Comparing technical specifications

#### Suggestions

- Include detailed technical specifications for each watch.
- Implement a watch comparison tool for side-by-side analysis.
- Add detailed measurement of watches on the page.

Print Report