

AI Test Results from testers.ai

C+

The Agero app, specifically its HOME page, exhibits several quality concerns that need addressing. While the copyright year is correct (a minor win!), more pressing issues include network performance problems flagged by DNS resolution failures and blocked resources. Accessibility is also a significant pain point, with missing ARIA labels for crucial buttons and a missing navigation bar in the mobile view. The presence of redundant Google Tag Manager script requests suggests a need for optimization, and the lack of explicit cookie consent raises GDPR compliance concerns. Finally, a missing Content Security Policy header indicates a serious security misconfiguration. It's a bit all over the map but accessibility and security issues are the most pressing.

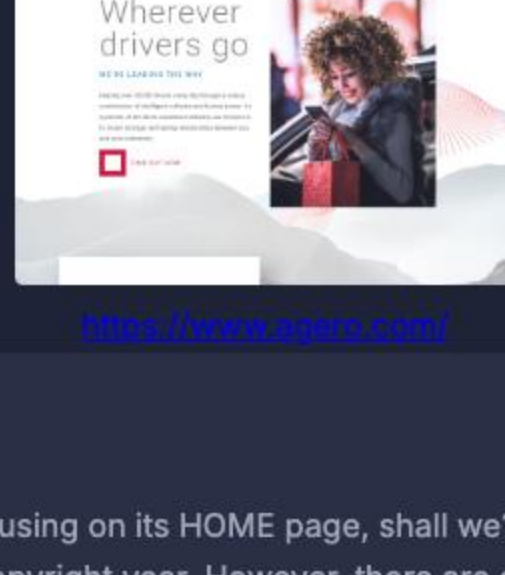
Best Aspects

The copyright year being correct shows some level of attention to detail, however small.

Areas for Improvement

The number of accessibility issues and the security vulnerability due to the missing CSP header are particularly concerning.

Quality Summary



<https://www.agero.com>

Detailed Analysis

Alright, let's break down the Agero app's quality, focusing on its HOME page, shall we? On the one hand, the app shows a certain level of attention to detail, as demonstrated by the correct copyright year. However, there are deeper issues at play. The app's performance suffers from network issues like DNS resolution failures and blocked resources, and the redundant Google Tag Manager script requests are a no-no. From a usability standpoint, we're seeing inconsistent link targets and inadequate labeling of calls to action like the 'FIND OUT HOW' button. This might be confusing for the average user. Looking at accessibility, there are several WCAG violations, including a missing navigation bar in the mobile view, a missing accessible name for the navigation toggle button, and missing ARIA labels for buttons. This makes the app less usable for people with disabilities. Finally, from a security and compliance perspective, the missing Content Security Policy (CSP) header poses a security risk, and the lack of explicit cookie consent along with a Privacy Policy link raises GDPR compliance concerns. These are important aspects to address to ensure the app is both secure and legally compliant. The number of issues on a 'HOME' page is concerning.

Key Suggestions

- Prioritize addressing the security vulnerability by implementing a Content Security Policy (CSP) header.
- Conduct a thorough accessibility audit to identify and fix all WCAG violations.
- Optimize network performance to reduce resource loading failures and redundant requests.
- Implement a robust user consent management system for GDPR compliance.

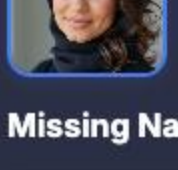
Priority Improvements

1. Implement a Content Security Policy (CSP) header to mitigate XSS vulnerabilities.
2. Optimize network resource loading to resolve DNS resolution failures and blocked resources. Remove redundant GTM script requests.
3. Add ARIA labels to all interactive elements, including buttons ('Find Out How', 'Learn More') and the navigation toggle button, to improve accessibility.
4. Ensure a navigation bar is present in the mobile view to improve usability on smaller screens.
5. Ensure explicit cookie consent and a link to the privacy policy are present on the main landing page.

Issues Found by AI Testers



HOME



Adeela
Mobile Responsive Tester

Missing Navigation Bar in Mobile View

Priority: 8/10 Confidence: 9/10

general WCAG

Why is this a bug?

The top navigation bar, containing links to 'Products & Services', 'Industry Solutions', 'Technology', 'Insights & Media', 'Careers', 'SWOOP Login', and 'Search' and 'Join Our Provider Network' button, is completely missing in the mobile view. This critical absence makes it impossible for users to navigate the website on mobile devices without guessing URLs or relying on a hidden menu (which isn't obviously present).

Suggested Fix

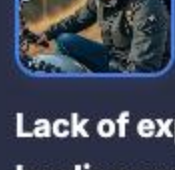
Implement a responsive navigation menu (e.g., hamburger menu) that is visible and functional on mobile devices. Ensure all navigation links are accessible through this menu.

Why Fix This?

Without a navigation bar, users cannot easily explore the site's content, leading to a poor user experience and potentially lost engagement. This also severely impacts accessibility.

Route To

Frontend Engineer



Pete
Privacy and Security Tester

Lack of explicit cookie consent and Privacy Policy linked from main landing page.

Priority: 7/10 Confidence: 8/10

GDPR Data Collection Transparency User Consent Management

Why is this a bug?

The website loads Google Tag Manager (gtm.js) and HubSpot scripts (js.hs-scripts.com) without explicit user consent. These scripts are commonly used for tracking and analytics, which necessitates GDPR compliance. While a privacy policy "may" exist on the site, it isn't immediately apparent or linked from the main landing page, making it difficult for users to understand how their data is being collected and used. The absence of explicit consent mechanisms prior to loading these tracking scripts violates GDPR guidelines and best practices for data collection transparency. Note: This determination is made as of 2025-04-14 03:10:18. It may be that consent exists but this analysis was unable to find it on the main landing page.

Suggested Fix

Implement a visible cookie consent banner on the landing page that obtains explicit user consent before loading any tracking scripts (Google Tag Manager, HubSpot, etc.). Ensure the privacy policy is prominently linked from the landing page (e.g., in the footer) and clearly explains the types of data collected, the purposes for which they are used, and how users can exercise their rights (access, deletion, etc.).

Why Fix This?

Failure to comply with GDPR can result in significant fines and reputational damage. Addressing this issue demonstrates a commitment to user privacy and builds trust.

Route To

Frontend Engineer, Legal/Compliance

Relevant Network Call

<https://www.googletagmanager.com/gtm.js?id=GTM-TF45CPTP>, <https://js.hs-scripts.com/2932518-js>

AI Generated Functional Test Results

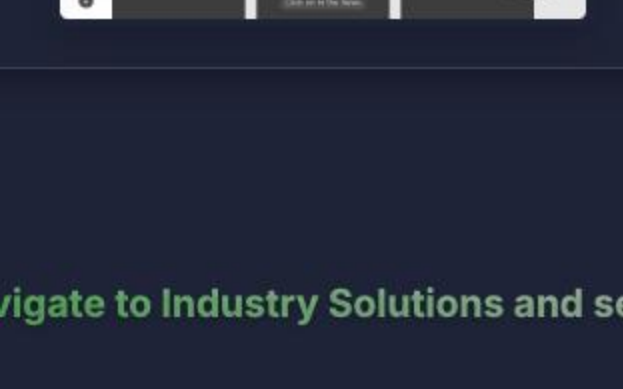
Start Page: HOME



Aiden
Demo_Tests

✓ Navigate to Insights & Media and select an article

This test validates the navigation to the Insights & Media section and the ability to read an article. It ensures users can access and read the company's published content.



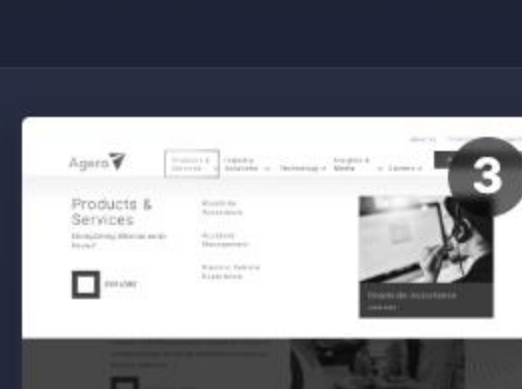
✓ Navigate to Industry Solutions and select an industry

This test checks the navigation flow to Industry Solutions and validates that selecting an industry displays the correct information. This validates that users can easily find solutions relevant to their specific industry.



✓ Navigate to Products & Services and select a service

This test verifies the navigation flow from the home page to the Products & Services section, then selects a specific service and checks that the content about that service is displayed. This ensures that the main navigation is working as expected and that users can find information about Agero's offerings.



User Persona Feedback Summary



HOME



The primary purpose of the Agero website is to showcase its comprehensive suite of driver assistance solutions, including roadside assistance, accident management, and digital dispatch services, to potential clients like automakers, insurance companies, and service providers. The website aims to establish Agero as an industry leader by highlighting its technology, insights, and extensive network.

Overall Score

★★★★☆

The Agero website presents a modern, professional image with clear navigation and well-organized content. The site effectively communicates Agero's value proposition by emphasizing its industry experience, technology, and reach. However, some areas could benefit from further elaboration and enhanced accessibility features.

Visual Design

★★★★★

The visuals on the website are quite appealing and create a sense of trust. They effectively highlight the modern and innovative aspects of Agero's services.

Usability

★★★★☆

The site is relatively easy to use, but there are a few areas where navigation could be improved. For example, some sections could benefit from clearer calls to action.

Content Quality

★★★★☆

The content is informative and well-organized, providing a comprehensive overview of Agero's services and capabilities. However, some sections could benefit from more detailed information and real-world examples.

Individual User Persona Feedback



Rajesh Patel, 45

Persona: Rajesh is the Director of Operations for a medium-sized insurance company. He is responsible for managing the roadside assistance program and is always looking for ways to improve efficiency and customer satisfaction.

Overall Rating

★★★★☆

As Director of Operations, I'm impressed with Agero's focus on technology and data-driven solutions. The information on insurance solutions is relevant, and I appreciate the emphasis on efficiency and customer satisfaction. I wish there were more case studies.

Actions Performed

- Review industry solutions for insurance companies
- Evaluate the capabilities of Swoop Dispatch Management software

Suggestions

- Add case studies demonstrating the ROI of Agero's solutions.
- Include a comparison chart highlighting competitive advantages.
- Provide a demo or detailed feature list for Swoop Dispatch Management.



Emily Carter, 32

Persona: Emily is a software engineer working at a leading automotive manufacturer. She's passionate about technology and innovation in the automotive industry.

Overall Rating

★★★★☆

As a software engineer, I'm really impressed with Agero's technological approach. The information about the Electric Vehicle Experience and Swoop integrations is particularly relevant to my work. The site looks clean and modern, too!

Actions Performed

- Explore the Electric Vehicle Experience section
- Research the integrations offered through Swoop

Suggestions

- Provide detailed API documentation for Swoop.
- Include a list of supported platforms and technologies for integrations.
- Add information on the security measures in place to protect data.

Print Report